

Legend
Red - Below Target and Intervention Level
Amber - Below Target but above Intervention Level
Green - Meeting Target - Good Performance

LAA Performance Monitoring Report 2010/11

Ref	Indicator	Perf officer	Targets		Previous Performance		2010/11 Performance				Current RAG	Current Trend	Port Lead	Accountable Lead	Current activities/Interventions recommended and Local Analysis
			2010/11	2008/09	2009/10	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual						
Health and Wellbeing															
Tier 1															
NI 39	NI 39 Alcohol-harm related hospital admission rates	Ian Flanagan Smith	1,879.00			1,389.00	1,592.00	1,853.00	2,157.00	Red	↔		Richard Kubilius	<p>Supporting Information: Trying to reduce the increasing trend of NI39 remains a significant challenge</p> <p>Interventions Recommended: For the continuation of the related activities. Also to gather Frequent Flyer data to enable the hospital alcohol liaison team to better target resources.</p> <p>Current Activities / Projects: There has been a hospital alcohol liaison team working in the hospital since March (as a full team). They are providing BI and liaison work in both A&E and the wards. To date they have received approximately 400 referrals. There is also an alcohol project team looking at the cost of alcohol related hospital admissions and interventions that are required to impact on NI39.</p> <p>Local Analysis / Challenge recommended: Removed 30/09/10 target 940.00 and intervention 958.00. Inserted 31/03/10 target 1,853.00 and intervention 1,890.00</p>	
NI 120a	NI 120a All-age all cause mortality rate (all people)	Ian Flanagan Smith	774.3		618.7	798.2	618.7	774.3	611.8	Green	↑		Andrea Fallon	<p>Supporting Information: Oldham would appear to be on target - although wait for year end figures before final comment. However, Oldham remains low compared to the NW and national data, and the Life expectancy gap between the best and worst off also remains amongst the highest nationally and regionally.</p> <p>Interventions Recommended: Cancer is now highest contributor. Activity re prevention: Review of Health Improvement commissioning underway. Potential for development of i) physical activity strategy and ii) an adult weight management strategy underway. Plus increase activity to increase early identification of cancer.</p>	

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						Target	Actual	Target	Actual						
															<p>Current Activities / Projects: Alcohol strategy complete, and means of implementation being explored by multi-agency group. Programmes of work underway regarding major causes of premature mortality: Cancer (eg promote uptake of screening to increase early identification and thus prevention), CVD risk identification, Improvement in respiratory disease management (especially COPD) plus broader health improvement agenda under review.</p> <p>Local Analysis / Challenge recommended:</p>
NI 120b	NI 120b All-age all cause mortality rate (males)	Ian Flanagan Smith	752			780	797	752	730	Green	↗		Andrea Fallon	<p>Supporting Information: Continues to be higher for males - but improving. Also on target (see above however)</p> <p>Interventions Recommended: Cancer is now highest contributor. Activity re prevention: Review of Health Improvement commissioning underway. Potential for development of i) physical activity strategy and ii) an adult weight management strategy underway. Plus increase activity to increase early identification of cancer.</p> <p>Current Activities / Projects: Alcohol strategy complete, and means of implementation being explored by multi-agency group. Programmes of work underway regarding major causes of premature mortality: Cancer (eg promote uptake of screening to increase early identification and thus prevention), CVD risk identification, Improvement in respiratory disease management (especially COPD) plus broader health improvement agenda under review.</p> <p>Local Analysis / Challenge recommended:</p>	
NI 120c	NI 120c All-age all cause mortality rate (females)	Ian Flanagan Smith	520			537	564	520	511	Green	↗		Andrea Fallon	<p>Supporting Information: On target but still significantly higher than that for females in other parts of the NW and nationally.</p> <p>Interventions Recommended: Cancer is now highest contributor. Activity re prevention: Review of Health Improvement commissioning underway. Potential for development of i) physical activity strategy and ii) an adult weight management strategy underway. Plus increase activity to increase early identification of cancer.</p>	

