

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Issues identified - further work required to meet target
Green	Good Performance - direction of travel positive

Health & Well Being Block

Block Lead:

Tier 1: Place Shaping Priorities

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
NI 39 Alcohol harm related hospital admission rates *	H&WB	Richard Kullilius	Jacqui Dorman	2006/07 - 1674	1805	1920	1853	1879	Low		513 (Provisional)		541 (Provisional)		Due May 2010	1853	Due August 2010	Oldham Lead - Richard Kubilius Direction of travel (improving/static/declining): RAG Rating: RED Interventions Recommended: Current Activities/Projects:
NI 120 All-age all cause mortality rate *	H&WB	Andrea Fallon	Jacqui Dorman	Males - 859 Females - 644	Males - 810 Females - 555	2008 Local Proxy Males - 851.37 Females - 576.67	Males - 780 Females - 537	Males - 752 Females - 520	Low	Males - 780 Females - 537	Local Proxy Males-841 Females-620	Males - 780 Females - 537	Local Proxy Males-797 Females-564	Males - 780 Females - 537	Awaiting data	Males - 780 Females - 537		Oldham Lead - Andrea Fallon Direction of travel (improving/static/declining): RAG Rating: AMBER Interventions Recommended: Current Activities/Projects:
NI 121 Mortality rate from all circulatory diseases at ages under 75 *	H&WB	Andrea Fallon	Jacqui Dorman	128.39	109.05	2008 Local Proxy 99.62	103.57	98.37	Low	103.57	Local Proxy 111.0	103.57	Local Proxy 85.0	103.57	Awaiting data	103.57		Oldham Lead - Andrea Fallon Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 122 Mortality from all cancers at ages under 75 *	H&WB	Evelyn Desai	Jacqui Dorman	132.86	129.19	2008-08 137.09	124.84	120.64	Low	124.84	Local Proxy 100.0	124.84	Local Proxy 130.0	124.84	Local Proxy 134.0	124.84	Due June 2010	Oldham Lead - Evelyn Desai Direction of travel (improving/static/declining): RAG Rating: AMBER Interventions Recommended: Current Activities/Projects:
NI 136 People supported to live independently through social services (all ages) *	H&WB	Tom Wolstencroft / Paul Davies	Paul McAllister	2006/07 - 2,803	3,311	3,332	3,598	3,885	High	3,398	3,474	3,464	3,483	3,530	3,215	3,598	3,063	Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Declining - The numbers receiving receiving support from solely Social services grant funded organisations are low in comparison with many other authorities. We continue to see a growing number of clients receiving non care managed support but the majority of organisations that do offer this support do not meet the tight definition for this PI as they're funded through wider council budgets such as the LAA and not just social care RAG Rating: Amber - Missed 2009/10 Target Risk Rating: Medium Interventions Recommended: Systems to be enhanced and developed to ensure that Grant Funded Services information is captured and fed into this indicator. Current Activities/Projects: Ongoing development and updating of financial and contractual information on Grant Funded Services. Changes being implemented in how Home Care and Short Stay services are accessed and delivered.
NI 123 Stopping Smoking: rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over *	H&WB	Alan Higgins	David Flint	04/05-06/07 - 1057	1,128	967	1,141	1,161	High	292	187	278 (570 cumm.)	205 (392 cumm.)	279 (848 cumm.)	209 (601 cumm.)	292 (1,141 Cumulative)	Due June 2010	Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: RED Interventions Recommended: Current Activities/Projects:
NI 128 User reported measure of respect and dignity in their treatment	H&WB	Tom Wolstencroft	Paul McAllister	Males - 859 Females - 644	Males - 810 Females - 555		Males - 780 Females - 537	Males - 752 Females - 520			Survey under development							Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Improving slowly. RAG Rating: Interventions Recommended: Current Activities/Projects:

