

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Issues identified - further work required to meet target
Green	Good Performance - direction of travel positive

Health & Well Being Block

Block Lead:

Tier 1: Place Shaping Priorities

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 3)
NI 39 Alcohol harm related hospital admission rates *	H&WB	Richard Kulilius	Jacquie Everett	2006/07 - 1674	1805	1920	1853	1879	Low	1890		503 (Provisional)		Due end February 2010		Due May 2010	1853	Due August 2010	Oldham Lead - Richard Kubilius Direction of travel (improving/static/declining): RAG Rating: RED Interventions Recommended: Current Activities/Projects:
NI 120 All-age all cause mortality rate *	H&WB	Andrea Fallon	Jacquie Everett	Males - 859 Females - 644	Males - 810 Females - 555	2008 Local Proxy Males - 851.37 Females - 576.67	Males - 780 Females - 537	Males - 752 Females - 520	Low	Males - 796 Females - 548	Males - 780 Females - 537	Local Proxy Males-841 Females-620	Males - 780 Females - 537	Local Proxy Males-797 Females-564	Males - 780 Females - 537	Awaiting data	Males - 780 Females - 537		Oldham Lead - Andrea Fallon Direction of travel (improving/static/declining): RAG Rating: AMBER Interventions Recommended: Current Activities/Projects:
NI 121 Mortality rate from all circulatory diseases at ages under 75 *	H&WB	Andrea Fallon	Jacquie Everett	128.39	109.05	2008 Local Proxy 99.62	103.57	98.37	Low	106	103.57	Local Proxy 111.0	103.57	Local Proxy 85.0	103.57	Awaiting data	103.57		Oldham Lead - Andrea Fallon Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 122 Mortality from all cancers at ages under 75 *	H&WB	Evelyn Desai	Jacquie Everett	132.86	129.19	2008 Local Proxy 136.31	124.84	120.64	Low	127	124.84	Local Proxy 100.0	124.84	Local Proxy 130.0	124.84	Awaiting data	124.84		Oldham Lead - Evelyn Desai Direction of travel (improving/static/declining): RAG Rating: AMBER Interventions Recommended: Current Activities/Projects:
NI 136 People supported to live independently through social services (all ages) *	H&WB	Tom Wolstencroft / Paul Davies	Paul McAllister	2006/07 - 2,803	3,311	3,332	3,598	3,885	High	3,238	3,398	3,474	3,464	3,483	3,530	3,215	3,598		Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Declining - The numbers receiving community based services remains high, however the numbers receiving support from solely Social services grant funded organisations is low. The majority of organisations that do offer support do not meet the tight definition for this PI as they're funded through wider council budgets such as the LAA and not just social care. RAG Rating: Amber - Missed 2009/10 Q3 Target Risk Rating: Low Interventions Recommended: Systems to be enhanced and developed to ensure that Grant Funded Services information is captured and fed into this indicator. Current Activities/Projects: Ongoing development and updating of financial and contractual information on Grant Funded Services. Changes being implemented in how Home Care and Short Stay services are accessed and delivered. Note: Due to being unable to run any provision reports the data relates to people receiving
NI 123 Stopping Smoking: rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over *	H&WB	Alan Higgins	Jacquie Everett	04/05-06/07 - 1057	1,128	927	1,141	1,161	High	1,027	292	183	278 (570 cumm.)	173 (356 cumm.)	279 (848 cumm.)	Due Mar 2010	292 (1,141 Cumulative)		Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: RED Interventions Recommended: Current Activities/Projects:
NI 128 User reported measure of respect and dignity in their treatment	H&WB	Tom Wolstencroft	Paul McAllister	Males - 859 Females - 644	Males - 810 Females - 555		Males - 780 Females - 537	Males - 752 Females - 520				Survey under development							Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Improving slowly. RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 130 Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets) *	H&WB	Bev Maybury	Paul McAllister	2006/07 - 2.4%	30%	1293	40%	60%	High	1,656	1429	1,369	1566	1,481	1702	1656 (33.6%)	1840		Oldham Lead - Bev Maybury Direction of travel (improving/static/declining): Improving - Further increase in the number of clients receiving Self Directed Support. RAG Rating: Amber - Missed 2009/10 Q3 Target Risk Rating: Low Interventions Recommended: 1.) Workers to be trained and advised on how to empower service users to take control of and manage their care packages. 2.) Documents to be generated automatically via SWIFT rather than manually to speed up the recording and delivery process. Current Activities/Projects: Recording procedure for 'In Control' now in place and backloading of provisions continuing.

NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information *	H&WB	Tom Wolstencroft	Paul McAllister	'2006/07 - 9.4% 2007/08 - 10.6%	15.0%	19.3%	20.0%	25.0%	High	18.0%	19.0%	18.0%	19.0%	18.9%	19.0%	20.9%	20.0%	<p>Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Improving - A higher number of Carers receiving services or offered information & advice following a carers assessment within the last 12 months. RAG Rating: Green - Meeting 2009/10 Q3 Target Risk Rating: Low Interventions Recommended: Care managers to continue to ensure that carers assessments are offered, undertaken and recorded on Swift in all cases, where appropriate. Ongoing identification and closing of gaps to ensure quality of data. Current Activities/Projects: 1) Client assessment forms in development and being piloted to improve identification and recording of carers at contact stage. 2) Heads of Service and Team Managers undergoing checks to ensure that carers assessments and outcomes are undertaken and recorded alongside those of the client at assessment and review.</p>
Patient reported measure of quality of overall experience during treatment. (LI)	H&WB	Shauna Dixon	Jacquie Everett															<p>Oldham Lead - Shauna Dixon Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Current Activities/Projects:</p>

Tier 2: Significant Improvement Areas

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 3)
NI 8 Adult participation in sport	H&WB	Ian Hughes	Amanda Carpenter	18.8% - Active People 3 Survey Oct 08 to Oct 09	20%	Interim Results (Apr 08 to Apr 09) 18.6%	20.5%	21.0%	High	19.50%	N/A	Annual Survey	N/A	Annual Survey	N/A	Active People 3 Survey Oct 08 to Oct 09 18.8% released Dec 09	N/A	Annual Survey	<p>Oldham Lead - Ian Hughes Direction of travel (improving/static/declining): Slightly improving RAG Rating: RED Interventions Recommended: The adult participation in Sport & Active Recreation remains below target and is bottom in the region. Action to address this continues to be taken including the establishment of the cultural partnership, the cultural strategy implement board as well as the SPAA. Improvement of the sports facilities such as Crompton Pool, Saddleworth Pool and the new Chadderton Well being centre should improve this indicator. However progress in relation to a number of other facility improvement projects are now on hold Current Activities/Projects: Nine new activities set up under Active Adults Project in Alexandra. Work with Wheels For All in Alexandra Park Outdoor activities continue to grow, e.g. Nordic Walking Funded places on Adult Learn to Swim Programme Free lessons to Adult OCL Members for those complete beginners</p>
NI 40 Drug users in effective treatment	H&WB	Janet Sewart	Jacquie Everett	810 (07/08)	831	820	848	865	High	831	Annual Reporting						843	<p>Oldham Lead - Janet Sewart Direction of travel (improving/static/declining): RAG Rating: Amber Interventions Recommended: Current Activities/Projects: A new performance management structure has been developed by the DAAT Strategic Manager which will result in a renewed emphasis on provider target achievement. Final data from 2008/9 has still not been published by the National Treatment Agency. However, is it likely that last year's target will be slightly underachieved. Given the new performance management arrangements established by the DAAT it is likely that the 2009/10 target will be achieved.</p>	
NI 53a Prevalence of breastfeeding at 6-8 weeks from birth	H&WB	Elaine Godina	Jacquie Everett	35.4 (01/07/09 - 30/09/09)	44.30%	Not previously recorded.	17.30%	18.60%	High	16.00%	16.20%	20.0%	16.60%	35.4%	16.90%	31%	17.30%	<p>Oldham Lead - Elaine Godina Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:</p>	
NI 53b Prevalence of breastfeeding at 6-8 weeks from birth - percentage of infants for whom breastfeeding status is recorded - Coverage	H&WB	Elaine Godina	Jacquie Everett			51%	9.20%		High		69.80%	41.80%	76.60%	93.20%	84.10%	81%	90.20%	<p>Oldham Lead - Elaine Godina Direction of travel (improving/static/declining): RAG Rating: AMBER Interventions Recommended: Current Activities/Projects:</p>	
NI 124 People with a long-term condition supported to be independent and in control of their condition	H&WB	Tim Drowley	Jacquie Everett		10%				High		Annual Reporting - To commence after Quarter 3 2009/10							<p>Oldham Lead - Tim Drowley Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>	