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															<p>Current Activities / Projects: Alcohol strategy complete, and means of implementation being explored by multi-agency group. Programmes of work underway regarding major causes of premature mortality: Cancer (eg promote uptake of screening to increase early identification and thus prevention), CVD risk identification, Improvement in respiratory disease management (especially COPD) plus broader health improvement agenda under review.</p> <p>Local Analysis / Challenge recommended:</p>
NI 121	NI 121 Mortality rate from all circulatory diseases at ages under 75	Ian Flanagan Smith	98.4			103.6	38.4	98.4	78.8	Green	↑		Andrea Fallon	<p>Supporting Information: CVD mortality rate improving but still worse than National, NW and even GM rates.</p> <p>Interventions Recommended: Programme of Primary care support will require significant continued investment re time and expertise. This is currently the subject of a major workstream within the PCT.</p> <p>Current Activities / Projects: NHS Health Checks (CVD risk identification for all 40-74 year olds) commenced July 2010 - a thousand people checked to date. This programme likely to make significant long-term impact, but is a national programme hence performance is still comparative to others. In accordance with NST recommendations - programme of primary care support (to increase identification of undiagnosed CVD) is underway</p> <p>Local Analysis / Challenge recommended:</p>	
NI 122	NI 122 Mortality from all cancers at ages under 75	Ian Flanagan Smith	120.6			124.8	129	120.6	126.3	Red	↔		Evelyn Desai	<p>Supporting Information: Current focus is to increase uptake of screening programmes particularly for bowel which is likely to have the biggest impact on reducing mortality.</p> <p>Interventions Recommended: Activities to reduce smoking prevalence, increase awareness of risk factors, improve lifestyle and increase uptake of screening services will help to reduce mortality. Primary delivery is through the Health Improvement Service and Primary care</p> <p>Current Activities / Projects: Bowel Screening- implementation of focus group work and activities to improve uptake, Cervical Screening- Health Equity Audit completed and action plan being developed. Text message reminder pilot being planned. Breast Screening- Information to increase risk awareness initiative progressing and text reminders progressing. Cancer Chancer intervention planned to commence in new year.</p> <p>Local Analysis / Challenge recommended:</p>	

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NI 123	NI 123 16+ current smoking rate prevalence	Ian Flanagan Smith	1,161.00		1,825.00	1,141.00	1,825.00	290	436	Green	↑		Alan Higgins	<p>Supporting Information: Quarter 1 data is now in and although it shows red performance achieving 86.9% of the target, it is improved on Q1 performance from last year. The smoking prevalence review has been completed and the proposals to commission a four tier service have been accepted.</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects: The findings of the review will be implemented.</p> <p>Local Analysis / Challenge recommended: Removed 30/09/10 target 580.00 and intervention 522.00. Inserted 30/06/10 target 290.00 and intervention 261.00</p>
NI 128	NI 128 User reported measure of respect and dignity in their treatment	Paul McAllister	85.00%		84.00%	84.00%	84.00%	84.00%	84.00%	Green	↔	Cllr Jackie Stanton	Tom Wolstencroft	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects:</p> <p>Local Analysis / Challenge recommended: Reported figure taken from Annual Social Services User experience survey. 84% of users of equipment and minor adaptations reported being 'very happy' with the way they were treated in terms of discussing their needs and how they would be met. This is lower than the national average of 87%.</p>
NI 130	NI 130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	Paul McAllister	60.00%		46.20%	48.00%	48.00%	53.00%	45.70%	Amber	↘	Cllr Jackie Stanton	Dorothy Phillips	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects: Swift recording procedure for 'In Control' now in place and backloading of provisions continuing.</p> <p>Local Analysis / Challenge recommended: Currently 3,431 clients plus 400 carers receiving self directed support. A data quality exercise undertaken during the 2nd quarter led to identification of a number of clients who's 'In Control' package had ended. The service user baseline which we compare against has also increased with a higher number of carers receiving services.</p>
NI 135	NI 135 Carers receiving needs assessment or review and a specific carers service, or advice and information	Paul McAllister	25.00%		22.50%	23.00%	21.50%	24.00%	25.30%	Green	↗	Cllr Jackie Stanton	Bozena Allen	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects: Heads of Service and Team Managers undergoing checks to ensure that carers assessments and outcomes are undertaken and recorded alongside those of the client at assessment and review.</p>

