

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Changes identified - further work required to meet target
Green	Very Good Performance - direction of travel positive

Safer & Stronger Communities Block

Block Lead: Caroline Ball supported by John Hurst

Indicator	Baseline Performance	LAA Targets			2007/08 Performance								2007/08 Performance Commentary	2007/08 Performance Commentary	2007/08 Performance Commentary	2007/08 Performance Commentary		
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual						
Outcome A - To promote culture and cohesion																		
Number of adults (aged 16 and above) who participate in performing and visual arts activity across Oldham (LAA21)	8,460 (0-20,473) 8,970 KKP Survey May/June 2006	Additional 204 (Additional 244)	Additional 209 (Additional 281)	Additional 213 (Additional 1,379)	360 (cum LAA total 10,852)	Total Participants: 19,462	359 (cum LAA total 11,210)	Total Participants: 20,484	360 (cum LAA total 11,571)	Total Participants: 21,285	359 (cum LAA total 11,930)	Total Participants: 21,840	Responsibility - Kevin Shaw Comments on Performance: The current data is being processed Risk Analysis: The participation figures represent an additional 13,380 which is 652 below our 3 year target. Interventions Recommended: Additional support is still needed for data collection and analysis Interventions/Projects Current:	Responsibility - Kevin Shaw Comments on Performance: Knight, Kavanagh and Page continued the research project and produced and are in the process of collecting and analysing the data. The processes by which the data is collected has been agreed with the auditors. Risk Analysis: The participation figures represent an additional 12,835 which is 1,227 below our 3 year target. Interventions Recommended: Additional support is needed for data collection and analysis Interventions/Projects Current:	Responsibility - Kevin Shaw Comments on Performance: Knight, Kavanagh and Page continued the research project and produced and are in the process of collecting and analysing the data. The processes by which the data is collected has been agreed with the auditors. Risk Analysis: The participation figures represent an additional 12,034 - which is 2,028 below our 3 year target. Interventions Recommended: Interventions/Projects Current:	Responsibility - Kevin Shaw Comments on Performance: Knight, Kavanagh and Page have been commissioned to conduct research that establishes a robust basis on which to audit the stretch target whilst also offering a balanced perspective on numbers and an understanding of the key factors influencing participation. They are in discussion with the audit commission to ensure the data collected is relevant and appropriate. Risk Analysis: The participation figures represent an additional 11,002 - which is 3,060 below our 3 year target. Interventions Recommended: Interventions/Projects Current:		
	Stretch Target: 3a)	Increase the total number of adults (aged 16 and above) participating in performing and visual arts activity from an additional 626 people to 14,062 (an increase of 13,436 additional people over the three years of the LAA)																
The total number of adults (aged 16 and above) from BME groups who participate in performing and visual arts activity across Oldham (LAA22)	1074 773 (KKP Survey May/June 2006)	Additional 28 (Additional 33 new participants)	Additional 29 (Additional 337 new participants)	Additional 31 (Additional 1,605 new participants)	40 (cum LAA total 2,814)	Total Participants: 3547	40 (cum LAA total 2,854)	Total Participants: 3547	40 (cum LAA total 2,894)	Total Participants: 3689	40 (cum LAA total 2934)	Total Participants: 3725	Responsibility - Kevin Shaw Comments on Performance: See above. Risk Analysis: The participation figures represent an additional 2,952 - which is 929 above our 3 year target. Interventions Recommended: See Above Interventions/Projects Current:	Responsibility - Kevin Shaw Comments on Performance: See above. The current data is being processed. Risk Analysis: The participation figures represent an additional 2,916 - which is 893 above our 3 year target. Interventions Recommended: See Above Interventions/Projects Current:	Responsibility - Kevin Shaw Comments on Performance: See above. The current data is being processed. Risk Analysis: The participation figures represent an additional 2,774 - which is 751 above our 3 year target. Interventions Recommended: Interventions/Projects Current:	Responsibility - Kevin Shaw Comments on Performance: See above Risk Analysis: The participation figures represent an additional 2,774 - which is 751 above our 3 year target. Interventions Recommended: Interventions/Projects Current: Festival of Diversity is underway		
	Stretch Target: 3b)	Increase the total number of adults aged 16 and above from Black & Minority Ethnic Groups participating in performing and visual arts activity from an additional 88 people to 2023 (an increase of 1,935 additional people over the three years of the LAA)																
Outcome B - To have cleaner, greener and safer public spaces																		
Percentage of residents reporting an increase in satisfaction with their neighbourhoods (LAA1)	68% respondents "very or fairly satisfied" (2005)	68.5%	70.0%	70.5%	Monitored Annually Data next available in 2007/08								70%	65%	Responsibility - Bruce Penhale (Adele Small) Comments on Performance: There are issues of comparability with the baseline survey. When these are adjusted for the baseline figure is 66% (rather than 68%), so resident satisfaction has remained around the same, rather than declined. Survey results have only just become available, and work is being done to understand which places and social groups have more positive/negative perceptions. Alexandra continues to have the lowest neighbourhood satisfaction of any ward (48%) followed by Medlock Vale (49%) which indicates that the gap in neighbourhood satisfaction is not becoming smaller. Source: 2008 General Residents Survey (LAA sub-sample) Risk Analysis: Interventions Recommended: There is a need for more detailed area-level analysis of neighbourhood satisfaction results, which will inform future interventions. However the public attitudes do not reflect the evidence of improvement from other indicators. Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Small) Comments on Performance: The annual performance survey will take place in February 2008. First results are expected in April. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Small) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Small) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
	and in disadvantages areas showing a narrowing of the gap between these areas and the rest (LAA1b)	55% respondents "very or fairly satisfied" in lowest ward	55.0%	57.0%	58.0%	Monitored Annually Data next available in Qtr 4 2007/08								57%	48%			
Outcome C - To build respect in communities, to reduce crime and the harm caused by illegal drugs and to reassure the public, reducing the fear of crime and anti-social behaviour																		
Number of Comparator Crime offences (excluding domestic burglaries) (LAA2)	16,441 (2003/4)	13,955 (13,659)	13,259 (12,963)	12,208 (11,912)	3,240 max	2389 (May)	6,481 YTD max	8557 (Oct)	9,722 YTD max	9507 (Dec)	12963 max year	12781 (March)	Responsibility - Colin Cooper Comments on Performance: Unaudited data suggests that we have achieved the LAA target for the year. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Interventions continue to be focused on the priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates	Responsibility - Colin Cooper Comments on Performance: Performance suggests that the downward trend is continuing in Q3 and that if it continues, we will achieve our target for the year. Risk Analysis: Projected figures suggest that the target for this year will be achieved. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions/Projects Current: Interventions continue to be focused on the priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates.	Responsibility - Colin Cooper Comments on Performance: Performance suggests that the downward trend is continuing in Q2 and that if it continues, we will achieve our target for the year. Risk Analysis: Projected figures suggest that the target for this year will be achieved. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions/Projects Current: Action plans are now in place to tackle key comparator crime (Vehicle crime and violent crime) and funding has been allocated accordingly. Interventions continue to be focused on the priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates.	Responsibility - Colin Cooper Comments on Performance: Still awaiting June's figures but early performance data suggests that the downward performance trend at the end of Q4 is being maintained. Projected figures suggest that the performance in 2007/2008 will be better than 2006/2007. Risk Analysis: Projected figures for Q1 suggests that performance in this quarter is better than the same period last year and the trend is encouraging. Interventions Recommended: The Strategic Assessment 2007 has been completed. In addition a monthly tactical document is prepared for the SNMG which identifies crime hotspots. Both documents will be used to identify hotspots, crime trends and offender details and will be used to assist in resource allocation and targeted action plans. In addition two tactical documents concentrating on Colthurst and Alexandra have also been produced. Interventions/Projects Current: GMP have formed a volume crime task force, which together with partner agencies is undertaking an operation to reduce domestic burglaries, particularly in the priority areas of Colthurst and Alexandra. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates.		