NI 130 Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets) *	H&WB	Bev Maybury	Paul McAllister	2006/07 - 2.4%	30%	1293	40%	60%	High	30%	1369 (27.6%)	34%	1481 (29.2%)	37%	1656 (33.6%)	40%	46.2%	<p>Oldham Lead - Sheelagh Connelly Direction of travel (improving/static/declining): Improving - Substantial increase in the number of clients receiving Self Directed Support this quarter following the completion of work transferring existing clients receiving home care to In Control maintaining their existing service packages. RAG Rating: Green - 2009/10 Stretch Target Met Risk Rating: Low Interventions Recommended: 1.)Workers to be trained and advised on how to empower service users to take control of and manage their care packages. 2.) Documents to be generated automatically via SWIFT rather than manually to speed up the recording and delivery process. Current Activities/Projects: Swift recording procedure for 'In Control' now in place and backloading of provisions continuing</p>
NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information *	H&WB	Tom Wolstencroft	Paul McAllister	2006/07 - 9.4% 2007/08 - 10.6%	15.0%	19.3%	20.0%	25.0%	High	19.0%	18.0%	19.0%	18.9%	19.0%	20.9%	20.0%	23.9%	<p>Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Improving - A higher number of Carers receiving services or offered information & advice following a carers assessment within the last 12 months. RAG Rating: Green - 2009/10 Target Met Risk Rating: Low Interventions Recommended: Care managers to continue to ensure that carers assessments are offered, undertaken and recorded on Swift in all cases, where appropriate. Ongoing identification and closing of gaps to ensure quality of data.</p>
LI 9 Patient reported measure of quality of overall experience during treatment	H&WB	Shauna Dixon	TBC BY NHS OLDHAM							Data source to be identified.							<p>Oldham Lead - Shauna Dixon Direction of travel (improving/static/declining): Improving RAG Rating: Interventions Recommended: Current Activities/Projects:</p>	

Tier 2: Significant Improvement Areas

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
NI 8 Adult participation in sport	H&WB	Ian Hughes	Amanda Carpenter	18.8% - Active People 3 Survey Oct 08 to Oct 09	20%	Interim Results (Apr 08 to Apr 09) 18.6%	20.5%	21.0%	High	N/A	Annual Survey	N/A	Annual Survey	N/A	Active People 3 Survey Oct 08 to Oct 09) 18.8% - released Dec 09	N/A	Annual Survey	<p>Oldham Lead - Ian Hughes Direction of travel (improving/static/declining): Slightly improving RAG Rating: RED Interventions Recommended: Funding sought for Health & Leisure Centre Current Activities/Projects: This national performance indicator, NI8, relating to adults' participation in sport and active recreation as measured annually by the Active People Survey, shows that whilst adult participation in sport and active recreation has increased in Oldham in recent years, the Borough still has the lowest NI8 participation rate in Greater Manchester (at 18.8% for 2008/09). On the other hand, the related Adult Participation in 30 Minutes of Moderate Intensity Sport measure within the Active People Survey (introduced to measure the Government's 2012 legacy target of increasing participation in sport nationally by 1million) seems to tell a somewhat different story. Whilst it showed that Oldham was eleventh of eleven in terms of Greater Manchester for participation in moderate intensity sport in 2007/08, the Borough's position improved to sixth of eleven in 2008/09 and the interim figures for 2009/10 show Oldham to now be Current Activities: Gym sales for year 54% above target. Sites experiencing negative reactions to overcrowding. Reach scheme only partially extended - disappointing result in the Aiming high bid unsuccessful. Looking to develop rugby touch & pass leagues on pitches. Swimming affected by bad weather. Competition with IYS via Sports Development & lack of strategic pricing for Oldham an issue. Active Adults Project now in Werneth Heart of Oldham Project now linking to exercise referral scheme REACH Scheme (exercise referral scheme) now extended till Sept 2010 Mobile Tower expands in 2010 Calendar given to all households in Oldham Up at Dovestone - getting target groups to the Peaks</p>

