

### Safe and Strong Communities Version 34

National Indicator	Indicator Tier			Supporting Indicators	Accountable Body	Evidence/ Comment	Supporting Blocks	Indicator Baseline	Targets			GONW Lead	Oldham Lead								
	1	2	3						2008/2009	2009/2010	2010/2011										
NI 1 % of people who believe people from different backgrounds get on well together in their local area	Yes*			NI 23 / NI 25 / NI 33 / NI 35	SSC	This is a significant indicator in respect of community cohesion	ALL	50.6% 2008 Place Survey	50.6%	52.6%	54.6%	Jennet Peters	Bruce Penhale								
NI 5 Overall / general satisfaction with local area	Yes*			NI 2 / NI 4 / NI 17 / NI 21 / NI 33 / NI 41 / NI 42 / NI 49 / NI 195 / NI 196	SSC	This provides an 'overall' perception rating. Levels of dissatisfaction can lead to unrest in communities, crime and enviro-crime. As such, it is a cross-cutting indicator across the LAA	ALL	66.6% 2008 Place Survey	66.6%	68.6%	70.6%	Jennet Peters	Bruce Penhale								
NI 15 Serious violent crime rate	Yes*			NI 20 / NI 26 / NI 28 / NI 29 / NI 31 / NI 32 / NI 33 / NI 34 / NI 39	SSC	This indicator is linked to the current stretch target on 'Number of Comparator Crime Offences, excluding domestic burglaries'. Following GONW advice the original calculation of the NI has been changed to exclude all GBH without intent, i.e. "Code 8" figures from the IQANTA data.	CYP				Jennet Peters	Caroline Ball									
Serious Wounding																					
Murder																					
Attempt murder																					
Manslaughter																					
Possess firearm with intent																					
<b>Totals</b>							Recorded Most Serious Violence rate per 1,000 population in 2008/09 (based on mid-2007 population estimates) - to be finalised in 2009. Please note the 2010/11 figure will be calculated using mid-2009 population														
<b>Serious violent crime rate (per 1,000 population)</b>							6% reduction			6% reduction			12% reduction between 08/09 and 10/11								
NI 16 Serious acquisitive crime rate	Yes*			NI 18 / NI 19 / NI 28 / NI 29 / NI 30 / NI 33 / NI 49	SSC	This indicator is linked to the current stretch targets on 'Number of Comparator Crime Offences, excluding domestic burglaries' and 'Number of domestic burglaries'	CYP, Housing, E&E				Jennet Peters	Caroline Ball									
Domestic Burglary (includes aggravated)								2101					1951			1925			1900		
Robbery of business property								69					60			55			50		
Robbery of personal property								437					410			400			395		
Vehicle taking (includes aggravated)								999					975			940			900		
Theft from a vehicle								2331					2160			2070			1980		
<b>Totals</b>								5937					5556			5390			5225 (12% cumulative reduction)		
<b>Serious acquisitive crime rate (per 1,000 population)</b>	27.20			25.3			24.5			23.8											
NI 17 Perceptions of anti-social behaviour	Yes*			NI 21 / NI 22 / NI 23 / NI 24 / NI 25 / NI 27 / NI 33 /	SSC	This indicator is linked to 'fear of crime' and is a priority for the Partnership	CYP, Housing	30.9% 2008 Place Survey	30.9%	29.2%	27.4%	Jennet Peters	John Rice								
NI 49 Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks	Yes*			NI 33	SSC		Housing						Geoff Harris								

No of Primary Fires/Population * 100				SSC			1021	790	731	694			
NI 87 Secondary school persistent absence rate	Yes		NI 33 / NI 45 / NI 49 / NI 69 / NI 71 / NI 74 / NI 75 / NI 77 / NI 78 / NI 79 / NI 80 / NI 81 / NI 82 / NI 91 / NI 101 / NI 102 / NI 106 / NI 117	C&YP	Statutory requirement to include and report on targets for this indicator. Critical to ensuring improved educational achievement and employability in an increasingly competitive labour market and addressing youth crime prevention	SSC	6.7% 07/08	6.30%	5.90%	5.50%	Martin Cash (to be negotiated via national strategies)	Angela Newman	