	Stretch Target: 1a)	Reduce the total number of Comparator Crime offences (excluding domestic burglaries) from 39,422 to 38,534 (a reduction of 888 offences over the three years of the LAA)																
Number of domestic burglaries (LAA2b)	3,157 (2003/4)	2,115 (2,013)	1,831 (1,729)	1,707 (1,603)	432 max	501 (June)	864 YTD max	1098 (Oct)	1,297 YTD max	1425 (Dec)	1,729 max year	2109 (March)	Responsibility - Colin Cooper Comments on Performance: Unaudited data indicates that the LAA 07/08 target has not been achieved. However there has been a 9% reduction in domestic burglaries this year compared to 2006/2007 Risk Analysis: Interventions Recommended: Interventions/Projects Current: During Q4 Operation Blanket was instigated to target domestic burglary offences, which combines preventative as well as enforcement activity. Interventions continue to be focused on the priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates. This crime type will be the continued focus for activity next year and is included in the Strategic Assessment under the heading of "Acquisitive Crime".	Responsibility - Colin Cooper Comments on Performance: Overall performance is good with a 16% reduction in domestic burglary in 07/08 compared to 06/07. End of year projection suggests that figures will be around the 1900 mark. Risk Analysis: Given the stretching target for 2007/2008 it is unlikely that we will achieve our LAA target. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. A weekly priority crime meeting takes place each week between the police and CSU to monitor activity and respond if necessary. Interventions/Projects Current: An action plan is in place to target burglary offences which combines preventative as well as enforcement activity. Interventions continue to be focused on the priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates	Responsibility - Colin Cooper Comments on Performance: Projected figures suggest that the downward trend has continued into Q2. Projected figures suggest that performance this year will be better than 2006/2007 and will be beneath the 1900 barrier. Risk Analysis: Given the stretching target for 2007/2008 it is unlikely that we will achieve our LAA target. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions/Projects Current: An action plan is in place to target burglary offences which combines preventative as well as enforcement activity. Interventions continue to be focused on the priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates	Responsibility - Colin Cooper Comments on Performance: Early performance data suggests that the downward performance trend at the end of Q4 is being maintained. Projected figures suggest that the performance in 2007/2008 will be better than 2006/2007. Risk Analysis: Even though performance in Q1 is better than the same period last year, this years target is extremely challenging and the current performance trend suggests that the LAA target will not be achieved. Interventions Recommended: The Strategic Assessment 2007 has been completed. In addition a monthly tactical document is prepared for the SNMG which identifies crime hotspots. Both documents will be used to identify hotspots, crime trends and offender details and will be used to assist in resource allocation and targeted action plans. In addition two tactical documents concentrating on Colthurst and Alexandra have also been produced. Interventions/Projects Current: GMP have formed a volume crime task force, which together with partner agencies is undertaking an operation to reduce comparator crimes offences in the LAA priority areas. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates. Further initiatives involving the YOS are currently being worked up.		
	Stretch Target: 1b)	Reduce the total number of domestic burglaries from 5,653 to 5,345 (a reduction of 308 burglaries over the three years of the LAA)																
LAA Targets																		
Indicator	Baseline Performance	2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	2007/08 Performance Commentary	2007/08 Performance Commentary	2007/08 Performance Commentary	2007/08 Performance Commentary		
Number of vehicle crimes (LAA2c)	3,326 (2004/5)	2,993	2,827	2,661	707	828 (June)	1,413 YTD max	1852 (Oct)	2,120 YTD max	2470 (Dec)	2,827 max year	3,372 (March)	Responsibility - Colin Cooper Comments on Performance: Unaudited data indicates that we have not achieved our LAA target. However overall performance for the year shows a 16% reduction on 2006/2007 Risk Analysis: Interventions Recommended: Interventions / Projects Current: A vehicle crime action plan to target vehicle crime which combines preventative as well as enforcement activity was instigated in Q4. Interventions continued to focus on the priority areas. Interventions included the targeting of offenders and preventative interventions involving repeat locations and publicity campaigns.	Responsibility - Colin Cooper Comments on Performance: Overall performance for the year shows a 19% reduction in vehicle crime in 07/08 compared to 06/07 Risk Analysis: Whilst the down ward trend is encouraging it is unlikely that we will achieve our LAA target with a projected figure of 3293. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions / Projects Current: An action plan is in place to target vehicle crime which combines preventative as well as enforcement activity. Interventions continue to be focused on the priority areas. Interventions include the targeting of offenders and preventative interventions involving repeat locations and publicity campaigns. Further work to be undertaken in Q4.	Responsibility - Colin Cooper Comments on Performance: Performance in Q2 suggests that the downward trend is continuing and that performance in 2007/2008 will be better than 2006/2007. Risk Analysis: Whilst the down ward trend is encouraging it is unlikely that we will achieve our LAA target with a projected figure of 3175. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions / Projects Current: An action plan is in place to target vehicle crime which combines preventative as well as enforcement activity. Interventions continue to be focused on the priority areas. Interventions include targeting offenders and preventative interventions involving repeat locations and publicity campaigns.	Responsibility - Colin Cooper Comments on Performance: Early performance data suggests that the downward performance trend at the end of Q4 is being maintained. Projected figures suggest that the performance in 2007/2008 will be better than 2006/2007. Risk Analysis: Whilst the current performance is encouraging and the current trend data suggests that performance will be better than 2006/2007 the LAA target is still quite challenging and will be difficult to achieve. Interventions Recommended: The Strategic Assessment 2007 has been completed. In addition a monthly tactical document is prepared for the SNMG which identifies crime hotspots. Both documents will be used to identify hotspots, crime trends and offender details and will be used to assist in resource allocation and targeted action plans. In addition two tactical documents concentrating on Colthurst and Alexandra have also been produced. Interventions / Projects Current: No new current projects at this time. Awareness raising continuing. New vehicle crime champion has been appointed who will be meeting with partners to write action plan.		
	Stretch Target: 1b)																	
Number of violent comparator crime offences (LAA124)	2859	-	2645	2447	661	490 (May)	1,323 YTD max	1495 (Oct)	1984 YTD max	1893 (Dec)	2645 max year	2271 (Feb)	Responsibility - Colin Cooper Comments on Performance: The downward trend continues in Q4 with performance better in 07/08 better than 06/07. Information only available to February 2008. Projected figures (2477) suggest that we will achieve our target. Risk Analysis: Interventions Recommended: Interventions/Projects Current: An action plan has been developed which focuses on alcohol related violent crime and domestic violence. The Streetsafe Project is the vehicle by which this target will be achieved. Positive action in respect of Domestic Violence incidents continues. NI 20 is likely to be stretch target for next LAA and alcohol is a key area of activity for the partnership and will be the focus of further attention across all of Oldham Partnership.	Responsibility - Colin Cooper Comments on Performance: The downward trend continues in Q3 with performance better in 07/08 better than 06/07. Risk Analysis: Projected figures suggest that we will achieve our target with a projection of 2524 for the year. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions/Projects Current: An action plan has been developed which focuses on alcohol related violent crime and domestic violence. The Streetsafe Project is the vehicle by which this target will be achieved. Positive action in respect of Domestic Violence incidents continues.	Responsibility - Colin Cooper Comments on Performance: Q2 figures suggests that performance in 2007/2008 will be better than 2006/2007. Risk Analysis: Projected figures suggest that we will achieve our target with a projection of 2563 for the year. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions/Projects Current: An action plan has been developed which focuses on alcohol related violent crime and domestic violence. The Streetsafe Project is the vehicle by which this target will be achieved. Positive action in respect of Domestic Violence incidents continues.	Responsibility - Colin Cooper Comments on Performance: Baseline established in April as part of the LAA refresh. Data only available for April and May. Performance for the first two months of Q1 suggests performance is better than the same period in 2006/2007. Risk Analysis: Too early to comment but trend is encouraging and suggests we will achieve target. Interventions Recommended: The Strategic Assessment 2007 has been completed. In addition a monthly tactical document is prepared for the SNMG which identifies crime hotspots. Both documents will be used to identify hotspots, crime trends and offender details and will be used to assist in resource allocation and targeted action plans. In addition two tactical documents concentrating on Colthurst and Alexandra have also been produced. Interventions/Projects Current: The Streetsafe Project is the vehicle by which this target will be achieved. Positive action in respect of Domestic Violence incidents continues. A MORI survey looking at the service offered by agencies in respect of domestic violence is due to report in Q2.		
	Stretch Target: 1b)																	

To increase the percentage of hate crime victims who say they are satisfied with the service provided by key partners (LAA125)	46% (2007)	-	51%	56%	Monitored annually. Next available data 2008								Responsibility - Colin Cooper Comments on Performance: This was a partnership target which attempted to benchmark the service provided to victims of hate crime by a number of partner agencies. The number of respondents who responded to the MORI survey was statistically very low and the results were seen as indicative rather than definitive.	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Baseline set. Targets identified. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: A MORI survey is currently being undertaken and will report in Q2. Once the baseline is established targets will be set. Data only available annually. Risk Analysis: Interventions Recommended: Interventions/Projects Current:					
Reduce the proportion of adult offenders and prolific and other priority offenders who re-offend (LAA126)	PPO (Baseline established April 2007) Adult Offenders (Baseline established April 2007)	-	Targets established April 2007 Targets established April 2007	Targets established April 2007 Targets established April 2007									Responsibility - Colin Cooper Comments on Performance: Concern existed within the partnership as to whether a baseline could be set with regard to this target and there has been ongoing discussions with GONW. Discussions are now complete but work needs to be done via GMP to source the information. This is ongoing and will be available in due course.	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Discussions still ongoing with PPO Strategy Team and GONW. Risk Analysis: Interventions Recommended: Interventions/Projects Current: This target is being delivered on the back of the Priority and Prolific Offenders Strategy through the separate strands of Prevent and Deter, Catch and Convict and Rehabilitate and Re-settle.	Responsibility - Colin Cooper Comments on Performance: Concern exist within the partnership as to whether a baseline can be set with regard to this target and this has been discussed with GONW. The issue is whether this measure can be collected locally and the complexity of the measurement. Risk Analysis: Interventions Recommended: Interventions/Projects Current: This target is being delivered on the back of the Priority and Prolific Offenders Strategy through the separate strands of Prevent and Deter, Catch and Convict and Rehabilitate and Re-settle.					
