

Red	Critical - Way off target. Needs urgent attention
Amber	Issues identified - further work required to meet target
Green	Very Good Performance - direction of travel positive

Health & Well Being Block

Block Lead:

Tier 1: Place Shaping Priorities

Indicator	LAA Theme	Lead Officer	Lead Organisation	Reporting Officer (officer reporting data to LSP)	Data Owner (Person/organisation where data derived/held)	Updater (named individual in Oldham who obtains the data for this report)	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 1)
NI 39 Alcohol harm related hospital admission rates *	H&WB	Debra Malone		Jacquie Everett	PAHT	BIU, NHS Oldham	NWPFO	Annually	Borough	2006/07 - 1674	1805	1763 (2007/08) 1925 (2008/09 Q1-3 extrapolated)	1853		1879		Low	1890								1853	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Declining RAG Rating: Red Interventions Recommended: Agreed by the Health & Well Being Partnership Board to establish an Alcohol Strategy Development Group in order to produce a new Alcohol Strategy for the Borough by October 2009. Current Activities/Projects:
NI 120 All-age all cause mortality rate *	H&WB	Alan Higgins		Jacquie Everett	ONS	BIU, NHS Oldham	ONS	Annually (next due 23/12/09)	Borough	Males - 859 Females - 644	Males - 810 Females - 555	2006 Local Proxy Males - 851.37 Females - 576.67	Males - 780 Females - 537		Males - 752 Females - 520		Low	Males - 796 Females - 548								Males - 780 Females - 537	Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): Direction of travel RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 121 Mortality rate from all circulatory diseases at ages under 75 *	H&WB	Lisa Wilkins		Jacquie Everett	ONS	BIU, NHS Oldham	ONS	Annually	Borough	128.39	109.05	2008 Local Proxy 99.62	103.57		98.37		Low	106								103.57	Oldham Lead - Lisa Wilkins Direction of travel (improving/static/declining): Direction of travel RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 122 Mortality from all cancers at ages under 75 *	H&WB	Evelyn Desai		Jacquie Everett	ONS	BIU, NHS Oldham	ONS	Annually	Borough	132.86	129.19	2008 Local Proxy 136.31	124.84		120.64		Low	127								124.84	Oldham Lead - Evelyn Desai Direction of travel (improving/static/declining): Direction of travel RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 136 People supported to live independently through social services (all ages) *	H&WB	Tom Wolstencroft/ Paul Davies		Tracey Mellor	ACS - Social Care	Pmc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 2,803	3,311	3,332	3,598		3,885		High	3,238	3,398	3,474						3,598	Oldham Lead - Tom Wolstencroft/ Paul Davies Direction of travel (improving/static/declining): Improving - Considerable increase in the numbers receiving care managed services, especially Older People. Backloading of Home Care and In Control provisions has Interventions Recommended: RAG Rating: GREEN Current Activities/Projects:
NI 123 Stopping Smoking: rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over *	H&WB	Debra Malone		Jacquie Everett	Stop Smoking Service, OCHS (part of NHS Oldham)	BIU, OPCT	Stop Smoking Service, OCHS (part of NHS Oldham)	Quarterly (time-lag approx 3mths)	Borough	04/05-06/07 - 1057	1,128	927	1,141		1,161			1,027	292	Data not available.						292 (1,141)	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Improving RAG Rating: Interventions Recommended: Results released on 27th May 2009 showed NHS Oldham as the 3rd best performer in Greater Manchester and 7th in the North West region against this target. The information also showed that Oldham achieves a higher quit rate for those presenting to the service in comparison with our peers. It has been agreed, through a newly formed programme team, to target the improvement and expansion of smoking interventions at entrenched smokers and other key groups (eg women who smoke in pregnancy, men from BME communities and young people). Current Activities/Projects: Following the success of the conference held in March 2009 to launch the Tobacco Control Strategy, a Tobacco Alliance has been formed, holding its first meeting in June 2009.
NI 128 User reported measure of respect and dignity in their treatment *	H&WB	Alan Higgins		Jacquie Everett	ACS - Social Care	Pmc	Social Services Annual User Survey	Annual	Borough																		Oldham Lead - Direction of travel (improving/static/declining): Improving slowly. RAG Rating: Interventions Recommended: Current Activities/Projects:

Oldham Lead - Mark Noble
 Direction of travel (improving/static/declining): NA - Data source is the Mental Health Minimum Data set. A process has been developed within Adult Social Care to collect Mental Health clients accommodation status at review and record the information within SWIFT because there is a similar requirement for Learning Disability clients.
RAG Rating: N/A Risk Rating: Low
Interventions Recommended: 1.) Info/View reports being developed to show recording status of current cases open to individual workers within Mental Health.
Current Activities/Projects: 1.) Systems have been developed to collect this information during the clients review and record current status on SWIFT. 2.) Mental Health trust also developing systems to capture this information. Joint Meetings being held to discuss recording processes and data sharing.

Tier 3: Performance Monitoring

Indicator	LAA Theme	Lead Officer	Lead Organisation	Reporting Officer (officer reporting data to LSP)	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 1)
NI 149 Adults in contact with secondary mental health services in settled accommodation	H&WB	Mark Noble		Tracey Mellor	Pennine Care	PMc	MHMDS	Annual (due on Data Hub 29/07/09)	Borough			78.0%	79%		80%		High	70%									Not Applicable - Data only available Annually
NI 119 Self-reported measure of people's overall health and well-being	H&WB	Alan Higgins		Tracey Mellor			Place Survey			68.8% 2008 Place Survey																	Biennial reporting - next due 2010.
NI 127 Self reported experience of social care users	H&WB			Tracey Mellor	ACS - Social Care	PMc	Social Services Annual User Survey	Annual (next due 01/04/10)	Borough	New survey question - baseline data not yet available.	Unable to set targets until baseline available		Unable to set targets until baseline available				High										Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 132 Timeliness of social care assessments	H&WB	Dorothy Philips / Alan Chittenden		Tracey Mellor	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	'2007/08 - 75.2%	77%	77.6%	80%				High	72%	77%	77.2%	78%	79%		80%		Oldham Lead - Dorothy Philips / Alan Chittenden Direction of travel (improving/static/declining): Declining - Slight decline in the proportion of assessments completed within 4 weeks across all service areas. RAG Rating: GREEN - 2009/10 Q1 Target Met. Risk Rating: Low Interventions Recommended: Continue to produce a monthly breakdown of waiting times by Assessing team to help identify areas of concern. Current Activities/Projects: To ensure all contact assessments are recorded correctly on SWIFT IT provide ongoing training and consistently review recording procedures. Procedures within COTT were updated and re-issued earlier this reporting year.	
NI 133 Timeliness of social care packages - NEW - Change in Definition	H&WB	Tom Wolstencroft / Paul Dawes		Tracey Mellor	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough			94.1% - Old Definition	90%		92%		High	81%	90%	87.7%	90%	90%		90%		Oldham Lead - Tom Wolstencroft / Paul Davies Direction of travel (improving/static/declining): - Improving - A higher proportion of new clients going onto receive services within 28 days. RAG Rating: AMBER - Missed 2009/10 Q1 Target. Risk Rating: Low Interventions Recommended: Current Activities/Projects: To ensure all assessments & services are recorded correctly on SWIFT IT provide ongoing training and consistently review recording procedures. All services now have begin to record client's needs and care plans automatically on SWIFT, this has made the information on wait times more timely and accurate.	
NI 137 Healthy life expectancy at age 65	H&WB	Alan Higgins		Jacque Everett	DWP		CENSUS 2011	Due on Data Hub 29/03/12	Borough																		Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 139 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently	H&WB			Tracey Mellor			Place Survey			29% 2008 Place Survey																	Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 184 Food establishments in the area which are broadly compliant with food hygiene law	SSC			Karen Jones	Food Standards Agency / DH		Food Standards Agency / DH	Annual (Data Hub says data available 01/04/09 but no data found)																			Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 190 Achievement in meeting standards for the control system for animal health	H&WB	Steve Turner		Karen Jones	DEFRA		DEFRA Animal Health	Annual (next available 01/04/10)		Indicator will be introduced from 1st April 2009																	Oldham Lead - Steve Turner Direction of travel (improving/static/declining): Indicator will be introduced from 1st April 2009 RAG Rating: Interventions Recommended: Current Activities/Projects:

Improvement Targets

**** Working Neighbourhoods Fund (WNF) Improvement Targets**

(L1) Local Indicators

Stretch Targets carried forward

Indicator	LAA Theme	Lead Officer	Lead Organisation	Reporting Officer (officer reporting data to LSP)	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (QUARTERLY DATA RELATE TO 2008/09)
SMOKING Engagement with Stop Smoking Service by subgroup: Number of Clients quitting at 4 weeks from BME population (LAA47)		Debra Malone		Jacquie Everett	Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	2004/5 Numbers of BME quitting: 30	LDP Quit 39 (103)						High		26 YTD	30	52 YTD	77	77 YTD	113	103	162	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Direction of travel has improved throughout the year and has achieved beyond target for this group. RAG Rating: GREEN Interventions Recommended: Men from BME groups will continue to be a priority for smoking cessation programmes and tobacco control within the PCT's Strategic Commissioning Plan. Current Activities/Projects: From the figures, it would appear that the one-stop pilot project carried out during 2008 to target people from Black & Minority Ethnic communities wishing to stop or cut down smoking ahead of Ramadan has been successful and the lessons learned will continue to be put into effect. A site for the Stop Smoking Service has now been secured within Oldham's Indoor Market.
										Stretch Target: 7a)	increase the total number of individuals from the BME population accessing the service and quitting from 116 to 241 (an increase of 125 people over the three years of the LAA)																
SMOKING Engagement with Stop Smoking Service by subgroup: Number of clients quitting at 4 weeks who are male and aged between 16-34 (not including BME) (LAA48)		Debra Malone		Jacquie Everett	Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	102	LDP Quit 135 (356)						High		89 YTD	48	178 YTD	87	267 YTD	108	356	153	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Static. RAG Rating: RED Interventions Recommended: This group continue to pose problems with regards to engagement. Innovative approaches to target young people aged 16-25, for smoking cessation and prevention, will be sought and funded using the Area Based Grant.
										Stretch Target: 7b)	increase the total number of males aged 16-34 (not including BME) accessing the service and quitting from 404 to 834 (an increase of 430 people over the three years of the LAA)																
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and nursing care		Dorothy Phillips		Tracey Mellor						2,520 2005/6	4000						High		4,490	4,603	4,526	4,940	4,562	5,168	4,600	5,373	Oldham Lead - Dorothy Phillips Direction of travel (improving/static/declining): Improving - There has been an increase of 205 older people helped to live at home since December 2008. RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
										Stretch Target: 8a)	Increase the number of older people aged 65 or over helped to live at home from 2,835 people to 4,000 in 2008/9 (an increase of 1,165 people in the third year of the LAA)																
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and nursing care		Dorothy Phillips		Tracey Mellor						1,100 good 2004/5	1,100 good (1,000)	972	1,100 good (1,000)	916	1,100 good (900)				912	908	883	883	904	890	900	857	Responsibility - Dorothy Phillips Direction of travel (improving/static/declining): Improving - A decline in the number of people in permanent residential and nursing care. RAG Rating: GREEN - 2008/09 stretch target met. Risk Rating - Low: Significant red Interventions Recommended: Current Activities/Projects:
										Stretch Target: 8b)	Reduce the number of supported admissions of older people aged 65 or over to permanent residential and nursing care from 1,100 people to 900 in 2008/9 (a reduction of 200 people in the third year of the LAA)																