NI 110 Young people's participation in positive activities	Yes*		NI 1 / NI 2 / NI 3 / NI 4 / NI 6 / NI 9 / NI 10 / NI 11 / NI 17 / NI 19 / NI 21 / NI 22 / NI 23 / NI 24 / NI 27 / NI 33 / NI 41 / NI 49 / NI 50 / NI 56 / NI 57 / NI 87 / NI 111 / NI 112	C&YP	Important in addressing the obverse. Linked to reducing anti-social behaviour and community perceptions	SSC, H&WB	64.6 2008 Tell Us Survey	64.6	68.5	71.5	Martin Cash / Pam Flynn	Tim Mitchell	
NI 155 Number of affordable homes delivered (gross)	Yes*			Housing	Having reassessed the indicator, this is considered as being a suitable tier 1 target as the definition stands. There will be substantial new affordable homes built within the Housing market Renewal areas and under the PFI Gateways to Oldham scheme. In addition, the Council has adopted an interim Affordable Housing Strategy to ensure the maximisation of affordable housing through Section 106 agreements.		65	115	112	157	Paul Schofield	Elizabeth Dryden-Stuart (Baseline) Barbara Neville (Target)	
NI 192 Household waste recycled and composted	Yes*		NI 191 / NI 193	SSC	This indicator is a priority nationally, sub-regionally and locally. Furthermore, it is in line with the new National Waste Management Strategy.		15.54% Based upon DEFRA instruction to use 06/07 baseline)	25%	30%	35%	Martin Wood	Carol Brown	
NI 195 Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly-posting)	Yes*		NI 33 / NI 196	SSC	This indicator is linked to the current stretch target - 'Reduce the percentage of streetscapes falling below Grade B Standard of Cleanliness'						Martin Wood	Mark Odell	
							Litter	10%	10%	10%			10%
							Detritus	20%	15%	12%			8%
							Graffiti	3%	3%	3%			3%
							Fly-posting	0%	0%	0%			0%
NI 2 % of people who feel that they belong to their neighbourhood	Yes		NI 33	SSC	This is a significant indicator in respect of community cohesion	ALL	58.4% 2008 Place Survey	58.4%	59.4%	60.4%		Bruce Penhale	
NI 4 % of people who feel they can influence decisions in their locality	Yes		NI 33 / NI 49	SSC	Nationally, supports the Government's drive on promoting community empowerment and locally, supports the Localism Agenda	ALL	25.0% 2008 Place Survey	25.0%	26.5%	28.0%		Bruce Penhale	

NI 6 Participation in regular volunteering	Yes		NI 49	SSC	Note: once baseline established which is exactly consistent with definition, targets will need to be revised	H&WB	25.4% 2008 Place Survey	25.4%	26.4%	27.4%		Bruce Penhale
NI 7 Environment for a thriving third sector	Yes			SSC	Survey to be conducted by Government.	ALL	21.60%	21.60%		27.90%		Bruce Penhale
NI 11 Engagement in the arts	Yes			SSC	Links to the current stretch target on adult and BME participation in performing and visual arts	H&WB	Work in progress to validate baseline figures		42.80%	48.80%		Sheena MacFarlane
NI 19 Rate of proven re-offending by young offenders	Yes		NI 33 / NI 49	C&YP		SSC, Housing	Work in progress to validate baseline figures					Tim Mitchell
NI 23 Perceptions that people in the area treat one another with respect and dignity	Yes			SSC	Links to fear of crime and community cohesion	ALL	40.5% 2008 Place Survey	40.5%	39.5%	38.5%		Bruce Penhale
NI 26 Specialist support to victims of a serious sexual offence	Yes			SSC	This also supports the priorities contained within the new Home Office Strategy 'Cutting Crime - a new partnership'. Linked to Operation Messenger and priority agreed with GONW as part of "Priorities Conversation" - Nov 07	C&YP H&WB	Work in progress to validate baseline figures					Mary Doyle
NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police	Yes		NI 33	SSC	To be measured through the Place survey. Baseline not yet available.	C&YP, Housing	23.3% 2008 Place Survey	23.30%	26.10%	28.90%		John Rice
