

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Issues identified - further work required to meet target
Green	Good Performance - direction of travel positive

Health & Well Being Block (currently HCOP)

Block Lead: Alan Higgins, Clare Fish

Tier 1: Place Shaping Priorities																	2008/09 Performance (Blue data to be agreed with GONW as part of 2008/09 Performance Commentary)				2008/09 Performance Commentary										
Indicator	Supporting Indicators	Supporting Blocks	LAA Theme	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Indicator Lead	Current Position (As at quarter 2)	Current Position (As at quarter 2)			
NI 39 Alcohol harm related hospital admission rates *		SSC	H&WB	PAHT	BIU, OPCT	HES	Annually	Borough	2006/07 - 1705	1904		1984		2047		Low											Debra Malone	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:		
NI 120 All-ages all cause mortality rate *	NI 119 / NI 121 / NI 123 / NI 124 / NI 125		H&WB	ONS	BIU, OPCT	ONS	Annually	Borough	Males - 859 Females - 644	Males - 810 Females - 555		Males - 790 Females - 537		Males - 752 Females - 520		Low											Alan Higgins	Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:		
NI 121 Mortality rate from all circulatory diseases at ages under 75 *			H&WB	ONS	BIU, OPCT	ONS	Annually	Borough	128.39	109.05		103.57		98.37		Low											Lisa Wilkins	Oldham Lead - Lisa Wilkins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:		
NI 122 Mortality from all cancers at ages under 75 *			H&WB	ONS	BIU, OPCT	ONS	Annually	Borough	132.86	129.19		124.84		120.64		Low												Evelyn Desai	Oldham Lead - Evelyn Desai Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:	
NI 136 People supported to live independently through social services (all ages) *	NI 49		H&WB	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 2,803	3,311		3,598		3,885		High		3,100	3,035	3,150	3,312		3,200		3,311			Oldham Lead - Tom Wolstencroft/ Paul Davies Direction of travel (improving/static/declining): Improving - Considerable increase in the numbers receiving care managed services, especially Older People, Home Care and In Control provision backloading has been the contributory factor. RAG Rating: Green - Currently meeting 2008/09 Target. Interventions Recommended: A comprehensive 'systems analysis' is needed to ensure there are transparent audit trails and robust data sets. Current Activities/Projects: Recording systems that capture numbers receiving non care managed support constantly being improved and updated. Recording process around outcomes agreed with the Neighbourhood Access and Prevention team.	LAA Commissioning Unit Current Activities/Projects:		
NI 123 Stopping Smoking: rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over *			H&WB	Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	04/05-06/07 - 1057	3,505		2,090		2,132		High		876	205	1752	Not available until December		2628		3505			Debra Malone	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Awaiting Q2 data. RAG Rating: Awaiting Q2 data. Interventions Recommended: The trajectories for this indicator were set prior to changes in the Doh reporting criteria. These changes have meant that some people who would previously have been counted within the figures may now be lost. This issue is to be raised centrally. Quarter 1 figures also coincide with a frequently observed seasonal dip at this time of the year. Current Activities/Projects: In June 2008, a new system was introduced whereby quitters may present to pharmacies for carbon monoxide monitoring in order to increase quit verification. Smoking cessation/tobacco control has been incorporated into the Strategic Commissioning Plan as a key priority. A site is being secured within Oldham's Indoor Market to bring the Stop Smoking Service closer to the heart of the community.	LAA Commissioning Unit Current Activities/Projects:	
NI 128 User reported measure of respect and dignity in their treatment *			H&WB	ACS - Social Care	PMc	Social Services Annual User Survey	Annual	Borough										Annual PI											Oldham Lead - Bev Maybury Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:	
NI 130 Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets) *			H&WB	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 106	1,288		1,840		2,761		High		775	704	1000	839		1150		1288			Bev Maybury	Oldham Lead - Bev Maybury Direction of travel (improving/static/declining): Improving - 1,360 clients receiving In Control. A further 219 recorded this quarter. RAG Rating: Red - More than 10% below target. A further 777 required by year end. Interventions Recommended: To speed up the recording and delivery process it has been recommended that documents are generated automatically via SWIFT rather than manually. Current Activities/Projects: Recording procedure for 'In Control' now implemented and backloading of new provisions continuing.	LAA Commissioning Unit Current Activities/Projects:	
NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information *			H&WB	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 9.4% 2007/08 - 10.6%	15.0%		20.0%		25.0%		High		11.0%	10.4%	12.0%	8.8%		13.5%		15.0%			Tom Wolstencroft	Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Declining - A further drop in the numbers of assessment with an increase in numbers receiving community based services has meant a further decline in performance. RAG Rating: Red - More than 10% below target. A further 405 required by year end. Interventions Recommended: The Carers Assessment development group to reconvene and look into ways of improving the identification of carers and recording of assessment and services. Current Activities/Projects: 1) Contract information on carers receiving services to be reconciled with the information on SWIFT to ensure the data there is accurate and upto date. 2) Information being sent out to managers stating the need to record Carers needs and outcomes alongside the client during assessment or review	LAA Commissioning Unit Current Activities/Projects:	
Patient reported measure of quality of overall experience during treatment. (L)			H&WB			To be identified												Data source to be identified.											Shauna Dixon	Oldham Lead - Shauna Dixon Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:
Tier 2: Significant Improvement Areas																															
Indicator	Supporting Indicators	Supporting Blocks	LAA Theme	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual		Current Position (As at quarter 2)	Current Position (As at quarter 2)			