NI 40 Drug users in effective treatment	H&WB	Janet Sewart	David Flint	810 (07/08)	831	820	843	865	High	Annual Reporting					843	Due August 2010	<p>Oldham Lead - Janet Sewart Direction of travel (improving/static/declining): RAG Rating: Amber Interventions Recommended: Current Activities/Projects: A new performance management structure has been developed by the DAAT Strategic Manager which will result in a renewed emphasis on provider target achievement. Final data from 2008/9 has still not been published by the National Treatment Agency. However, it is likely that last year's target will be slightly underachieved. Given the new performance management arrangements established by the DAAT it is likely that the 2009/10 target will be achieved.</p>	
NI 53a Prevalence of breastfeeding at 6-8 weeks from birth	H&WB	Elaine Godina	Claire Atkinson	35.4 (01/07/09 - 30/09/09)	44.30%	Not previously recorded.	17.30%	18.60%	High	16.20%	20.0%	16.60%	35.4%	16.90%	31%	17.30%	29.50%	<p>Oldham Lead - Elaine Godina Direction of travel (improving/static/declining): Declined RAG Rating: GREEN Interventions Recommended: GREEN Current Activities/Projects:The Q4 figures are proxies and are due to be available end of April (this is based on January and February only). Performance is well over the target although data completeness is low against the target. The results for quarter 2 and quarter 3 have been refreshed.</p>
NI 53b Prevalence of breastfeeding at 6-8 weeks from birth - percentage of infants for whom breastfeeding status is recorded - Coverage	H&WB	Elaine Godina	Claire Atkinson			51%	90.20%		High	69.80%	41.80%	76.60%	93.20%	84.10%	81%	90.20%	79.90%	<p>Oldham Lead - Elaine Godina Direction of travel (improving/static/declining): Declined RAG Rating: Red Interventions Recommended: Current Activities/Projects:The Q4 figures are proxies and are due to be available end of April (this is based on January and February only). The results for quarter 2 and quarter 3 have been refreshed.</p>
NI 124 People with a long-term condition supported to be independent and in control of their condition	H&WB	Tim Drowley	Tim Drowley		10%				High	Annual Reporting - Due June 2010						<p>Oldham Lead - Tim Drowley Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>		
NI 125 Achieving independence for older people through rehabilitation/intermediate care	H&WB	Dorothy Phillips	Paul McAllister	79.4 (08/09)	70%	79.4%	82%	85%	High						83.7%	<p>Oldham Lead - Dorothy Phillips Direction of travel (improving/static/declining): Improving - A higher proportion of clients still remained at home following receipt of a rehabilitation package indicating the level of support available following a stay in hospital is highly effective. RAG Rating: Risk Rating: Low Interventions Recommended: Review and produce information FACT sheets for people discharged from hospital with contact details and sources of support. These should be available for both service users and for carers. Current Activities/Projects: Working with relevant service providers like the Home from Hospital services. Short term residential care and community matrons to establish a joint understanding and approach to the promotion of independence for older people.</p>		

NI 126 Early access for women to maternity services	H&WB	Hazel Shaw	Claire Atkinson	70%	65%	22%	80%	90%	High	80.0%	22.0%	80.0%	26.1%	80.0%	74.2%	80.0%	Data not currently available.	<p>Oldham Lead - Jacqui O'Reilly Direction of travel (improving/static/declining): RAG Rating: RED Interventions Recommended: Current Activities/Projects: PAHT continue to provide assurance via the Contract Monitoring Board that they are on track against trajectory to meet this target the data continues to demonstrate minimal improvement in performance. The numbers of women seen for the full booking assessment in the first quarter was 164 and in Q2 it was 210, however from the birth rate this figure should be nearer to 800. Pennine Acute have stated that this is a data validation issue as women cannot be entered onto the dataset as complete until they have had a scan and therefore have a validated date of conception. They do however maintain that figures will continue to improve in Q3.</p> <p>Real time data for the 4 PAHT sites indicates that there has been a significant improvement in performance during September 09</p>
NI 129 End of life access to palliative care enabling people to choose to die at home	H&WB	Deborah Sullivan	TBC BY NHS OLDHAM						High	Data source to be identified.							<p>Oldham Lead - Deborah Sullivan Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>	
NI 131 Delayed transfers of care from hospitals	H&WB	Dorothy Phillips / Alan Chittenden	Paul McAllister	2007/08 - 1.4	1.2	6.7	6	5	Low	6.5	2.0	6.3	2.0	6.1	2.0	6.0	2.1	<p>Oldham Lead - Dorothy Phillips / Alan Chittenden Direction of travel (improving/static/declining): Declining - The average number of delays at both Pennine Care and Pennine Acute remain low and we continue to report improvement compared to last year. RAG Rating: Green - 2009/10 Target Met. Risk Rating: Medium Interventions Recommended: Implement Urgent Care strategy that encompasses new enhanced 'Step Down' services. Current Activities/Projects: Further meetings between partners arranged to identify solutions to manage discharges.</p>
NI 134 The number of emergency bed days per head of weighted population	H&WB		TBC BY NHS OLDHAM	0.59 (05/06)					Low	Data source to be identified.							<p>Oldham Lead - Denis Gizzi Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>	
NI 141 Number of vulnerable people achieving independent living	H&WB	Lynda Megram	Paul McAllister	2007/08 - 79.7%	79%	82.4%	80%	80%	High	80%	79.4%	80%	75.4%	80%	77.4%	80%	Not Yet Available	<p>Oldham Lead - Lynda Megram Direction of travel (improving/static/declining): Improving RAG Rating: Amber Risk Rating: Medium This PI will be radically affected by Oldham's In Control changes. Interventions Recommended: Current Activities/Projects:</p>
NI 142 Number of vulnerable people who are supported to maintain independent living	H&WB	Lynda Megram	Paul McAllister	2007/08 - 98.1%	98%	98.6%	98%	98%	High	98%	98.7%	98%	98.7%	98%	98.7%	98%	Not Yet Available	<p>Oldham Lead - Lynda Megram Direction of travel (improving/static/declining): Improving RAG Rating: Green Risk Rating: Medium This PI will be radically affected by Oldham's In Control changes. Interventions Recommended: Current Activities/Projects:</p>
NI 145 Adults with learning disabilities in settled accommodation following a review	H&WB	Alan Chittenden	Paul McAllister			50.4%	70%	73%	High	55%	45.7%	60%	56.4%	65%	57.9%	70%	60.1%	<p>Oldham Lead - Alan Chittenden Direction of travel (improving/static/declining): Improving - An increase in client reviews and the number of supporting housing options now available in Oldham has contributed to this improvement in performance. RAG Rating: Amber - Missed 2009/10 Target. Risk Rating: Medium Interventions Recommended: 1.) Produce Exception reports highlighting those LD clients missing Reviews 2.) Work with housing colleagues to identify demand and potential sites for further supported living developments Current Activities/Projects: 1.) Systems have been developed to collect this information during the clients review and record current status on SWIFT. 2.) InfoView reports being developed to show recording status of current cases open to individual workers within Learning Disabilities.</p>