NI 35 Building resilience to violent extremism	Yes			SSC	Oldham is currently a 'Tackling Violent Extremism' area	ALL	Baseline to be established by March 2009	2		4		Bruce Penhale
NI 43 Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Yes		NI 33 / NI 49	C&YP	This target has been consistently difficult to achieve during 2006-07 and 2007-08 and remains a priority for the Youth Offending Service	SSC	8.07% (06/07)	5%				Tim Mitchell
NI 59 Initial assessments for children's social care carried out within 7 working days of referral	Yes		NI 60 / NI 61 / NI 62 / NI 71	C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 It is critical to ensuring that concerns regarding children and young people's welfare identified by professionals across the partnership are addressed quickly		83.9% (07/08)	85%	90.00%	92.00%		Jackie Toft (in absence of Health of Assessment, Prevention and Supporting Families)
NI 60 Core assessments for children's social care that were carried out within 35 working days of their commencement	Yes			C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 following on from the Annual Performance Assessment (APA) feedback		85.4% (07/08)	85.00%	90.00%	95.00%		Jackie Toft (in absence of Health of Assessment, Prevention and Supporting Families)
NI 61 Stability of looked after children adopted following an agency decision that the child should be placed for adoption	Yes			C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 following on from the Annual Performance Assessment (APA) feedback		68.2% (07/08)	75.00%	77.00%	79.00%		Steve Slater
NI 62 Stability of placements of looked after children: number of moves	Yes			C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 following on from the Annual Performance Assessment (APA) feedback		8.00% (07/08)	7.50%	6.50%	5.50%		Steve Slater
NI 65 Children becoming the subject of a Child Protection Plan for a second of subsequent time	Yes			C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 following on from the Annual Performance Assessment (APA) feedback		8.9% (07/08)	10%-15%	10%-15%	10%-15%		Margaret Raynor

NI 66 Looked after children cases which were reviewed within required timescales		Yes		C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 following on from the Annual Performance Assessment (APA) feedback		94.5% (07/08)	96.00%	98.00%	100.00%		Margaret Raynor
NI 68 Referrals to children's social care going on to initial assessment		Yes		C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 following on from the Annual Performance Assessment (APA) feedback		55.0% (07/08)	60.00%				Jackie Toft (in absence of Health of Assessment, Prevention and Supporting Families)
NI 69 Children who have experienced bullying		Yes		C&YP	Priority agreed with GONW as part of "Priorities Conversation" - Nov 07 and linked to a Tier 1 priority of Emotional Health of children in the Health & Wellbeing strand		47.8 2008 Tell Us Survey	47.8	43.8	41.8		Angela Newman
NI 86 Secondary schools judged as having good or outstanding standards of behaviour		Yes		C&YP	Linked to Tier 1 priority of Emotional Health of Children in the Health & Wellbeing strand		33% (07/08)	47%	53%	60%		Angela Newman
NI 99 Children in care reaching level 4 in English at Key Stage 2		Yes		C&YP	Statutory requirement to include and report on targets for this indicator		30.8% (07/08)	56.5%	35.7%			Helen Hampson (in absence of Head of School Improvement)
NI 100 Children in care reaching level 4 in Maths at Key Stage 2		Yes		C&YP	Statutory requirement to include and report on targets for this indicator		23.1% (07/08)	56.5%	35.7%			Helen Hampson (in absence of Head of School Improvement)
NI 101 Children in care achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)		Yes		C&YP	Statutory requirement to include and report on targets for this indicator		7%	8%	11.1%	16%		Tim McGovern (in absence of Head of School Improvement)