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														Local Analysis / Challenge recommended: An improvement in the numbers of Carers receiving services or offered information & advice following a carers assessment within the last 12 months.
NI 136	NI 136 People supported to live independently through social services (all ages)	Paul McAllister	3,885.00		3,063.00	3,100.00	3,092.00	3,150.00	3,039.00	Amber	↔	Cllr Jackie Stanton	Bozena Allen	Supporting Information: Interventions Recommended: Current Activities / Projects: Local Analysis / Challenge recommended: The numbers receiving receiving support from solely Social services grant funded organisations are low in comparison with many other authorities. We continue to see a growing number of clients receiving non care managed support but the majority of organisations that do offer this support do not meet the tight definition for this PI as they're funded through wider council budgets such as the LAA and not just social care.

Tier 2

NI 8	NI 8 Adult participation in sport	Amanda Carpenter	19.00%		18.80%	20.50%	19.40%	20.50%	19.40%	Red	↔	Cllr Kay Knox	Colette Kelly	Supporting Information: Interim results from Active People Survey produced June 2010. Interventions Recommended: Current Activities / Projects: Local Analysis / Challenge recommended: No further update with regard to this indicator until end of December, when next results are available. However interim results regarding the sport only element (one million sport challenge) July 09 to July 10 do not show any changes from last quarter, however ranking has dropped to 4th out of 16.
NI 40	NI 40 Drug users in effective treatment	Ian Flanagan Smith	50		31	33	31	50	55	Green	↗		Janet Sewart	Supporting Information: Interventions Recommended: None at this point in the financial year

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				2008/09	2009/10	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual					
				2010/11										
														<p>Current Activities / Projects: Treatment for drug users in Oldham is delivered by two providers, Addiction Dependency Solutions (ADS) – a voluntary sector agency – and more specialist services by Pennine Care NHS Foundation Trust. While the contracts for these services are held by NHS Oldham, performance monitoring is undertaken by the Oldham Drug and Alcohol Action Team (DAAT). The DAAT has ensured that both providers are well aware of the importance of bringing and maintaining drug users into effective treatment, and providing accurate and up-to-date information on such clients. Reported activity levels in the final months of the 2009/10 financial year indicated a significant jump in reported numbers of clients in effective treatment, and this increase is continuing. Given this focus, NHS Oldham is confident that the 2010/11 target for drug users in effective treatment will be delivered by the end of the financial year.</p> <p>Local Analysis / Challenge recommended:</p>
NI 53a	NI 53a Prevalence of breastfeeding at 6-8 weeks from birth - PSA 12 - Prevalence	Clare Atkinson	18.60%		32.00%			17.30%	33.00%	Green		Cllr Jack Hulme	Elaine Godina	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects: Actions taken include Public Health Intelligence Team continuously working with the local breast feeding team to perform regular validation reports where missing children who have yet not had a status recorded are investigated and flagged up by the appropriate health visiting teams to improve performance.</p> <p>Local Analysis / Challenge recommended:</p>
NI 53b	NI 53b Prevalence of breastfeeding at 6-8 weeks from birth - percentage of infants for whom breastfeeding status is recorded - Coverage	Clare Atkinson	93.60%		88.00%	93.60%		93.60%	93.00%	Amber		Cllr Jack Hulme	Elaine Godina	<p>Supporting Information: Public Health lead and analysts met on 12.10.2010 with Infant Feeding Team and a new robust reporting mechanism has been agreed. Exception reporting is now established, health visiting teams are contacted and missing data obtained. This also enables us to identify any problems particular to one area or team.</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects:</p> <p>Local Analysis / Challenge recommended:</p>
NI 124	NI 124 People with a long-term condition supported to be independent and in control of their condition	Ian Flanagan Smith								No data			Tim Drowley	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects:</p> <p>Local Analysis / Challenge recommended:</p>
NI 125	NI 125 Achieving	Paul McAllister	85.00%		83.70%	82.00%	83.70%	82.00%	83.70%	Green	↔	Cllr Jackie	Dorothy	<p>Supporting Information:</p>