Reduce public perceptions of local drug dealing and drug use as a problem (LAA130)	69% change to 45% (2006 BVPI)	-	55%	50%	Monitored Annually Data next available in Qtr 4 2007/08								55%	44%	Responsibility - Perry Gunn Comments on Performance: The baseline percentage here should be 45% (BVPI 2006), as it is in the most recent version of the Oldham LAA, rather than 69% (BVPI 2003)? Targets will need to be revised accordingly. Source: 2008 General Residents' Survey (BVPI interim sub-sample) Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Perry Gunn Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Perry Gunn Comments on Performance: The survey is not commissioned by the DAAT and therefore, they have no direct control of the type of questions or indeed the timing of the survey or results. This indicator was imposed as a mandatory indicator in 2007/8 and it is felt that this should be removed from the 2008/9 LAA refresh document if possible. Interventions/Projects Current: The DAAT are actively involved in ensuring "positive" media coverage is given to the work of the DAAT and Projects commissioned by the DAAT by working with the Marketing Manager of Positive Steps Oldham who then provides press releases to the local and in some cases National media.	Responsibility - Perry Gunn Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:			
Increase in percentage of people who feel very or fairly well informed about what is being done to tackle anti-social behaviour in their local area (LAA131)	21%	-	22%	23%	Monitored Annually Data next available in Qtr 4 2007/08								22%	24%	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Source: 2008 General Residents' Survey (BVPI interim sub-sample) Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:			
Decrease the percentage of people who feel that parents in their local area not taking responsibility for the behaviour of their children is a very or fairly big problem (LAA132)	64%	-	62%	59%	Monitored Annually Data next available in Qtr 4 2007/08								64%	62%	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Source: 2008 General Residents' Survey (BVPI interim sub-sample) Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:			
Decrease the percentage of people who feel that in their local area, people not treating each other with respect and consideration is a very or fairly big problem (LAA133)	52%	-	51%	50%	Monitored Annually Data next available in Qtr 4 2007/08								51%	49%	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Source: 2008 General Residents' Survey (BVPI interim sub-sample) Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:			
Decrease the percentage of people who perceive a high level of anti-social behaviour (LAA134)	28%	-	27%	26%	Monitored Annually Data next available in Qtr 4 2007/08								27%	29%	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Source: 2008 General Residents' Survey (BVPI interim sub-sample) Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper (Sam McConnell) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:			
LAA Targets					2007/08 Performance										2007/08 Performance Commentary	2007/08 Performance Commentary	2007/08 Performance Commentary				
Indicator	Baseline Performance	2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)		Current Position (As at quarter 3)		Current Position (As at quarter 2)		Current Position (As at quarter 1)		
Reassure the public reducing the fear of crime:																					
1) Feel safe in their local neighbourhood, day time (7am - 7pm) (LAA135)	90%	-	90%	92%	Monitored annually. Data next available in Q4								85%		Responsibility - Colin Cooper Comments on Performance: Baseline Source: Citizens' Panel Spring/Summer '07. Update source: General Residents' Survey (LAA sub-sample). The General Residents' Survey (LAA sub-sample) is not directly comparable with Citizens' Panel Data. It is, however, directly comparable with the 2005/06 YYC percentage (postal wave reweighted, excluding missing and invalid responses) of 84%. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Baseline established June 2007. Targets to be set Q2 following consultation. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Action plan to be established as part of the Violent Crime Action Plan currently being developed in Q2 as part of the Tackling Violent Crime agenda Interventions/Projects Current: The Streetsafe Project is currently the vehicle by which this target will be achieved. This will be enhanced following the work above.			
2) Feel safe in their local neighbourhood, night time (7pm - 7am) (LAA136)	34%	-	34%	36%	Monitored annually. Data next available in Q4								38%		Responsibility - Colin Cooper Comments on Performance: Baseline Source: Citizens' Panel Spring/Summer '07. Update Source: 2008 General Residents' Survey (LAA sub-sample). The General Residents' Survey (LAA sub-sample) is not directly comparable with Citizens' Panel Data. It is, however, directly comparable with the 2005/06 YYC percentage (postal wave reweighted, excluding missing and invalid responses) of 36%. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Baseline established June 2007. Targets to be set Q2 following consultation. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Action plan to be established as part of the Violent Crime Action Plan currently being developed in Q2 as part of the Tackling Violent Crime agenda Interventions/Projects Current: The Streetsafe Project is currently the vehicle by which this target will be achieved. This will be enhanced following the work above.			
3) Feel safe in the Town Centre, day time (7am - 7pm) (LAA137)	68%	-	68%	70%	Monitored annually. Data next available in Q4								74%		Responsibility - Colin Cooper Comments on Performance: Baseline Source: Citizens' Panel Spring/Summer '07. Update Source: 2008 General Residents' Survey (LAA sub-sample, excluding missing and invalid response). These percentages are not directly comparable due to differences in research methodology. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Baseline established June 2007. Targets to be set Q2 following consultation. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Action plan to be established as part of the Violent Crime Action Plan currently being developed in Q2 as part of the Tackling Violent Crime agenda Interventions/Projects Current: The Streetsafe Project is currently the vehicle by which this target will be achieved. This will be enhanced following the work above.			
4) Feel safe in the Town Centre, day time (7pm - 7am) (LAA138)	15%	-	15%	17%	Monitored annually. Data next available in Q4								10%		Responsibility - Colin Cooper Comments on Performance: Baseline Source: Citizens' Panel Spring/Summer '07. Update Source: 2008 General Residents' Survey (LAA sub-sample, excluding missing and invalid response). These percentages are not directly comparable due to differences in research methodology. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Baseline established June 2007. Targets to be set Q2 following consultation. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Action plan to be established as part of the Violent Crime Action Plan currently being developed in Q2 as part of the Tackling Violent Crime agenda Interventions/Projects Current: The Streetsafe Project is currently the vehicle by which this target will be achieved. This will be enhanced following the work above.			
The percentage of domestic violence offences contained within the VAP figures (LAA5)	17% (379 (DV offences) / 2239 (total offences))	16%	15%	14%	15%	Data not available	15%	23.3% (Oct)	15%	24.6% (Dec)	15%	25.2% (Jan)	Responsibility - Colin Cooper Comments on Performance: Information to end of January only which shows a slight reduction in the percentage of DV figures in the VAP figures for January. Given the trend to date we will not achieve our LAA target. Risk Analysis: Interventions Recommended: Interventions/Projects Current: The NRF funded Sanctuary Scheme continues to offer improved security upgrades to victims houses. Discussions are also continuing with regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's).		Responsibility - Colin Cooper Comments on Performance: Whilst Q3 figures suggest an increase in the percentage of DV offences, further analysis shows that the actual DV figures has remained static compared to 2006/2007, but the over number of VAP has come down resulting in a higher percentage. (i.e. 440 in 06/07 & 438 in 07/08) Risk Analysis: Given the change in overall profile of the VAP figures it is unlikely that we will achieve our target. Interventions Recommended: Need for a violent crime profile to assist the deployment of resources Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies has taken place in Q3. Victim focused Multi-Agency Risk Conferences (MARAC's), chaired by the police are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's) to be taken forward during 2008.		Responsibility - Colin Cooper Comments on Performance: Whilst Q2 figures suggest an increase in the percentage of DV offences, further analysis shows that the actual DV figures has remained static compared to 2006/2007, but the over number of VAP has come down resulting in a higher percentage. Risk Analysis: Given the change in overall profile of the VAP figures it is unlikely that we will achieve our target. Interventions Recommended: A violent crime profile to assist the deployment of resources Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARAC's) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's). This initiative is linked to further Home Office Funding.		Responsibility - Colin Cooper Comments on Performance: Data not available for Q1 Risk Analysis: Unable to comment on risk at this time. Interventions Recommended: Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARAC's) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's). This initiative is linked to further Home Office Funding.		
The percentage of repeat victims within the overall domestic violence incidents (LAA6)	50% (2004/5)	48%	47%	46%	47%	Data not available	47%	44%	47%	44%	47%	45% (March)	Responsibility - Colin Cooper Comments on Performance: Unaudited data from GMP suggests that we have achieved the LAA target for 2007/2008 Risk Analysis: Interventions Recommended: As part of the current Strategic Assessment a violent crime profile is required to understand how positive police action is affecting the repeat victim statistics. This will assist in resource deployment in 2008/2009 Interventions/Projects Current: Victim focused Multi-Agency Risk Conferences (MARAC's) are held in Oldham to discuss individual cases and assess risk to the victim. In Q4 the NRF funded Sanctuary Scheme offered improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's).		Responsibility - Colin Cooper Comments on Performance: There has been an increase in the number of repeat victims which the police have dealt with during Q3. Further analysis is needed to understand the reason for the increase. It is suspected that this is linked to the positive action by the police at incidents of domestic violence and a greater confidence in criminal justice agencies. Risk Analysis: Current performance suggests we will not meet our target. Again issue around positive action at incidents and greater confidence in agency response. Interventions Recommended: A violent crime profile to assist the deployment of resources. Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARAC's) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's).		Responsibility - Colin Cooper Comments on Performance: Q2 performance data suggests a reduction in the percentage of repeat victims. Risk Analysis: Current performance suggests we will achieve the LAA target Interventions Recommended: A violent crime profile to assist the deployment of resources. Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARAC's) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's). This initiative is linked to further Home Office Funding.		Responsibility - Colin Cooper Comments on Performance: Data not available for Q1 Risk Analysis: Unable to comment on risk at this time. Interventions Recommended: Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARAC's) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's). This initiative is linked to further Home Office Funding.		