NI 111 First time entrants to the Youth Justice System (aged 10-17)		Yes	NI 33 / NI 49	C&YP	Despite success of 2006-07 in reducing rate by 17%, remains a key priority for the partnership supported by a well-developed Youth Crime Prevention Strategy	SSC	403	392	382	372		Tim Mitchell
NI 114 Rate of permanent exclusions from school		Yes	NI 33 / NI 49	C&YP	Linked to persistent absence rate and impacts on crime and ASB		0.18% (07/08)	0.15%	0.13%	0.10%		Angela Newman
NI 138 Satisfaction of people over 65 with both home and neighbourhood		Yes	NI 33 / NI 49 / NI 125 / NI 136 / NI 139 / NI 140 / NI 141 / NI 142	SSC		ALL	74.7% 2008 Place Survey	74.7%	75.7%	76.7%	DH/ Jennet Peters	Bruce Penhale
NI 140 Fair treatment by local services		Yes	NI 33 / NI 49	SSC	To be measured through the Place survey. Baseline not yet available.	ALL	56.8% 2008 Place Survey	56.80%	57.80%	58.80%		Liz Terry
NI 148 Care leavers in employment, education and training		Yes		C&YP	Statutory requirement to include and report on targets for this indicator	E&E	46.4% (07/08)	55.00%				Tim Mitchell
NI 154 Net additional homes provided		Yes		Housing	This is a local issue in terms of the building of new homes. Compared to other parts of Greater Manchester, the Borough will not have significant growth.		315 (06/07) / 399 (07/08)	At Least 289 per year	At Least 289 per year	At Least 289 per year		Elizabeth Dryden-Stuart
NI 158 % decent council homes		Yes	NI 49	Housing	This is a significant local performance indicator and the Council is currently working well to meet this in FCHO and Housing 21 managed properties by 2010. This indicator affects around 15,000 households		22% (06/07) / 20.81% (07/08)	18%	Awaiting confirmation of targets - dependant upon PF14 management function transfer and target set by managing agent to allow weighted			Melanie Sackfield (Baseline) FCHO & H21 (Targets)

NI 159 Supply of ready to develop housing sites		Yes	NI 154 / NI 155 / NI 157 / NI 170	Housing	This is seen as a significant local indicator and work is progressing on its Strategic Housing Land Availability Assessment.	E&E	140% based on current development plan; 130% based on proposed changes to draft RSS (06/07) / 144% (07/08)	100% (at Least)	100% (at Least)	100% (at Least)		Elizabeth Dryden-Stuart
NI 191 Residual household waste per head		Yes		SSC			322.77 06/07)	690kg	680kg	670kg	Martin Wood	Carol Brown
NI 196 Improved street and environmental cleanliness - fly-tipping		Yes	NI 33	SSC			2.00 (05/06)	Effective	Effective	Effective	Martin Wood	Mark Odell
NI 3 Civic participation in the local area		Yes	NI 33 / NI 49	SSC	To be measured through the Place survey. Baseline not yet available.	ALL	16.7% 2008 Place Survey	16.70%	16.70%	16.70%		Bruce Penhale
NI 9 Use of public libraries		Yes		SSC		H&WB	51.3 2008 Active People Survey		51.3%	56.0%		Sheena MacFarlane
NI 10 Visits to museums or galleries		Yes		SSC		H&WB	45.2 2008 Active People Survey		40.0%	45.8%		Sheena MacFarlane
NI 12 Refused and deferred Houses in Multiple Occupation (HMO) license applications leading to immigration enforcement activity <b>DELETED FROM NATIONAL SET</b>		Yes	NI 49	Housing	This is not a significant issue for the Borough and there is no evidence to suggest it will be.		Definition not yet confirmed by CLG. Work underway to ensure valid baselines of numbers of licenses approved and numbers refused and deferred. Awaiting final confirmation of the indicator definition.				Peter Bowler (Baseline)	
NI 14 Avoidable contact: The average number, of customer contacts per received customer request		Yes	NI 33 / NI 49	SSC		ALL	Work in progress to validate baseline figures					Liz Terry
NI 18 Adult re-offending rates for those under probation supervision		Yes	NI 161 / NI 162	SSC		E&E	Work in progress to validate baseline figures					Paul Cavanah
