

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Changes identified - further work required to meet target
Green	Very Good Performance - direction of travel positive

Housing Block

Lead: Mushtaq Khan (OMBC) & David Cummins (Selhal)

Indicator	Baseline Performance	LAA Targets			2008/09 Performance								2008/09 Performance Commentary							
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)	Current Position (As at quarter 3)	Current Position (As at quarter 2)	Current Position (As at quarter 1)				
Outcome A - Council and Housing Association properties meet decency standard by 2010 and improve decency rates in the Private Sector (Mandatory Outcome)																				
2008/09 target incorrect - amended from 0% to 18%	Meet the current statutory minimum standard for housing: The proportion of Local Authority homes which were non-decent at the beginning of the year (BVP1184a)	48.2%	19.5%	13.0%	18.0%	17.33%	Monitored Annually at Qtr 1								Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Paul Wrigley / Gary Standfield (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Paul Wrigley / Gary Standfield (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: FCHO / Housing 21 Comment on Performance: FCHO 9% Please note this figure is currently based on 2001 stock condition survey and is then estimated based on an agreed formula. However we are currently conducting a 25% stock condition survey that will update and change this base data and the corresponding reported performance. FCHO anticipate a change also due to factors such as homes becoming non-decent during the period 2002-07 whilst Decent Homes work was completed and also more stringent electrical/gas requirements being introduced- H21 - 84.75% 1339 non-decent properties of a total of 1580 properties. Under the PFI refurbishment programme all properties are to be brought up to Decent Homes Standard over the next 3 years. Risk Analysis: FCHO The Non-Decent Homes performance indicator worsens and our planned capital programme increases unresourced- H21 - Failure to meet the refurbishment programme would result in the programme of works not being met and therefore risk of financial penalties. Interventions Recommended: FCHO Currently carrying out 25% stock Interventions/Projects Current: FCHO - None H21 - None		
Correct	Meet the current statutory minimum standard for housing: The proportion of RSL properties which were non-decent at the beginning of the year (LAA25)	15.85%	0	0	0	2.32									Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Shabir Pandor (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Shabir Pandor (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Out of 8 providers 1 was not returned. Villages reported the highest percentage (54%) all other returns were below 13%, thereby giving the reported average of 2.32%. Risk Analysis: Interventions Recommended: Interventions/Projects Current:		
2008/09 target incorrect - amended from 35% to 27%	The total number of private sector properties in the Borough which were non-decent at the beginning of the year (LAA23)	60% (13,962)	55% (12,799)	45% (10,471)	27%	Monitored annually at Quarter 4								Responsibility: Neil Crabtree (OMBC) - LEAD RESPONSIBILITY TO BE DISCUSSED WITH HOUSING STRATEGY Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) - LEAD RESPONSIBILITY TO BE DISCUSSED WITH HOUSING STRATEGY Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) - LEAD RESPONSIBILITY TO BE DISCUSSED WITH HOUSING STRATEGY Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) - LEAD RESPONSIBILITY TO BE DISCUSSED WITH HOUSING STRATEGY Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:			
Correct	External refurbishments to pre-determined standards e.g. Facelifts (LAA101)	No baseline New Initiative for 2006/7	270	400	592	44	44	420	17	111							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Neil Crabtree (OMBC) Comment on Performance: Due to the change in policy regarding exterior improvements, the majority of completions targeted for qtr 2 are carry-overs from 07-08. Completions targeted for qtr 4 are new starts from within this financial year with a carry over of 33 properties into 09-10 Risk Analysis: None identified Interventions Recommended: After practical completion at end of qtr 2, carry out review of procurement mechanisms (partnership working vs. traditional tendering) This has been requested as part of the Audit Commission review of HMR Interventions/Projects Current: Ongoing delivery on site
2008/9 target incorrect amended from 23 to 20	"Home Plus Plan" relocation equity loan (LAA102)	29	50	39	20	5	7	5	5	5							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Regeneration Neil Crabtree (OMBC) & John Williams (West Pennine HA) Comment on Performance: Target exceeded for qtr 1 Risk Analysis: May be difficult to sell product for qtr 2 onwards due to current housing market climate Interventions Recommended: Continued publicity via neighbourhood teams Interventions/Projects Current: Option currently offered as part of relocation package
2008/9 target incorrect amended from 35 to 38	"Home Improve" Equity Loan (LAA103)	4	25	30	38	9	3	10	9	10							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Regeneration Neil Crabtree & John Williams (West Pennine HA) Comment on Performance: Number of loans offered below target due to current conditions within the housing market and the national 'credit crunch' Risk Analysis: Funding allocated is not committed. This issue will be picked up and monies from the capital programme will be vired at end of qtr 2 Interventions Recommended: Improved promotion on our webpages. Review value for money and retender service provided by delivery agent (currently Regenda) Interventions/Projects Current: Ongoing publicity in targeted areas, and following on from exterior improvement.
Correct	Provide a reasonable degree of thermal comfort: Energy efficiency - the average Standard Assessment Procedure (SAP) rating of local authority owned dwellings (BVP1163)	68.06 (04/05) 72 (05/06)	71	72	73	75.44									Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Gary Stanfield/ Steve Kenney (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Gary Stanfield/ Steve Kenney (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Comment on Performance: FCHO 75.8 - currently upper quartile and continue to improve as we implement our annual capital heating programme and install heat meters H21 72.55 In total, since the onset of the contract 310 properties have been brought up to decent homes standard which will have improved the energy efficiency of these properties Risk Analysis: FCHO - Minimal as we have a high SAP rating currently H21 - None Interventions Recommended: FCHO - None H21 - None Interventions/Projects Current: FCHO - Continued partnership working and continue to improve the insulation capacity of our homes and to seek further funding for this. Continue to roll out the heat meters programme to reduce costs to customers and encourage further energy efficiency. H21 - None		