Indicator	Baseline Performance	2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)	Current Position (As at quarter 3)	Current Position (As at quarter 2)	Current Position (As at quarter 1)
Outcome D - To empower local people to have a greater voice and influence over local decision making and the delivery of services (cross-cutting outcome across all LAA Blocks)																
To increase the percentage of domestic abuse victims who say they are satisfied with the service provided by key partners (LAA139)	64% (2007)	-	69%	74%	Monitored annually. Data next available in 2008								Responsibility - Colin Cooper Comments on Performance: This was a partnership target which attempted to benchmark the service provided to victims of domestic abuse by a number of partner agencies. The number of respondents who responded to the MORI survey was statistically very low and the results were seen as indicative rather than definitive.	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Colin Cooper Comments on Performance: Baseline set. Targets identified. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARACs) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's). This initiative is linked to further Home Office Funding.	Responsibility - Colin Cooper Comments on Performance: Baseline not yet established. Concern regard the lack of questionnaires being returned for analysis. Further work being done to increase the numbers. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Several initiatives are currently in train. Focused awareness training for DV agencies is currently taking place. Victim focused Multi-Agency Risk Conferences (MARACs) are held in Oldham to discuss individual cases and assess risk to the victim. The NRF funded Sanctuary Scheme offers improved security upgrades to victims houses. Discussions are also taking place regarding the setting up of dedicated Domestic Violence Courts and the introduction of Independent Domestic Violence Advocates (IDVA's). This initiative is linked to further Home Office Funding.
Number of Problematic Drug Users in treatment to date (LAA7a)	945 (2004/5)	-	1246	TBA	1188	850	1207	905	1227	1020	1246	1180	Responsibility - Kay French (Perry Gunn) Comments on Performance: 1180 entering drug treatment is approximately 95% of the expected target number. This is wholly due to the way that new presentations are counted by the prescribing service. The change was brought in to more realistically measure actual numbers "entering" treatment and thereby more accurately measure "retention" in treatment. It can be seen that the retention in treatment has grown from around 59% to 81% currently. Unfortunately the changes were made after the deadline for the LAA target setting. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Kay French (Perry Gunn) Comments on Performance: It can be seen that this target is not performing as well as expected, this is wholly due to the changes in the management of clients entering treatment. We have dramatically increased client retention over the previous two years from 59% to 79% (see target below) but this unfortunately has a detrimental effect upon numbers in treatment. This was expected, but as the changes were made after the targets were set we could not reduce the numbers in treatment target for the year. Risk Analysis: Expected achievement now likely to be 1,130 (9% below target) Interventions Recommended: Interventions/Projects Current: The new ACCE (Alcohol, Cannabis, Cocaine, Ecstasy) project may increase numbers and help to get closer to the original target.	Responsibility - Kay French (Perry Gunn) Comments on Performance: It can be seen that this target is not performing as well as expected, this is wholly due to the changes in the management of clients entering treatment. We have dramatically increased client retention over the previous two years from 59% to 79% (see target below) but this unfortunately has a detrimental effect upon numbers in treatment. This was expected, but as the changes were made after the targets were set we could not reduce the numbers in treatment target for the year. Risk Analysis: Expected achievement now likely to be 1,115 (10% below target) Interventions Recommended: Interventions/Projects Current: The new ACCE (Alcohol, Cannabis, Cocaine, Ecstasy) project may increase numbers and help to get closer to the original target.	Responsibility - Kay French (Perry Gunn) Comments on Performance: The performance of this target may be compromised in this year as the major provider of treatment have amended their way of measuring. However, it is not believed that the target will be missed by a substantial amount. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Percentage of Problem Drug Users discharged, who had been retained in treatment for 12 weeks or more (LAA8)	58% (2004/5)	59%	85%	85%	73%	76%	77%	73%	81%	79%	85%	81%	Responsibility - Kay French (Perry Gunn) Comments on Performance: The retention rate is almost on target, the target was a recommended target rather than a locally set target, which was initially felt to be far too much of a stretch. The actual last year was 59% so there has been a great increase, and work will continue to improve even further. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Kay French (Perry Gunn) Comments on Performance: It is pleasing to see the increase in the retention of clients, though this does affect the Numbers in treatment figures. This figure does move around within year and little can be done to quickly change things. (Worth noting that 31st December retention is actually the retention based upon 12 months from Oct 06 to Sept 07) Risk Analysis: Interventions Recommended: Interventions/Projects Current: Ongoing work between the DAAT and Service Providers should hopefully increase the Retention rate further.	Responsibility - Kay French (Perry Gunn) Comments on Performance: It is pleasing to see the increase in the retention of clients, though this does affect the Numbers in treatment figures Risk Analysis: Interventions Recommended: Interventions/Projects Current: Ongoing work between the DAAT and Service Providers should hopefully increase the Retention rate further.	Responsibility - Kay French (Perry Gunn) Comments on Performance: This target is led from Government/Home Office and is felt to be a tough target to achieve. However, there have been great strides made in achieving the current position and we remain hopeful of further improvements. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
LAA Targets					2006/07 Performance								2006/07 Performance Commentary	2006/07 Performance Commentary		
Outcome E - Reduce overall crime and narrow the gap																
Number of people who feel that they can influence decisions affecting their local area (LAA9)	45% of respondents "tend to disagree or definitely disagree" (2005)	44%	43%	42%	Monitored Annually Data next available in Qtr 4 2007/08								Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Performance is not significantly changed since baseline in 2006. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Need to continue to develop resident involvement in community councils and other mechanisms for resident engagement. Plans under development for increasing volunteering and other forms of resident activism, with aim of increasing people's level of involvement and consequently their perception of influence.	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: The Community Cohesion Strategy is out for consultation which includes a range of work to improve community engagement. Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Number of people engaging in (defined) volunteering activity (LAA10)	54% of respondents volunteered (2005)	55%	56%	57%	Monitored Annually Data next available in Qtr 4 2007/08								Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Source: 2006 General Residents' Survey (LAA sub-sample). Participation of Oldham residents in voluntary activity was already high, but has continued to improve. Risk Analysis: Interventions Recommended: There is identified potential for increasing resident support for the delivery of a range of areas of the Board's (and the wider Oldham Partnership's) work. Interventions/Projects Current: Further activity to be commissioned to strengthen resident involvement in their communities.	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Work to develop volunteering has been commissioned from Voluntary Action Oldham	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Number of contractual opportunities awarded to the voluntary and community sector through the Oldham Partnership Commissioning Process (LAA11)	25 (2005/6)	-	30	35	46								Responsibility - Michele Carr Comments on Performance: Cumulative total to end of Q3 exceeds annual target. No. of opportunities includes sub-contracts under Street & Parks Scene. Risk Analysis: Main risk relates to maintaining performance next year Interventions Recommended: Continuing to build capacity of VCF Sector to access commissioning opportunities Interventions/Projects Current: Review and evaluation of current activity re potential re-commissioning 2008-09	Responsibility - Michele Carr Comments on Performance: Cumulative total to end of Q3 exceeds annual target. No. of opportunities includes sub-contracts under Street & Parks Scene. These will be available in Q4. Risk Analysis: Main risk relates to maintaining this level of contractual value for 2007-08. Value does not include sub-contracts awarded under Street & Parks Scene. Interventions Recommended: Ensure commissioning opportunities for 2008-09 are accessible and open to VCF organisations Interventions/Projects Current: Review and evaluation of current activity re potential re-commissioning 2008-09	Responsibility - Michele Carr Comments on Performance: Work is ongoing to collate this information. Information will be available at Quarter 3. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Michele Carr Comments on Performance: The baselines have now been established for this indicator and work is ongoing to establish the targets. A report was submitted to the LSP Steering Group on 5th July, requesting that they nominate representatives to form a sub-group to establish the targets. The Oldham Partnership will facilitate and oversee the process for establishing the targets. It is anticipated that this will provide an opportunity for the voluntary, community and faith sector to have an input in to negotiating and establishing the targets. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Total value of contractual opportunities awarded to the voluntary and community sector through the Oldham Partnership Commissioning Process (LAA12)	£1,057,327 (2005/6)	-	22%	25%	£322,484.74	Data not available	£644,869.47	£367,452	£1,694,759	1,289,839.94 (22%)	£1,724,759	Responsibility - Michele Carr Comments on Performance: Cumulative value to end of Q3 exceeds annual target for 2007-08. Value does not include sub-contracts awarded under Street & Parks Scene. These will be available in Q4. Risk Analysis: Main risk relates to maintaining this level of contractual value for 2007-08. Value does not include sub-contracts awarded under Street & Parks Scene. Interventions Recommended: Ensure commissioning opportunities for 2008-09 are accessible and open to VCF organisations Interventions/Projects Current: Review and evaluation of current activity re potential re-commissioning 2008-09	Responsibility - Michele Carr Comments on Performance: Cumulative value to end of Q3 exceeds annual target for 2007-08. Value does not include sub-contracts awarded under Street & Parks Scene. These will be available in Q4. Risk Analysis: Main risk relates to maintaining this level of contractual value for 2007-08. Value does not include sub-contracts awarded under Street & Parks Scene. Interventions Recommended: Ensure commissioning opportunities for 2008-09 are accessible and open to VCF organisations Interventions/Projects Current: Review and evaluation of current activity re potential re-commissioning 2008-09	Responsibility - Michele Carr Comments on Performance: Work is ongoing to collate this information. Information will be available at Quarter 3. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Michele Carr Comments on Performance: The baselines have now been established for this indicator and work is ongoing to establish the targets. A report was submitted to the LSP Steering Group on 5th July, requesting that they nominate representatives to form a sub-group to establish the targets. The Oldham Partnership will facilitate and oversee the process for establishing the targets. It is anticipated that this will provide an opportunity for the voluntary, community and faith sector to have an input in to negotiating and establishing the targets. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	
Proportion of adults who say that people from different backgrounds get on well in their area:	Ethnic Background: 18% "tend to disagree or definitely disagree" (2005)	16.5%	15%	13.5%	Monitored Annually Data next available in Qtr 4 2007/08								Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Source: 2006 General Residents' Survey (LAA sub-sample). The percentage who disagree that people get on has increased slightly. However there is a reduction in the people not able/not willing to answer the question, which is believed to be because more neighbourhoods are becoming more diverse. Further analysis is being undertaken to understand the dynamics of this, in order to focus future interventions. Risk Analysis: Increasing intersection in new areas has the potential to make performance on this measure worse in the short/medium term. Interventions Recommended: Community cohesion strategy has just been refreshed including a range of activity to promote positive interaction and tackle threats to good community relations. Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: The Community Cohesion Strategy is being consulted upon. It includes a range of work to encourage the development of positive relationships between people from different backgrounds. Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