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						Target	Actual	Target	Actual						
	independence for older people through rehabilitation/intermediate care											Stanton	Phillips	<p>Interventions Recommended:</p> <p>Current Activities / Projects: Continued implementation of SDS, further Extra Care Housing provision and introduction of a domiciliary care reablement service will ensure that our targets continue to be met.</p> <p>Local Analysis / Challenge recommended: Annual Collection - Latest performance figures relate to 31st March 2010. Latest benchmarking data shows we compare well against the national average.</p>	
NI 126	NI 126 Early access for women to maternity services	Clare Atkinson	90.00%		71.10%			90.00%	72.00%	Red		Cllr Jack Hulme	Hazel Shaw	<p>Supporting Information: There is still more work to do to achieve the 90% target and an Action Plan is in place that includes additional ante natal clinics, direct referral to midwives, pregnancy testing by midwives, targeting of areas where late bookings are more prevalent and availability of interpreters and information in a range of languages. Pennine Acute Hospital Trust have been asked to identify specific reasons, areas or cultural issues where late booking is more prevalent and to send the information to the PCT lead commissioners on a monthly basis so that clear actions can be identified and a remedial action plan put in place.</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects:</p> <p>Local Analysis / Challenge recommended:</p>	
NI 129	NI 129 End of life care – access to appropriate care enabling people to choose to die at home	Ian Flanagan Smith	21.30%		324.00%		324.00%	19.70%	20.20%	Green			Deborah Sullivan	<p>Supporting Information: 87 deaths in Q1 10/11 (324 in 09/10).</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects:</p> <p>Local Analysis / Challenge recommended: Data now converted to percentage format.</p>	
NI 131	NI 131 Delayed transfers of care from hospitals	Paul McAllister	5		2.1	5	1.2	5	2	Green	↑	Cllr Jackie Stanton	Dorothy Phillips	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects: There have been no reimbursable delayed hospital discharges attributable to Adult Social Care.</p> <p>Local Analysis / Challenge recommended: The average number of delays at both Pennine Care and Pennine Acute remain low and better than target.</p>	
NI 141	NI 141 Number of vulnerable people achieving independent living	Paul McAllister	80.00%		84.50%	80.00%	84.50%	80.00%	84.10%	Green	↔	Cllr Jackie Stanton	Lynda Megram	<p>Supporting Information:</p> <p>Interventions Recommended:</p> <p>Current Activities / Projects:</p> <p>Local Analysis / Challenge recommended: The latest information available is as at 30th June 2010 and shows a slight decline in performance.</p>	
NI 142	NI 142 Number of vulnerable people who	Paul McAllister	98.00%		98.90%	98.00%	98.90%	98.00%	98.20%	Green	↔	Cllr Jackie Stanton	Lynda Megram	<p>Supporting Information:</p> <p>Interventions Recommended:</p>	