NI 149 Adults in contact with secondary mental health services in settled accommodation	H&WB	Mark Noble	Paul McAllister	78% (08/09)		Data currently under review by Pennine Care Trust			High									57.1%	<p>Oldham Lead - Mark Noble Direction of travel (improving/static/declining): N/A- The 1st data reported for Oldham shows a higher proportion of Mental Health service users in Settled Accommodation than the England Average. (47.7%) RAG Rating: N/A Risk Rating: Low Interventions Recommended: 1.) Work with PCT to develop an exception report to show recording status of current cases open to individual workers within Mental Health. 2.) Work with housing colleagues to identify demand and potential sites for further supported living developments. Current Activities/Projects: 1.) Systems have been developed to collect this information during the clients review and record current status on Pennine Care's Penninfo system. This brings Oldham in line with other neighbouring authorities and ensures that there is now one streamlined process in place.</p>
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Tier 3: Performance Monitoring

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
NI 119 Self-reported measure of people's overall health and well-being	H&WB	Alan Higgins	Paul McAllister	68.7% 2008 Place Survey					High	Biennial reporting - next due 2010.								<p>Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>
NI 127 Self reported experience of social care users	H&WB		Paul McAllister	New survey question - baseline data not yet available.	Unable to set targets until baseline available		Unable to set targets until baseline available	Unable to set targets until baseline available	High									<p>Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>
NI 132 Timeliness of social care assessments	H&WB	Dorothy Phillips / Alan Chittenden	Paul McAllister	2007/08 - 75.2%	77%	77.6%	80%	82%	High	77%	77.2%	78%	78.7%	79%	82.1%	80%	79.5%	<p>Oldham Lead - Dorothy Phillips / Alan Chittenden Direction of travel (improving/static/declining): Declining - Improvement in the proportion of assessments completed within 4 weeks compared to last year but just missed target. RAG Rating: Amber - 2009/10 Target Missed. Risk Rating: Low Interventions Recommended: Continue to produce a monthly breakdown of Waiting times by Assessing team to help identify areas of concern. Continue discussions to streamline and improve current assessment documentation and review good practice within good performing teams and other authorities. Current Activities/Projects: To ensure all contact assessments are recorded correctly on SWIFT. IT to provide ongoing training and constantly review recording procedures. Current practice within all teams being reviewed.</p>
NI 133 Timeliness of social care packages - NEW - Change in Definition	H&WB	Tom Wolstencroft / Paul Davies	Paul McAllister			94.1 % - Old Definition	90%	92%	High	90%	93.0%	90%	95.0%	90%	93.5%	90%	94.8%	<p>Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): - Improving - Still showing an improvement in the proportion of new clients going onto receive services within 28 days. RAG Rating: Green - 2009/10 Target Met . Risk Rating: Low Interventions Recommended: Continue to produce a monthly breakdown of Waiting times by service area to help identify areas of concern. Continue discussions to streamline and improve current assessment documentation and review good practice within good performing teams and other authorities. Current Activities/Projects: To ensure all assessments & services are recorded correctly on SWIFT ongoing training is provided and recording procedures being constantly reviewed. All services now have begin to record client's needs and care plans automatically on SWIFT, this has made the information on wait times more timely and accurate.</p>
NI 137 Healthy life expectancy at age 65	H&WB	Alan Higgins	Jacqui Dorman						High	Data currently only available from 10 yearly Census - next due 2012.								<p>Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>