NI 125 Achieving independence for older people through rehabilitation/intermediate care	H&WB	Dorothy Phillips	Paul McAllister	79.4 (08/09)	70%	79.4%	82%	85%	High	68%	Annual Reporting						Oldham Lead - Dorothy Phillips Direction of travel (improving/static/declining): RAG Rating: Risk Rating: Low Interventions Recommended: Produce information packs for people discharged from hospital with contact details and sources of support. These should be available for both service users and for carers. Current Activities/Projects: Work with relevant service providers like the Home from Hospital services, Short term residential care and community matrons to establish a joint understanding and approach to the promotion of independence for older people.	
NI 126 Early access for women to maternity services	H&WB	Jacqui O'Reilly	Jacqui Everett	70%	65%	22%	80%	90%	High	75%	80%	22%	80%	27%	80%	55.20%	80%	Oldham Lead - Jacqui O'Reilly Direction of travel (improving/static/declining): RAG Rating: RED Interventions Recommended: Current Activities/Projects: PAHT continue to provide assurance via the Contract Monitoring Board that they are on track against trajectory to meet this target the data continues to demonstrate minimal improvement in performance. The numbers of women seen for the full booking assessment in the first quarter was 164 and in Q2 it was 210, however from the birth rate this figure should be nearer to 800. Pennine Acute have stated that this is a data validation issue as women cannot be entered onto the dataset as complete until they have had a scan and therefore have a validated date of conception. They do however maintain that figures will continue to improve in Q3. Real time data for the 4 PAHT sites indicates that there has been a significant improvement in performance during September 09
NI 129 End of life access to palliative care enabling people to choose to die at home	H&WB	Deborah Sullivan	Jacqui Everett						High		Annual Reporting						Oldham Lead - Deborah Sullivan Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	
NI 131 Delayed transfers of care from hospitals	H&WB	Dorothy Phillips / Alan Chittenden	Paul McAllister	2007/08 - 1.4	1.2	6.7	6	5	Low	8.7	6.5	2.0	6.3	2.0	6.1	2.0	6.0	Oldham Lead - Dorothy Phillips / Alan Chittenden Direction of travel (improving/static/declining): Static - The average number of delays at both Pennine Care and Pennine Acute remain low and we continue to report improvement compared to last year. RAG Rating: Green - 2009/10 Q3 Target Met. Risk Rating: Medium Interventions Recommended: Implement Urgent Care strategy that encompasses new enhanced 'Step Down' services. Current Activities/Projects: Further meetings between partners arranged to identify solutions to manage discharges.
NI 134 The number of emergency bed days per head of weighted population	H&WB	Denis Gizzi	Jacqui Everett	0.59 (05/06)					Low									Oldham Lead - Denis Gizzi Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 141 Number of vulnerable people achieving independent living	H&WB	Lynda Megram	Paul McAllister	2007/08 - 79.7%	79%	82.4%	80%	80%	High	72%	80%	69.5%	80%	73.7%	80%	Not Yet Available	80%	Oldham Lead - Lynda Megram Direction of travel (improving/static/declining): Improving RAG Rating: GREEN Risk Rating: Medium This PI will be radically affected by Oldham's In Control changes. Interventions Recommended: Current Activities/Projects:
NI 142 Number of vulnerable people who are supported to maintain independent living	H&WB	Lynda Megram	Paul McAllister	2007/08 - 98.1%	98%	98.6%	98%	98%	High		98%	98.7%	98%	98.7%	98%	Not Yet Available	98%	Oldham Lead - Lynda Megram Direction of travel (improving/static/declining): Improving RAG Rating: GREEN Risk Rating: Medium This PI will be radically affected by Oldham's In Control changes. Interventions Recommended: Current Activities/Projects:

NI 145 Adults with learning disabilities in settled accommodation following a review	H&WB	Alan Chittenden	Paul McAllister			50.4%	70%	73%	High	60%	55%	45.7%	60%	56.4%	65%	57.9%	70%	<p>Oldham Lead - Alan Chittenden Direction of travel (improving/static/declining): Improving - An increase in client reviews and the number of supporting housing options now available in Oldham has contributed to this improvement in performance. RAG Rating: Amber - Below Q2 Target . Risk Rating: Medium Interventions Recommended: 1.) Exception reports to be sent out highlighting those LD clients missing Reviews 2.) Work with housing colleagues to identify demand and potential sites for further supported living developments Current Activities/Projects: 1.) Systems have been developed to collect this information during the clients review and record current status on SWIFT. 2.) InfoView reports being developed to show recording status of current cases open to individual workers within Learning Disabilities.</p>
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NI 149 Adults in contact with secondary mental health services in settled accommodation	H&WB	Mark Noble	Paul McAllister	78% (08/09)					High									<p>Oldham Lead - Mark Noble Direction of travel (improving/static/declining): N/A - RAG Rating: N/A Risk Rating: Low Interventions Recommended: 1.) Work with PCT to develop an exception report to show recording status of current cases open to individual workers within Mental Health. 2.) Work with housing colleagues to identify demand and potential sites for further supported living developments. Current Activities/Projects: 1.) Systems have been developed to collect this information during the clients review and record current status on Pennine Care's Penninfo system. The brings Oldham in line with other neighbouring authorities and ensures there's now one streamlined process in place.</p>
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Tier 3: Performance Monitoring

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 3)
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NI 119 Self-reported measure of people's overall health and well-being	H&WB	Alan Higgins	Jacque Everett	68.7% 2008 Place Survey							Biennial reporting - next due 2010.								<p>Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>
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NI 127 Self reported experience of social care users	H&WB		Paul McAllister	New survey question - baseline data not yet available.	Unable to set targets until baseline available		Unable to set targets until baseline available	Unable to set targets until baseline available	High										<p>Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>
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NI 132 Timeliness of social care assessments	H&WB	Dorothy Philips / Alan Chittenden	Paul McAllister	2007/08 - 75.2%	77%	77.6%	80%	82%	High	72%	77%	77.2%	78%	78.7%	79%		80%	<p>Oldham Lead - Dorothy Phillips / Alan Chittenden Direction of travel (improving/static/declining): Improving - Slight improvement in the proportion of assessments completed within 4 weeks across all service areas. RAG Rating: Green - 2009/10 Q2 Target Met. Risk Rating: Low Interventions Recommended: Continue to produce a monthly breakdown of Waiting times by Assessing team to help identify areas of concern. Continue discussions to streamline and improve current assessment documentation. Current Activities/Projects: To ensure all contact assessments are recorded correctly on SWIFT IT provide ongoing training and constantly review recording procedures. Current practice within all teams being reviewed.</p>
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NI 133 Timeliness of social care packages - NEW - Change in Definition	H&WB	Tom Wolstencroft / Paul Davies	Paul McAllister			94.1 % - Old Definition	90%	92%	High	81%	90%	93.0%	90%	95.0%	90%	93.5%	90%	<p>Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): - Declining - Still showing an improvement in the proportion of new clients going onto receive services within 28 days. RAG Rating: Green - 2009/10 Q2 Target Met . Risk Rating: Low Interventions Recommended: Continue to produce a monthly breakdown of Waiting times by service area to help identify areas of concern. Continue discussions to streamline and improve current assessment documentation and review good practice within good performing teams and other authorities. Current Activities/Projects: To ensure all assessments & services are recorded correctly on SWIFT ongoing training is provided and recording procedures being constantly reviewed. All services now have begun to record client's needs and care plans automatically on SWIFT, this has made the information on wait times more timely and accurate.</p>
NI 137 Healthy life expectancy at age 65	H&WB	Alan Higgins	Jacquie Everett															<p>Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>
NI 139 People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently	H&WB		Paul McAllister	29.2% 2008 Place Survey														<p>Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:</p>
NI 184 Food establishments in the area which are broadly compliant with food hygiene law	SSC	Graham Boundy	Louise Currie	91% (08/09)	No Target	91%	92%	No Target	High	NA	Annual	Annual	Annual	Annual	Annual	Annual	92.00%	<p>Oldham Lead - Graham Boundy Supporting information: Calculated Anually by Food Standards Agency based upon data uploaded from OMBC Interventions Recommended: Current Activities:</p>
NI 190 Achievement in meeting standards for the control system for animal health	H&WB	Graham Boundy	Louise Currie	Indicator will be introduced from 1st April 2009	No Target	Not yet published for 08/09	Level 1	No Target			Annual	Annual	Annual	Annual	Annual	Annual	No Target set	<p>Oldham Lead - Graham Boundy Supporting information: Progress against this indicator was not received in time for the deadline Interventions Recommended: Current Activities:</p>