a) Ethnic background (LAA13)																
b) Social background (LAA14)	Social Background: 13% "tend to disagree or definitely disagree" (2005)	12%	11%	10%	Monitored Annually Data next available in Qtr 4 2007/08								Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Source: 2006 General Residents' Survey (LAA sub-sample). As above, performance on this measure has slightly declined. Further work is under way to better understand the dynamics of this. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: The Community Cohesion Strategy is being consulted upon. It includes a range of work to encourage the development of positive relationships between people from different backgrounds. Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: The annual performance survey will be conducted in January 2008. Data will be provided in the 4th Quarter. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Outcome E - Reduce overall crime and narrow the gap																
Reduce overall crime in line with local Crime and Disorder Reduction Partnership targets and narrow the gap between the worst performing wards/neighbourhoods and other areas across the district: Coldhurst (LAA15) St. Mary's (LAA15b) Medlock Vale (LAA15c) Alexandra (LAA15d)	Coldhurst: 125.71 St. Mary's: 110.00 Medlock Vale: 91.19 Alexandra: 72.54 (2005/6)	Coldhurst: 113.16 St. Mary's: 89.94 Medlock Vale: 83.85 Alexandra: 68.22	Coldhurst: 100.52 St. Mary's: 87.97 Medlock Vale: 76.51 Alexandra: 63.81	Coldhurst: 87.96 St. Mary's: 76.99 Medlock Vale: 69.26 Alexandra: 59.49	25.13	Data not available	50.26 YTD max	77.59 (Oct)	75.39 YTD max	100.85	100.52 max year	110.6 (Jan)	Responsibility - Colin Cooper Comments on Performance: Data not available for February and March. However performance to the end of January would indicate that two of the priority wards (Medlock Vale & St. Mary's) are on target to achieve a reduction in line with narrowing the gap. However there are concerns in relation to Alexandria and Coldhurst where performance is a challenge. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Q4 saw a number of interventions put in place to tackle comparator crime offences in the priority wards. In particular Alexandria and Coldhurst. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates. Operation Blanket is a multi-agency domestic burglary initiative. It combines preventative work through the Community Safety unit and Trading Standards with enforcement activities and the targeting of offenders. Operation Concord is a multi agency activity in Alexandria and Coldhurst tackling volume crime. Extra police have been allocated to the wards. This together with other activity and preventative work around youth diversionary activity are currently in train. Work within the strategic assessment will review the changes to the IMD, the impact on VLU Neighbourhood Well-Being. What is clear is that the negative underlying trend within the area continue and show itself in the crime diagnostic.	Responsibility - Colin Cooper Comments on Performance: Current performance suggests that two of the priority wards (Medlock Vale & St. Mary's) are on target to achieve a reduction in line with narrowing the gap. However there are concerns in relation to Alexandria and Coldhurst where performance is a challenge. Risk Analysis: On target to achieve in two of the priority wards. I.e. Medlock Vale and St. Mary's Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. A weekly priority crime meeting takes place each week between the police and CSU to monitor activity and respond if necessary. Interventions/Projects Current: Action plans are currently in place to tackle comparator crime offences in the priority wards and in particular Alexandria and Colhurst. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates. Operation Blanket is a multi-agency domestic burglary initiative. It combines preventative work through the Community Safety unit and Trading Standards with enforcement activities and the targeting of offenders. Operation Concord is a multi agency activity in Alexandria and Coldhurst tackling volume crime. Extra police have been allocated to the wards. This together with other enforcement activity and preventative work around youth diversionary activity are currently in train.	Responsibility - Colin Cooper Comments on Performance: Current performance suggests that two of the priority wards (Medlock Vale & St. Mary's) are on target to achieve a reduction in line with narrowing the gap. However there are concerns in relation to Alexandria and Coldhurst where performance is a challenge. Risk Analysis: On target to achieve in two of the priority wards. Interventions Recommended: A monthly tactical document is prepared for the SNMG which identifies crime hotspots. This document is used primarily to target resources. Interventions/Projects Current: Action plans are currently in place to tackle comparator crime offences in the priority wards and in particular Alexandria and Colhurst. Interventions include targeting offenders, preventative interventions involving victims, particularly repeat victims with enhanced target hardening and alleygates. Operation Blanket is a multi-agency domestic burglary initiative. It combines preventative work through the Community Safety unit and Trading Standards with enforcement activities and the targeting of offenders. Operation Concord is a multi agency activity in Alexandria and Coldhurst tackling volume crime. Extra police have been allocated to the wards. This together with other enforcement activity and preventative work around youth diversionary activity are currently in train.	Responsibility - Colin Cooper Comments on Performance: Data not yet available for Q1 Risk Analysis: Interventions Recommended: Interventions/Projects Current: A number of initiatives are currently taking place. GMP have set up a crime task force concentrating particularly on volume crime offences and in particular domestic burglary. Operation Blanket is a multi-agency domestic burglary initiative. It combines preventative work through the Community Safety unit and Trading Standards with enforcement activities and the targeting of offenders. Operation Concord is a multi agency activity in Alexandria and Coldhurst tackling volume crime. Extra police have been allocated to the wards. This together with other enforcement activity and preventative work around youth diversionary activity are currently in train.
LAA Targets					2007/08 Performance								2007/08 Performance Commentary	2007/08 Performance Commentary		

Indicator	Baseline Performance	2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)	Current Position (As at quarter 3)	Current Position (As at quarter 2)	Current Position (As at quarter 1)	
Outcome F - Improve the quality of the local environment by reducing the gap in aspects of liveability between the worst wards/ neighbourhoods and the district as a whole																	
Reduce the percentage of streetscapes falling below Grade B standard of cleanliness (BVP199a)	22% (2004/5)	21% (20%)	20% (17%)	15% (13%)	Update available in Qtr 2			12.0%	22.0%	18.0%	17.0%		Awaiting verification of data	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Survey carried out in March. However, there are outstanding issues of data quality. The data is uploaded to an Encams website which is causing some problems. There are meetings this month to resolve this and it would not be appropriate to report figures whilst concerns are unresolved. Other comments on performance-High rainfall levels last summer contributed to less litter arising on streets. During the 3rd and 4th Quarters, the quality of Recreation land use deteriorated. Council is mainstreaming NRF and other external funded schemes from 01/04/08. Electronic data capture has been praised by Audit Commission. Assisted FCHO to achieve "Performer" level in national pilot on CSG Estate Management Awards. Risk Analysis: Uncertainties over the introduction of NI 195, and the splitting of the indicator to measure both Litter and Detritus. Currently seeking advice on whether to set separate target for Detritus. Also seeking assistance from Encams/Defra on them achieving highest levels of data quality /analysis after we have uploaded survey data to them, and which they use to produce our reports. Operational staff vacancies are also a risk to achieving 08/09 targets. Interventions/Projects Current: Mainstreaming of educational awareness raising work planned over next 6 months. Increasing the roll out of learning from the NW Liveability Foundation Pilot work in Werneth. Oldham's was the best performing of the pilots (30% improvement in cleanliness and 88% improvement in resident satisfaction levels). New ways of working now being introduced to NDC area to support Neighbourhood Agreement and FCHO Sholver estate. Develop Tidy Business awards over coming months. Interventions/Projects Current: Extended LEQ contract with Encams until 2011. Attending briefings and seminars to update on NI 195. Meetings arranged with Encams LEQ team to try and resolve data quality problems. Mainstreaming externally funded activity. Refresh LEQ Action Plan with support from Encams. Continue to develop the Tidy Oldham web based initiative.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: November survey (BVP199a, b & c) completed - 18%. Next survey to be carried out before the end of March 2008. Risk Analysis: Loss of funding to continue development of District LEQ and Local service development at 31/03/07. High expectation of scheduled cleansing operations whilst high demand for reactive interventions. Interventions Recommended: District Local Environmental Quality Surveys carried out on a Community Council level to inform residents and services of the LEQ issues in the areas - this would cut across the LAA targets, clean, safe & green. Report of findings have been completed online using the ENCAMS system database which provide Street Scene with data and analyse for future management and deployment of resources in the borough along with a LEQ Action Plan. Oldham is one of seven local authorities piloting the DLEQS. Develop a GIS system with schedules, bins, grassed areas maintained. Interventions/Projects Current: All Area Managers and Charge hands equipped with PDA's, emailing, diaries etc, but have also the system to report environmental issues via the Tidy Oldham web site using GPS location hardware. This has led to our involvement in a Parliamentary Session around Transformational Government with our key Partner Lewisham LA. Werneth Pilot Area, part of the North West Liveability Foundation, results show a big improvement in the area using a systems thinking approach - working to completion. Street Scene looking to develop this way of working in two other areas in the borough. Hathershaw & Fitton Hill NDC and the First Choice Homes estate Sholver. Mechanical sweeping has made an impression on the detritus in the borough, but factors have played a part such as: abnormal levels of rain fall for this time of year, have washed detritus away but have also caused problems were earth has been washed on to adopted network, this has also affected grass cutting schedules. Weeds are presently being removed manually and use of pesticide treatments are being used. The Beatsweep initiatives, intensive cleansing in neighbourhoods, improvements likely to be seen in the third and fourth quarters.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: July survey (BVP1 199a, b and c) completed - 12%. Next survey to be carried out before the end of November 2007. Risk Analysis: Interventions Recommended: Report of findings have been completed online using the ENCAMS system database which provide Street Scene with data and analyse for future management and deployment of resources in the borough along with a LEQ Action Plan. Oldham is one of seven local authorities piloting the DLEQS. Develop a GIS system with schedules, bins, grassed areas maintained. Interventions/Projects Current: Mechanical sweeping has made an impression on the detritus in the borough, but factors have played a part such as: abnormal levels of rain fall for this time of year, have washed detritus away but have also caused problems were earth has been washed on to adopted network, this has also affected grass cutting schedules. Weeds are presently being removed manually and use of pesticide treatments are being used. The Beatsweep initiatives, intensive cleansing in neighbourhoods, improvements likely to be seen in the third and fourth quarters.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: July survey (BVP1 199a, b and c) currently being carried out-results available at end of July 2007. Risk Analysis: Interventions Recommended: Results of first survey will be analysed once information is available, and this will inform deployment of resources. Interventions/Projects Current: Increasing the amount of mechanical cleansing to remove detritus, particularly in Land uses classes identified by DLEQS Action Plan, ie Industrial, Rural roads etc. From 15th June, Street Scene delivering Weed Programme on behalf of Highways on adopted network. This will impact on and improve both cleanliness levels and perceptions. Initially resources will be targeted at Main Roads, Town and district centres, and then move into residential areas. Improvements likely to be seen in second and third quarters as manual removal and pesticide treatments take effect.