NI 20 Assault with injury crime rate		Yes		SSC		H&WB					Jennet Peters	Caroline Ball
Actual bodily harm and other injury							1643	1568	1489	1412		
Racially or religiously aggravated							29	26	26	26		
<b>Totals</b>							<b>1672</b>	<b>1594</b>	<b>1515</b>	<b>1438 (14% cumulative reduction)</b>		
<b>No of assaults with less serious injury / total population x 1000</b>							<b>7.6</b>	<b>7.3</b>	<b>6.9</b>	<b>6.5</b>		



NI 34 Domestic violence - murder		Yes	NI 33	SSC			Work in progress to validate baseline figures	0	0	0		Caroline Ball
NI 36 Protection against terrorist attacks		Yes	NI 33 / NI 49	SSC			Baseline to be established by March 2009					Tony Allen (previously Chief Executive)
NI 37 Awareness of civil protection arrangements in the local area		Yes	NI 49	SSC			9.8% 2008 Place Survey	9.8%	9.8%	9.8%		Tony Allen
NI 38 Drug related (Class A) offending rate		Yes	NI 49	SSC	This indicator is linked to re-offending and PPO's	C&YP	Indicator will be introduced from 1st April 2009					Tim Mitchell
NI 41 Perceptions of drunk and rowdy behaviour as a problem		Yes		SSC		ALL	35% (2008 local MORI survey)	34%	33%	32%		Tim Mitchell
NI 42 Perceptions of drug use or drug dealing as a problem		Yes		SSC		ALL	46% (2008 local MORI survey)	45%	44%	43%		Tim Mitchell
NI 44 Ethnic composition of offenders on Youth Justice System disposals		Yes		C&YP	Significant for the Borough given its demography	SSC	Minus 4.32%					Tim Mitchell
NI 46 Young offenders access to suitable accommodations		Yes		C&YP	This is not seen as a significant issue relating to housing locally	Housing	95% (07/08)	100%	100%	100%		Tim Mitchell
NI 47 People killed or seriously injured in road traffic accidents		Yes		SSC			Now a three year rolling average. Baseline based on 07/08, 06/07, 05/06 would be 78.6					Tony Noblet
NI 48 Children killed or seriously injured in road traffic accidents		Yes		SSC		C&YP	Now a three year rolling average. Baseline based on 07/08, 06/07, 05/06 would be 23.3					Tony Noblet
NI 63 Stability of placements of looked children: length of placements		Yes		C&YP	Key staying safe target		71.20% (07/08)	72.00%				Steve Slater
NI 64 Child protection plans lasting 2 years or more		Yes		C&YP	Key staying safe target		0%	0%	0%	0%		Margaret Raynor
NI 67 Child protection cases which were reviewed within required timescales		Yes		C&YP	Key staying safe target		97.5% (07/08)	100%	100%	100%		Margaret Raynor
NI 143 Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence		Yes		SSC	This indicator forms part of the PPO Strategy. This is not a current performance indicator for Housing and would not be a significant issue in terms of the LAA	Housing	80.00% (06/07)	70%				Paul Cavanah
NI 144 Offenders under probation supervision in employment at the end of their order or licence		Yes		SSC	This indicator forms part of the PPO Strategy.	E&E	31.00% (06/07)	40%				Paul Cavanah
NI 156 Number of households living in Temporary Accommodation		Yes		Housing	This indicator is open to interpretation and other more appropriate indicators are highlighted below.		37 (06/07) / 38 (07/08)	34	25	12		Louise Howard (Baseline)

NI 160 Local Authority tenants' satisfaction with landlords services			Yes		Housing	Whilst a significant issue for the Council, this could not be seen as a major issue for the Borough as a whole		73% (uplifted to 88.98% for levels of deprivation) Last Survey results taken 2nd Qtr 06/07	80%	Survey every two years no target for 09/10	80%		<b>Mike Walker (Baseline only)</b>
NI 184 Food establishments in the area which are broadly compliant with food hygiene law			Yes		HC&OP	Organisational measure for OMBC – SIP		Work in progress to validate baseline figures					<b>John Rice</b>