*** Improvement Targets**

(LI) Local Indicators

Stretch Targets carried forward

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (QUARTERLY DATA RELATE TO 2008-09)
SMOKING Engagement with Stop Smoking Service by subgroup; Number of Clients quitting at 4 weeks from BME population (LAA47)		Debra Malone	Jacquie Everett	2004/5 Numbers of BME quitting, 30	LDP Quit 39 (103)	353 (final cumulative performance)			High		26 YTD		52 YTD		77 YTD		103	166 (final audited count)	<p>Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Direction of travel has improved throughout the year and has achieved beyond target for this group. RAG Rating: GREEN Interventions Recommended: Men from BME groups will continue to be a priority for smoking cessation programmes and tobacco control within the PCT's Strategic Commissioning Plan. Current Activities/Projects: From the figures, it would appear that the one-stop pilot project carried out during 2008 to target people from Black & Minority Ethnic communities wishing to stop or cut down smoking ahead of Ramadan has been successful and the lessons learned will continue to be put into effect. A site for the Stop Smoking Service has now been secured within Oldham's Indoor Market.</p>
				Stretch Target: 7a) Increase the total number of individuals from the BME population accessing the service and quitting from 116 to 241 (an increase of 125 people over the three years of the LAA)															
SMOKING Engagement with Stop Smoking Service by subgroup; Number of clients quitting		Debra Malone	Jacquie Everett	102	LDP Quit 135 (356)	495 (final audited performance)			High		89 YTD	48	178 YTD	87	267 YTD	108	356	153	<p>Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Static. RAG Rating: RED Interventions Recommended: This group continue to pose problems with regards to engagement. Innovative</p>
				Stretch Target: 7b) Increase the total number of males aged 16-34 (not including BME) accessing the service and quitting from 404 to 834 (an increase of 430 people over the three years of the LAA)															

3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and	Dorothy Phillips	Paul McAllister	2,520 2005/6	4000	5,385 (final audited performance)			High		4,490		4,526		4,562		4,600	5,385	Oldham Lead - Dorothy Phillips Direction of travel (improving/static/declining): Improving - There has been an increase of 205 older people helped to live at home since December 2008. RAG Rating: GREEN	
			Stretch Target: 8a)	Increase the number of older people aged 65 or over helped to live at home from 2,835 people to 4,000 in 2008/9 (an increase of 1,165 people in the third year of the LAA)															
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and	Dorothy Phillips	Paul McAllister	1,100 good 2004/5	1,100 good (1,000)	857 (final audited performance)	1,100 good (1,000)	1,100 good (900)			912	908	883	883	904	890	900	857	Responsibility - Dorothy Phillips Direction of travel (improving/static/declining): Improving - A decline in the number of people in permanent residential and nursing care. RAG Rating: GREEN - 2008/09 stretch target met. Risk	
			Stretch Target: 8b)	Reduce the number of supported admissions of older people aged 65 or over to permanent residential and nursing care from 1,100 people to 900 in 2008/9 (a reduction of 200 people in the third y															