	Stretch Target: 1c)	Reduce the percentage of streetscapes falling below Grade B standard of cleanliness from 15% in 2008/9 to 13% in 2008/9 (an improvement of 2% in the third year of the Local Area Agreement)															
Narrowing the Gap: Average cleanliness figure of streets and roads which are unacceptable (priority wards, June 03 - Mar 06, Coldhurst, Alexandra, St Mary's, Medlock Vale) Average cleanliness figure for the Borough over the same period (LAA140)	27% (Priority Wards)	-	24% (21% with stretch)	18% (16% with stretch)	Update available in Qtr 3			16%	18%	24% (21% with stretch)	20.00%		Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Achieved 20% score in LEQ in the Wards of Coldhurst, Alexandra and Medlock Vale. The result has been calculated using 160 transects from the Borough wide survey, and the data have been checked for quality. Risk Analysis: Uncertainties over the introduction of NI 195, and the splitting of the indicator to measure both Litter and Detritus. Currently seeking advice on whether to set separate target for Detritus. Operational staff vacancies are also a risk to achieving 08/09 targets. Interventions Recommended: Mainstreaming externally funded activity, particularly around awareness raising and community engagement. Interventions/Projects Current: NDC Neighbourhood Agreement launched in Feb 08, resident survey key to the development of the agreement. Werneth Pilot Area, part of the North West Liveability Foundation, results show a big improvement in the area using a systems thinking approach - working to completion. Street Scene developing this way of working in two other areas in the borough, Hathershaw & Fitton Hill NDC and the First Choice Homes estate Sholver.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: November survey (BVP199a, b & c) completed - 18%. Next survey to be carried out before the end of March 2008. Risk Analysis: Loss of funding to continue development of District LEQ and Local service development at 31/03/07. High expectation of scheduled cleansing operations whilst high demand for reactive interventions. Interventions Recommended: Local web site showing levels of cleanliness on each street - using the Tidy Oldham web site. District Local Environmental Quality Surveys carried out on a Community Council level to inform residents and services of the LEQ issues in the areas - this would cut across the LAA targets, clean, safe & green. Report of findings have been completed online using the ENCAMS system database which provide Street Scene with data and analyse for future management and deployment of resources in the borough along with a LEQ Action Plan. Oldham is one of seven local authorities piloting the DLEQS. Develop a GIS system with schedules, bins, grassed areas maintained. Interventions/Projects Current: NDC Neighbourhood Agreement lunch in Feb 08, resident survey key to the development of the agreement. Werneth Pilot Area, part of the North West Liveability Foundation, results show a big improvement in the area using a systems thinking approach - working to completion. Street Scene looking to develop this way of working in two other areas in the borough, Hathershaw & Fitton Hill NDC and the First Choice Homes estate Sholver. Mechanical sweeping has made an impression on the detritus in the borough, but factors have played a part such as: abnormal levels of rain fall for this time of year, have washed detritus away but have also caused problems were earth has been washed on to adopted network, this has also affected grass cutting schedules. Weeds are presently being removed manually and use of pesticide treatments are being used. The Beatsweep initiatives, intensive cleansing in neighbourhoods, improvements likely to be seen in the third and fourth quarters.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: July survey (BVP1 199a, b and c) completed - 12%. Next survey to be carried out before the end of November 2007. NDC District LEQ carried out- results at the end of October 2007. Risk Analysis: Loss of funding to continue development of District LEQ and Local service development at 31/03/07. High expectation of scheduled cleansing operations whilst high demand for reactive interventions. Interventions Recommended: Extending DLEQS measurements across Werneth, and NDC area to enable resources to be targeted. Interventions/Projects Current: Continuing with a number of initiatives in these Wards. North West Liveability Pilot in Werneth; NDC Rapid response Team; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping. Also participating in NDC pilot Neighbourhoods Agreement and Gardens Competition to raise awareness.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: July survey (BVP1 199a, b and c) currently being carried out-results available at end of July 2007. Risk Analysis: Loss of funding to continue development of District LEQ and Local service development at 31/03/07. High expectation of scheduled cleansing operations whilst high demand for reactive interventions. Interventions Recommended: Extending DLEQS measurements across Werneth, and NDC area to enable resources to be targeted. Interventions/Projects Current: Continuing with a number of initiatives in these Wards. North West Liveability Pilot in Werneth; NDC Rapid response Team; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping. Also participating in NDC pilot Neighbourhoods Agreement and Gardens Competition to raise awareness.	
	22% (Borough)	-	24% (21% with stretch)	18% (16% with stretch)	Update available in Qtr 3			16%	18%	24% (21% with stretch)	20.00%		Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Small area Residents perception Surveys being carried out to support targeted work on improvements. Werneth area (sample size 215 Residents) Improve satisfaction with cleanliness between Feb and Nov 07 - 34% to 64%. Residents survey carried out in Sholver (sample size 205 Residents) - at least 6 in 10 (>60%) people are satisfied with LEQ. And we are currently awaiting the results of a similar survey in NDC area. Risk Analysis: The cost of gathering and analysing the data is restrictive of using this means of clearly establishing the LEQ issues within an area. Advice is being sought internally and externally about reducing the cost and improving ways of gathering residents views and data. Interventions/Projects Current: Now we have the FCHO Sholver information, and soon the NDC area we will be developing local LEQ Action plans with partners and residents. These will underpin, for example, the Neighbourhood Agreement in NDC.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Reports from the MORI survey carried out in 2006 show BVP1189 at 51%, which hits our target for this year. National Indicators BVP1189 will be with NI15, which we will need to feed in to. Risk Analysis: With the BVP1189 soon to end will we have a clear picture of residents satisfaction with the cleanliness of streets? This measure is normally second on the list after crime, risk of losing the importance of this measure in the near future. Interventions/Projects Current: Residents surveys carried out on a regular basis to feed in to service delivery and inform Community Council with perceptions and satisfaction levels on a ward/community council level - this would be more relevant than MORI surveys on a local level. Training residents in the use of LEQ forms to build up picture of perception in the borough around cleanliness. Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Reports from the MORI survey carried out in 2006 show BVP1189 at 51%, which hits our target for this year. National Indicators BVP1189 will be with NI15, which we will need to feed in to. Risk Analysis: With the BVP1189 soon to end will we have a clear picture of residents satisfaction with the cleanliness of streets? This measure is normally second on the list after crime, risk of losing the importance of this measure in the near future. Interventions/Projects Current: Residents surveys carried out on a regular basis to feed in to service delivery and inform Community Council with perceptions and satisfaction levels on a ward/community council level - this would be more relevant than MORI surveys on a local level. Training residents in the use of LEQ forms to build up picture of perception in the borough around cleanliness. Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: No comments on performance. Risk Analysis: Interventions Recommended: Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping. Interventions/Projects Current: Continuing with tidy Oldham initiative; attending all Community Councils; promoting the Green Owl awards; Using local radio to raise awareness.	