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	are supported to maintain independent living													Current Activities / Projects: Local Analysis / Challenge recommended: The latest information available is as at 30th June 2010 and shows a slight decline in performance.
NI 145	NI 145 Adults with learning disabilities in settled accommodation	Paul McAllister	73.00%		59.90%	63.00%	60.90%	66.00%	63.40%	Amber	↔	Cllr Jackie Stanton	Alan Chittenden	Supporting Information: Interventions Recommended: Current Activities / Projects: InfoView and monthly exception reports being developed to show recording status of current cases open to individual workers within Learning Disabilities. Local Analysis / Challenge recommended: An increase in client reviews and the number of supporting housing options now available in Oldham has contributed to this improvement in performance.
NI 149	NI 149 Adults in contact with secondary mental health services in settled accommodation	Paul McAllister	60.00%		64.00%	50.00%	64.00%	59.00%	64.00%	Green	↔	Cllr Jackie Stanton	Mark Noble	Supporting Information: Interventions Recommended: Current Activities / Projects: Local Analysis / Challenge recommended: The latest data available for Oldham relates to 09/10 and shows a higher proportion of Mental Health service users in Settled Accommodation than the England Average of 59%. Current information available shows 86% of current cases in settled accommodation. Systems have been developed to collect this information during the clients review and record current status on Pennine Care's Penninfo system. This brings Oldham in line with other neighbouring authorities and ensures that there is now one streamlined process in place.

Tier 3

NI 119	NI 119 Self-reported measure of peoples overall health and wellbeing	Paul McAllister	71.00%		68.70%	70.00%	68.70%	70.00%	68.70%	Amber	↔	Cllr Jackie Stanton	Tom Wolstencroft	Supporting Information: Interventions Recommended: Current Activities / Projects: Local Analysis / Challenge recommended: Below Target but latest information taken from the national Place Survey that took place in 2008.
NI 127	NI 127 Self reported experience of social care users	Paul McAllister	71.00%		70.00%	70.00%	70.00%	70.00%	70.00%	Green	↔	Cllr Jackie Stanton	Tom Wolstencroft	Supporting Information: Interventions Recommended: Current Activities / Projects:

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														<p>Local Analysis / Challenge recommended: Reported figure taken from Annual Social Services User experience survey. 70% of users reported that the quality of their life was much better following issue of equipment or an adaptation. Higher than the England Average of 68%. For 2010/11 onwards, there are plans to introduce an annual survey covering the social care transformation agenda and the methodology and questionnaire for this survey is currently in development.</p>
NI 132	NI 132 Timeliness of social care assessment	Paul McAllister	82.00%		79.50%	80.00%	75.60%	81.00%	78.20%	Amber	↗	Cllr Jackie Stanton	Dorothy Phillips	<p>Supporting Information: Interventions Recommended: Current Activities / Projects: Some proposed changes in the remit of the review teams will release staff time to enable speedier assessments to be completed. Local Analysis / Challenge recommended: An improvement in the proportion of assessments completed within 4 weeks compared to the previous quarter. To have met the Quarter 2 Target a further 35 assessments out of 1,296 completed within 28 days would have been required.</p>
NI 133	NI 133 Timeliness of social care packages	Paul McAllister	92.00%		94.80%	92.00%	92.40%	92.00%	93.90%	Green	↗	Cllr Jackie Stanton	Tom Wolstencroft	<p>Supporting Information: Interventions Recommended: Current Activities / Projects: Continuing discussions to streamline and improve current assessment documentation. Local Analysis / Challenge recommended: Quarter 2 Target with more services provided within timescale.</p>
NI 137	NI 137 Healthy life expectancy at age 65	Ian Flanagan Smith								No data			Alan Higgins	<p>Supporting Information: Interventions Recommended: Current Activities / Projects: Local Analysis / Challenge recommended:</p>
NI 139	NI 139 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently	Paul McAllister	30.00%		29.20%	29.20%	29.20%	30.00%	29.20%	Amber	↘	Cllr Jackie Stanton	Tom Wolstencroft	<p>Supporting Information: Interventions Recommended: Current Activities / Projects: Local Analysis / Challenge recommended: Collection via the Place Survey conducted every 2 years. The latest figures available relate to the survey that was conducted in 2008 and we were below target.</p>