Statutory Department for Children, Schools and Families (DCSF) Targets																																	
Indicator	Supporting Indicators	Supporting Blocks	LAA Theme	Data Owner (Person/organisation where data)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 2)	Current Position (As at quarter 2)						
* Improvement Targets																																	
** Working Neighbourhoods Fund (WNF) Improvement Targets																																	
(L1) Local Indicators																																	
SMOKING Engagement with Stop Smoking Service by sub-group: Number of Clients quitting at 4 weeks from BME population (LAA47)	NI 123 (Improvement Target)			Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	2004/5 Numbers of BME quitting: 30	LDP Quit 39 (103)						High		26 YTD	24	52 YTD	Not available until December	77 YTD		103		Debra Malone Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Achieved beyond targets set for previous year. Slight dip in Quarter 1 may be due to a seasonal fluctuation, and/or changes in DoH reporting criteria. Awaiting Q2 data. RAG Rating: Awaiting Q2 data. Interventions Recommended: To broaden the pilot project described below. Current Activities/Projects: A new, one-stop pilot project has been carried out which has proved successful in reducing people from Black & Minority Ethnic communities Oldham Lead - Debra Malone	LAA Commissioning Unit Current Activities/Projects:						
									Stretch Target: 7a)	Increase the total number of individuals from the BME population accessing the service and quitting from 116 to 241 (an increase of 125 people over the three years of the LAA)																							
SMOKING Engagement with Stop Smoking Service by sub-group: Number of clients quitting at 4 weeks who are male and aged between 16-34 (not including BME) (LAA48)	NI 123 (Improvement Target)			Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	102	LDP Quit 135 (356)						High		89 YTD	45	178 YTD	Not available until December	267 YTD		356	Debra Malone Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Target not achieved for previous year (230 against 284) and from Quarter 1 figures, appears to have declined further. However, this may be due to a seasonal fluctuation, and/or changes in DoH reporting criteria. Awaiting Q2 data. RAG Rating: Awaiting Q2 data. Interventions Recommended: This group continue to remain hard to reach, need to look at innovative methods of engagement. Following the success of the pilot one-stop project used to target people from Black & Minority Ethnic communities wishing to stop or cut down smoking ahead of Ramadan, this approach may be adopted for other hard to reach groups, such as this. Current Activities/Projects: A site is being secured within Oldham's Indoor Market to bring the Stop Smoking Service closer to the heart of the community.	LAA Commissioning Unit Current Activities/Projects:							
									Stretch Target: 7b)	Increase the total number of males aged 16-34 (not including BME) accessing the service and quitting from 404 to 834 (an increase of 430 people over the three years of the LAA)																							
3a) Older people living at home: Number of older people aged 65 or over helped to live at home (LAA61b)	NI 125 (Tier 2) / 136 (Improvement Target) / 139 (Tier 3) / 141 (Tier 2)			ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2,520	2005/6	4000						High		4,490	4,603	4,526	4,940	4,562		4,600	Dorothy Phillips Oldham Lead - Dorothy Phillips Direction of travel (improving/static/declining): Improving - There has been an increase of 337 older people helped to live at home since June. The majority of these are clients receiving care managed services. RAG Rating: Green - Currently meeting stretch target. Interventions Recommended: A comprehensive systems analysis is needed to ensure there are transparent audit trails and robust data sets. Current Activities/Projects: Recording systems that capture numbers receiving non care managed support constantly being improved and updated. Recording process around outcomes agreed with the Neighbourhood Access and Prevention team.	LAA Commissioning Unit Current Activities/Projects:						
									Stretch Target: 8a)	Increase the number of older people aged 65 or over helped to live at home from 2,835 people to 4,000 in 2008/9 (an increase of 1,165 people in the third year of the LAA)																							
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and nursing care	NI 125 (Tier 2) / 136 (Improvement Target) / 139 (Tier 3) / 141 (Tier 2)								1,100	good	2004/5	1,100	good	972	1,100	good	(1,000)	916	1,100	good	(900)				912	908	883	883	904		900	Dorothy Phillips Responsibility - Dorothy Phillips Direction of travel (improving/static/declining): Improving - On target with a further reduction this quarter of 25 older people in permanent residential and nursing care. Risk Analysis: Significant reductions are reliant on developing quality community based alternatives. Interventions Recommended: The prevention Strategy, PFI Extra Care and Neighbourhood Care Networks will be key in developing community based services. Interventions/Projects Current: Resource allocation Panels in place to monitor and agree institutional placements. In control system of Individualised Budgets being extended to enable more older people to live at home.	LAA Commissioning Unit Current Activities/Projects:
									Stretch Target: 8b)	Reduce the number of supported admissions of older people aged 65 or over to permanent residential and nursing care from 1,100 people to 900 in 2008/9 (a reduction of 200 people in the third year of the LAA)																							