NI 193 Municipal waste land filled			Yes		SSC	WDA will not be in a position to break the indicator down by district and therefore there is no verified data to input. The responsibility for producing data for this indicator rests with the WDA (as per the LAA indicator guidance) not the districts.		Unable to provide accurate baseline data as this is a new indicator. Targets have been set from available data - need to review end of first 12 months	82%	80%	78%		<b>Martin Wood</b> <b>Carol Brown</b>
<b>TOTALS</b>	<b>11</b>	<b>33</b>	<b>33</b>		<b>77</b>								

Local Indicator	Indicator Tier			Supporting Indicators	Accountable Body	Evidence/ Comment	Supporting Blocks	Indicator Baseline	Targets			GONW Lead	Oldham Lead
	1	2	3						2008/2009	2009/2010	2010/2011		
Bringing new homes in use: The number of dwellings that are returned into occupation (LAA 25d) (This incorporates LA and private dwellings)	Yes				Housing	This is a significant issue given the number of empty homes we have. Additional works are planned to address this and this could be a positive stretch target. Monitored quarterly		29 (06/07) / 104 (07/08)	120	150	200		<b>Neil Crabtree</b>
Level of homelessness: reduce levels of homelessness acceptances (LAA 24)	Yes				Housing	This is a significant issue for the Borough and is a current stretch target which is performing well, but there are still high levels compared to Greater Manchester. Monitored quarterly		652 (06/07) / 478 (07/08)	550	430	400		<b>Corinne Copeland</b>
The total proportion of private sector properties that were non-decent at the beginning of the year (LA 23) <b>DELETED AS LOCAL INDICATOR</b>		Yes			Housing	This target was in the LAA refresh document and is a significant national performance target. Work is underway to address these issues. Currently monitored quarterly		Baseline Performance to be established with the commissioning of the BRE Desktop Survey.	27%	22%	18%		<b>Neil Crabtree</b>
Increase numbers of cases where housing advice prevents homelessness (BVPI 213)		Yes			Housing	This is a significant indicator reflecting preventative work to address homelessness. Monitored quarterly		00 households) (06/07) / 871 (9 per 1000 households)	9 per 1000 households (900 cases)	9 per 1000 households (920 cases)	10 per 1000 households (940 cases)		<b>Ann-Marie McGinn</b>
Reduce numbers of households placed in B&B (LAA 26)		Yes			Housing	This is a definition which used currently monitored on a quarterly basis and a more detailed definition of the new national indicator of 'temporary accommodation'. This is a significant issue in terms of cost and performance which needs monitoring. This PI (PI 26) is currently subject to exception reporting		159 (06/07) / 231 (07/08)	200	190	180		<b>Louise Howard</b>
External refurbishments to pre-determined standards e.g. facelifts (LAA101)		Yes			Housing	Monitored annually. Through HMR delivery, likely to be significant levels of activity		07/08: 8	592	33 (carry over completions)			<b>Neil Crabtree</b>

Provide a reasonable degree of thermal comfort: private sector housing SAP rating (LAA 25c) <b>DELETED AS LOCAL INDICATOR</b>	Yes			Housing	Monitored annually. There is significant activity in this area.		52 (06/07) / 55 (07/08)	56	57	58		Martin Farrell
Number of properties added to the stock which have 3+ bedrooms in the HMR area (LAA 111)	Yes			Housing	This is a significant issue for Oldham in terms of delivering larger family homes in the HMR area. This is monitored annually		as at Dec 06 (06/07) / Figures not yet available	70%	70%	70%		Elizabeth- Dryden Stuart
Specialist support to victims of a serious sexual offence <b>THIS CAN BE DELETED DUE TO DUPLICATION (N26). AGREEMENT THAT IT SITS IN SSC</b>	Yes			HC&OP								
				<b>TOTALS</b>								
<b>TOTALS</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>6</b>								