Percentage of residents reporting an increase in satisfaction with the cleanliness of their streets (BVP1189)	39% (2004)	45%	50%	55%	Monitored by MORI survey, 2007/08 target - 50% (survey from 2006 51%)							Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Reports from the MORI survey carried out in 2006 show BVP1189 at 51%, which hits our target for this year. National Indicators BVP1189 will be with NI15, which we will need to feed in to. Risk Analysis: With the BVP1189 soon to end will we have a clear picture of residents satisfaction with the cleanliness of streets? This measure is normally second on the list after crime, risk of losing the importance of this measure in the near future. Interventions/Projects Current: Residents surveys carried out on a regular basis to feed in to service delivery and inform Community Council with perceptions and satisfaction levels on a ward/community council level - this would be more relevant than MORI surveys on a local level. Training residents in the use of LEQ forms to build up picture of perception in the borough around cleanliness. Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: Reports from the MORI survey carried out in 2006 show BVP1189 at 51%, which hits our target for this year. National Indicators BVP1189 will be with NI15, which we will need to feed in to. Risk Analysis: With the BVP1189 soon to end will we have a clear picture of residents satisfaction with the cleanliness of streets? This measure is normally second on the list after crime, risk of losing the importance of this measure in the near future. Interventions/Projects Current: Residents surveys carried out on a regular basis to feed in to service delivery and inform Community Council with perceptions and satisfaction levels on a ward/community council level - this would be more relevant than MORI surveys on a local level. Training residents in the use of LEQ forms to build up picture of perception in the borough around cleanliness. Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: No comments on performance. Risk Analysis: Interventions Recommended: Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping. Interventions/Projects Current: Continuing with tidy Oldham initiative; attending all Community Councils; promoting the Green Owl awards; Using local radio to raise awareness.	Responsibility - Peter Rafferty (Karen Newton) Comments on Performance: No comments on performance. Risk Analysis: Interventions Recommended: Continuing with a number of initiatives- North West Liveability Pilot in Werneth; Magnificent Seven clean-ups across the Borough; Targeted campaigns to be carried out over next 6 months, such as Smoking related litter; Drinks and alcohol related litter; Chewing gum and staining; and Fly tipping. Interventions/Projects Current: Continuing with tidy Oldham initiative; attending all Community Councils; promoting the Green Owl awards; Using local radio to raise awareness.		
Number of Green Flag parks/ cemeteries (LAA17)	5 (2004/5)	6 (2007) (Chadderton Hall Park)	7 (2008) (Fountain Park)	8 (2009) (Royton Park)		7		7		7	7	7	Responsibility - Steve Smith (Karen Newton) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Steve Smith (Karen Newton) Comments on Performance: Continuing to roll out the Green Flag initiative throughout the rest of the Borough's Parks Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Steve Smith (Karen Newton) Comments on Performance: Continuing to roll out the Green Flag initiative throughout the rest of the Borough's Parks Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Steve Smith (Karen Newton) Comments on Performance: Continuing to roll out the Green Flag initiative throughout the rest of the Borough's Parks Risk Analysis: Interventions Recommended: Interventions/Projects Current:	
Reduce the amount of household waste landfilled (LAA141)	350kg	-	325kg	315kg	344kg	314.25kg				337kg			Data not available	Responsibility: Suzanne Jones Comments on Performance: As Q3. Final figures will be made available following verification from Waste Data Flow. Final verification expected June/July 08 Risk Analysis: Risk Analysis: The Managed Weekly Collections have been very successful - giving a substantial increase in the recycling rate in the pilot areas (9,000 properties). However, due to the small size of the pilot and the date of introduction being six months into the year, the increase in the recycling rate has yet to impact on the overall recycling rate. The trial MWC only accounts for approximately 1% of the overall recycling rate for the Borough. As the MWC trial has proved so successful, it will be expanded Borough-wide during 2008/9. Interventions Recommended: Interventions/Projects Current:	Responsibility: Suzanne Jones Comments on Performance: As Q2. Final figures will be made available following verification from Waste Data Flow. Final verification still being sought January 2008. Risk Analysis: Interventions Recommended: Interventions/Projects Current: The Managed Weekly Collections will be fully evaluated in Q4. Borough-wide: all households have received an information leaflets and calendars regarding dry recycling and garden waste collections.	Responsibility: Suzanne Jones Comments on Performance: Due to the nature of how the waste performance is collected, we require approx 3 months following the end of the quarter to be able to produce relatively accurate figures. In order to report on our BVP1's we complete a return to DEFRA called the Waste Data Flow - this is completed by ourselves 3 months following quarter end. The reason for the length of time allowed is that many tonnages/figures take up to 3 months to reach us. The data inputted into the Waste Data Flow is then verified/validated by the Environment Agency, and the performance reported to DEFRA. So that we are reporting accurate figures, we will provide the LAA with Quarterly performance upon validation of the Waste Data Flow. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Managed weekly collections - a pilot scheme has been developed in Chadderton South and Shaw, covering 9,000 properties in total. The scheme collects food waste weekly and recycling and residual waste on an alternative weekly basis. Each household has been given a wheeler bin to replace their current black bin and two food waste containers, therefore increasing the capacity to divert waste from landfill. Across the Borough, each household can now recycle all types of cardboard including telephone directories, along with newspapers. The garden waste collection scheme has also been expanded and now 50,000 households have access to this facility.	Responsibility: Suzanne Jones Comments on Performance: The amount of household waste sent to landfill is decreasing as the amount of waste sent for recycling/composting increases. Risk Analysis: Interventions Recommended: Interventions/Projects Current: The introduction of alternative collection arrangements over the next Quarter should give a decrease in the amount of waste sent to landfill.

Increase in the percentage of household waste recycled (LAA142)	17% (taken from 2006/7 year end predictions)	-	24% (statutory target)	27% (statutory target)	18.75%	18.86%	20.50%	Data not available	22.25%	Data available at Qtr 4	24.00%	Data available June/July 08	<p>Responsibility: Suzanne Jones Comments on Performance: As Q3. Final figures will be made available following verification from Waste Data Flow. Final verification expected June/July 08 Risk Analysis: 24% household target includes the waste recycled at household waste recycling centres, as this is now collected separately it will need to be accounted for at year end. The Managed Weekly Collections have been very successful - giving a substantial increase in the recycling rate in the pilot areas (9,000 properties). However, due to the small size of the pilot and the introduction of the new services late in the year, the increase in the recycling rate has yet to impact on the overall recycling rate. The trial MWC only accounts for approximately 1% of the overall recycling rate for the Borough. As the MWC trial has proved so successful, it will be expanded Borough-wide during 2008/9. Interventions Recommended: Interventions/Projects Current:</p>	<p>Responsibility: Suzanne Jones Comments on Performance: As Q2. Final figures will be made available following verification from Waste Data Flow. Final verification still being sought January 2008. Risk Analysis: 24% household target includes the waste recycled at household waste recycling centres, as this is now collected separately it will need to be accounted for at year end Interventions Recommended: Interventions/Projects Current: The Managed Weekly Collections will be fully evaluated in Q4. Borough-wide: all households have received an information leaflets and calendars regarding dry recycling and garden waste collections.</p>	<p>Responsibility: Suzanne Jones Comments on Performance: Due to the nature of how the waste performance is collected, we require approx 3 months following the end of the quarter to be able to produce relatively accurate figures. In order to report on our BVPI's we complete a return to DEFRA called the Waste Data Flow - this is completed by ourselves 3 months following quarter end. The reason for the length of time allowed is that many tonnages/figures take up to 3 months to reach us. The data inputted into the Waste Data Flow is then verified/validated by the Environment Agency, and the performance reported to DEFRA. So that we are reporting accurate figures, we will provide the LAA with Quarterly performance upon validation of the Waste Data Flow. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Managed weekly collections - a pilot scheme has been developed in Chadderton South and Shaw, covering 9,000 properties in total. The scheme collects food waste weekly and recycling and residual waste on an alternative weekly basis. Each household has been given a wheeled bin to replace their current black bin and two food waste containers, therefore increasing the capacity to divert waste from landfill. Across the Borough, each household can now recycle all types of cardboard including telephone directories, along with newspapers. The garden waste collection scheme has also been expanded and now 50,000 households have access to this facility.</p>	<p>Responsibility: Suzanne Jones Comments on Performance: Within Q1 the overall recycling rate has increased from 17.08% up to 21.11%, giving an average of 18.86%. This is expected to increase within the next Quarter with the introduction of changes to service, and the increase in publicity/promotion Risk Analysis: Interventions Recommended: Interventions/Projects Current: Introduce a cardboard collection to all households in July, plus trial alternative methods of collections in Sept - including the collection of food waste, and improved bags for paper/card</p>