NI 139 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently	H&WB		Paul McAllister	29.2% 2008 Place Survey					High									Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	
NI 184 Food establishments in the area which are broadly compliant with food hygiene law	SSC	Kathryn Kelly	Naila Arshad		No Target	91%	92%	No Target		Annual	Annual	Annual	Annual	Annual	Annual	Annual	92.00%	86.00%	Oldham Lead - Kathryn Kelly Supporting information: Calculated Annually by Food Standards Agency based upon data uploaded from OMB. % decrease due to credit crisis pressures on food businesses. Please note all data submitted to FSA who may change the way they calculate this figure (as happened 2008/09) so this percentage may increase when the FSA finally report. Interventions Recommended: Current Activities: This National indicator has now been withdrawn from April 2010.
					NA					Annual		Annual		Annual		Amber			
NI 190 Achievement in meeting standards for the control system for animal health	H&WB	Kathryn Kelly	Naila Arshad	Indicator will be introduced from 1st April 2009	No Target	Not yet published for 08/09	Level 2	No Target		Annual	Annual	Annual	Annual	Annual	Annual	Annual	Level 2	Level 1	Oldham Lead - Kathryn Kelly Supporting information: Definition has been clarified and is now fully understood. New inspection form has been devised and compliance information now recorded following inspection to establish baseline. Information is also now shared with other organisations. Interventions Recommended: Current Activities:
					NA					Annual		Annual		Annual		Amber			

* Improvement Targets

(LI) Local Indicators

Stretch Targets carried forward

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (QUARTERLY DATA RELATE TO 2008/09)
SMOKING Engagement with Stop Smoking Service by subgroup; Number of Clients quitting at 4 weeks from BME		Debra Malone	Jacquie Everett	2004/5 Numbers of BME quitting, 30	LDP Quit 39 (103)	353 (final cumulative performance)			High	26 YTD		52 YTD		77 YTD		103	166 (final audited count)	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Direction of travel has improved throughout the year and has achieved beyond target for this group. RAG Rating: GREEN Interventions Recommended: Men from BME groups
SMOKING Engagement with Stop Smoking Service by subgroup; Number of clients quitting		Debra Malone	Jacquie Everett	102	LDP Quit 135 (356)	495 (final audited performance)			High	89 YTD	48	178 YTD	87	267 YTD	108	356	153	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Static. RAG Rating: RED Interventions Recommended: This group continue to
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and		Dorothy Phillips	Paul McAllister	2,520 2005/6	4000	5,385 (final audited performance)			High	4,490		4,526		4,562		4,600	5,385	Oldham Lead - Dorothy Phillips Direction of travel (improving/static/declining): Improving - There has been an increase of 205 older people helped to live at home since December 2008. RAG Rating: GREEN
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and		Dorothy Phillips	Paul McAllister	1,100 good 2004/5	1,100 good (1,000)	857 (final audited performance)	1,100 good (1,000)	1,100 good (900)		912	908	883	883	904	890	900	857	Responsibility - Dorothy Phillips Direction of travel (improving/static/declining): Improving - A decline in the number of people in permanent residential and nursing care. RAG Rating: GREEN - 2008/09 stretch target met. Risk