Reduce the percentage of municipal waste landfilled (LAA143)	86%	-	79%	76%	84.25%	83.72%	82.50%	Data not available	80.75%	Data available at Qtr 4	79.00%	Data available June/July 08	<p>Responsibility: Suzanne Jones Comments on Performance: As Q3. Final figures will be made available following verification from Waste Data Flow. Final verification expected June/July 08 Risk Analysis: The Managed Weekly Collections have been very successful - giving a substantial increase in the recycling rate in the pilot areas (9,000 properties). However, due to the small size of the pilot, the increase in the recycling rate has yet to impact on the overall recycling rate. The trial MWC only accounts for approximately 1% of the overall recycling rate for the Borough. As the MWC trial has proved so successful, it will be expanded Borough-wide during 2008/9. Interventions Recommended: Interventions/Projects Current: Glass collection scheme for town centre pubs now in place and due to be expanded to other district centres</p>	<p>Responsibility: Suzanne Jones Comments on Performance: As Q2. Final figures will be made available following verification from Waste Data Flow. Final verification still being sought January 2008. Risk Analysis: Interventions Recommended: Interventions/Projects Current:</p>	<p>Responsibility: Suzanne Jones Comments on Performance: Due to the nature of how the waste performance is collected, we require approx 3 months following the end of the quarter to be able to produce relatively accurate figures. In order to report on our BVPI's we complete a return to DEFRA called the Waste Data Flow - this is completed by ourselves 3 months following quarter end. The reason for the length of time allowed is that many tonnages/figures take up to 3 months to reach us. The data inputted into the Waste Data Flow is then verified/validated by the Environment Agency, and the performance reported to DEFRA. So that we are reporting accurate figures, we will provide the LAA with Quarterly performance upon validation of the Waste Data Flow. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Managed weekly collections - a pilot scheme has been developed in Chadderton South and Shaw, covering 9,000 properties in total. The scheme collects food waste weekly and recycling and residual waste on an alternative weekly basis. Each household has been given a wheeled bin to replace their current black bin and two food waste containers, therefore increasing the capacity to divert waste from landfill. Across the Borough, each household can now recycle all types of cardboard including telephone directories, along with newspapers. The garden waste collection scheme has also been expanded and now 50,000 households have access to this facility.</p>	<p>Responsibility: Suzanne Jones Comments on Performance: As the recycling rate increases over the next Quarter, this percentage will decrease. Risk Analysis: Interventions Recommended: Interventions/Projects Current:</p>
Increase in the percentage of municipal waste recycled (LAA144)	14%	-	21%	24%	15.75%	16.28%	17.50%	Data not available	19.25%	Data available at Qtr 4	21.00%	Data available June/July 08	<p>Responsibility: Suzanne Jones Comments on Performance: As Q3. Final figures will be made available following verification from Waste Data Flow. Final verification expected June/July 08 Risk Analysis: The Managed Weekly Collections have been very successful - giving a substantial increase in the recycling rate in the pilot areas (9,000 properties). However, due to the small size of the pilot, the increase in the recycling rate has yet to impact on the overall recycling rate for the Borough. As the MWC trial has proved so successful, it will be expanded Borough-wide during 2008/9. Interventions Recommended: Interventions/Projects Current: The WMG have started a trial pub/club recycling service to 20 trade premises in Oldham town centre. This will have a very small impact on the percentage of municipal waste sent to landfill. As the trial has been successful, it will be expanded in 2008/9 in order to divert more municipal waste from landfill.</p>	<p>Responsibility: Suzanne Jones Comments on Performance: As Q2. Final figures will be made available following verification from Waste Data Flow. Final verification still being sought January 2008. Risk Analysis: Interventions Recommended: Interventions/Projects Current:</p>	<p>Responsibility: Suzanne Jones Comments on Performance: Due to the nature of how the waste performance is collected, we require approx 3 months following the end of the quarter to be able to produce relatively accurate figures. In order to report on our BVPI's we complete a return to DEFRA called the Waste Data Flow - this is completed by ourselves 3 months following quarter end. The reason for the length of time allowed is that many tonnages/figures take up to 3 months to reach us. The data inputted into the Waste Data Flow is then verified/validated by the Environment Agency, and the performance reported to DEFRA. So that we are reporting accurate figures, we will provide the LAA with Quarterly performance upon validation of the Waste Data Flow. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Managed weekly collections - a pilot scheme has been developed in Chadderton South and Shaw, covering 9,000 properties in total. The scheme collects food waste weekly and recycling and residual waste on an alternative weekly basis. Each household has been given a wheeled bin to replace their current black bin and two food waste containers, therefore increasing the capacity to divert waste from landfill. Across the Borough, each household can now recycle all types of cardboard including telephone directories, along with newspapers. The garden waste collection scheme has also been expanded and now 50,000 households have access to this facility.</p>	<p>Responsibility: Suzanne Jones Comments on Performance: Within Q1 the municipal recycling rate has increased from 14.93% to 18.22%, giving an average of 16.28%. Risk Analysis: Interventions Recommended: Interventions/Projects Current: Trial to collect recyclables from trade premises over next Quarter which will increase the %age of municipal waste sent for recycling</p>

Indicator	Baseline Performance	2006/07	2007/08	2008/09	LAA Targets				2007/08 Performance				2007/08 Performance Commentary				2007/08 Performance Commentary				2007/08 Performance Commentary					
		Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)	Current Position (As at quarter 3)	Current Position (As at quarter 2)	Current Position (As at quarter 1)													
Outcome G - To increase domestic fire safety and to reduce arson	2,849 (Mgt. Info System 2001/2)	2,691	2,660	2,628	665	487	1330 YTD max	827	1995 YTD max	1309	2,660 max year	1593														
To achieve a 10% reduction in deliberate / malicious fires by 2010 (LAA18)																										
Number of deliberate primary fires (Fire Damage Report 1), excluding vehicles (LAA19)	290 (2004/5)	278	272	266	68	51	136 YTD max	91	204 YTD max	156	272 max year	190														
Average of 2002/3, 2003/4, 2004/5 (totals)	321 (310)	321 (310)	321 (310)	321 (310)	77	53 (305)	155 YTD max	93 (328 - 465 max)	232.5 YTD max	144 (379 - 542 max)	310 max year	187 (422 - 610 max)														

<p>Number of accidental domestic dwelling fires (LAA20)</p>	<p>Stretch Target: 2)</p>	<p>Reduce the total number of accidental domestic dwelling fires from 963 to 930 (a reduction of 33 fewer accidental domestic fires over the three years of the LAA)</p>	<p>Risk Analysis: With current performance levels, there is little risk of failing on the aggregated 3 year target. However, as this indicator measures relatively low numbers, close attention should be paid to any increases in fires over the coming months.</p> <p>Interventions Recommended: The extra funds from NRF funding should be used to increase the use of the chip-pan exchanges and to help reduce the risk of fires caused by the miss-use of Tea-Lights. Provision of domestic sprinklers into targetted housing should be utilised as a control measure for certain high risk groups. Further social landlords could enter into partnership with the fire service to jointly carry home fire risk assessments (HFRA's) in residents homes. Further targeting of high priority areas for HFRA's need to be carried out over the next year. Increased use of initiatives to reach the harder to reach members of our community are required to deliver fire safety education and offer bespoke safety measures as appropriate.</p> <p>Interventions/Projects current: On-going partnership with OMBC sensory disability services to deliver smoke alarms for the hard of hearing and also chip pan exchanges for restricted sighted residents. Liaison with Age Concern to target relevant people with services such as HFRA's, chip pan exchanges and specialist home fire safety measures. 3 year HFRA project offering free smoke alarms, etc. to all Oldham residents. Partnership with Housing 21 for their warden to carry out HFRA's for their residents. Partnership with First Choice Homes to install hard wire smoke alarms in all renovated properties.</p>	<p>however, over the 21 month period we are 163 below the aggregated target.</p> <p>Risk Analysis: In relation to this year, the risk of failure is low. However, the target is a 3-year aggregated target and so caution should still be taken in achieving the full target. An up-turn in fires next year could still cause failure against the target.</p> <p>Interventions Recommended: The extra funds from NRF funding should be used to increase the use of the chip-pan exchange and to help reduce the risk of fires caused by the miss-use of Tea-Lights. Provision of domestic sprinklers into targetted housing should be utilised as a control measure for certain high risk groups. Further social landlords could enter into partnership with the fire service to jointly carry home fire risk assessments (HFRA's) in residents homes. 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Use of targeted HFRA campaigns and Beat Sweeps to address high priority areas.</p>	<p>Risk Analysis: The numbers for this target are relatively low and so an upturn in fires could eradicate the good performance to date. Current performance indicates success against the target, however, caution is advised.</p> <p>Interventions Recommended: Increased use of the chip-pan exchange should be employed. Partnership work with Age-Concern should be completed to ensure safe provision of electric blankets. Provision of domestic sprinklers into targetted housing should be utilised as a control measure for certain high risk groups. Further social landlords could enter into partnership with the fire service to jointly carry home fire risk assessments (HFRA's) in residents homes. Further targeting of high priority areas for HFRA's need to be carried out over the next two years. 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The overall performance is in a healthy position but increased fires over the next two years could wipe out the margin currently below target.</p> <p>Interventions Recommended: Further social landlords could enter into partnership with the fire service to jointly carry home fire risk assessments (HFRA's) in residents homes. Further targeting of high priority areas for HFRA's need to be carried out over the next two years. Increased use of initiatives to reach the harder to reach members of our community are required to deliver fire safety education and offer bespoke safety measures as appropriate.</p> <p>Interventions/Projects current: On-going partnership with OMBC sensory disability services to deliver smoke alarms for the hard of hearing and also chip pan exchanges for restricted sighted residents. 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