Correct	Provide a reasonable degree of thermal comfort: RSL dwelling's SAP rating (LAA25b)	71.35	75	75	75	66						Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions/Projects Current:	Responsibility: Shabir Pandor (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Shabir Pandor (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Out of the 8 providers 1 did not submit returns, a further 3 did not provide this information. Of the providers that returned information the range is similar to that of the average figure quoted for Qtr 1. Risk Analysis: Interventions Recommended: Interventions/Projects Current:
2008/9 target incorrect - amended from 66 to 56	Provide a reasonable degree of thermal comfort: Private Sector Housing SAP rating (LAA25c)	59.11	62	65	56	Monitored annually at Quarter 4						Responsibility: Neil Crabtree (OMBC) - Yearly reporting carried out via North Manchester Energy Efficiency advice centre and Housing Strategy division. Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) - THE LEAD OFFICER RESPONSIBILITY FOR THIS INDICATOR TO BE DISCUSSED WITH HOUSING STRATEGY Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) - THE LEAD OFFICER RESPONSIBILITY FOR THIS INDICATOR TO BE DISCUSSED WITH HOUSING STRATEGY Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Martin Farrell (OMBC) Comment on Performance: Performance to be reported annually in Q4. Baseline SAP rating for Private Sector housing was finally established in Q4 (07/08) but relied upon survey data (1017 properties) input by Greater Manchester Energy Efficiency Advice Centre (GMNEEAC). Additional data is held but not yet processed on Maxim software that is used to calculate SAP ratings. Risk Analysis: Negotiations underway with Greater Manchester Energy Savings Trust Advice Centre (replaced GMNEEAC) to ensure that outstanding private sector housing data can/will be input before end Q4 08/09. Additional options are to be explored ie. expand property information base to incorporate results of surveys undertaken following HHSRS/Decent Homes inspections. Availability of maxim software system or similar for SAP calculations needs to be confirmed Interventions Recommended: Seek confirmation from Greater Manchester Energy Savings Trust Advice Centre re capacity to input remaining source data. Also, confirm that data from HHSRS/Decent Homes Interventions/Projects Current:

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2008/9 target incorrect - amended from 35 to 120 Bringing empty homes into use: The number of private sector dwellings that are returned into occupation (LAA25d)	6	20	35	120	30	49							Responsibility: Neil Crabtree (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Neil Crabtree (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Neil Crabtree (OMBC) Comment on Performance: Performance exceeded target for Qtr1 Risk Analysis: No foreseeable risks for this project Interventions Recommended: Interventions Recommended: Continued pro-active work from Regent officers linking into the action plan identified by the cross departmental Empty Property Steering Group Interventions/Projects Current: Ongoing feasibility work with FCHO to manage OMBC acquired properties (10 no.)		
Correct Outcome B - Services to homeless households are improved with enhanced preventative work Level of homelessness: Reduce levels of homelessness acceptances (LAA24) Stretch Target: 4)	880	830 (800)	780 (700)	700 (550)		47							Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Anne Marie McGinn (OMBC) Comment on Performance: There have been 47 homeless acceptances within the first quarter for 2008/09. They have broken down as 22, 12 and 13 for each of the three months. This is a significant improvement on previous performance and is largely due to more robust performance management that has been introduced within the team. **On advice of OMBC FCHO is working towards a target of 450 for 08/09. Risk Analysis: Current processes and interventions help to minimise the risk of increased acceptances. The team will reduce to its substantive complement of five prevention and assessment officers in the coming months. This will need careful monitoring in order to ensure that it does not lead to an inclination to accept more cases rather than prevent, which can often be a more timely process Interventions Recommended: The team is about to commence a process mapping exercise. Early indications have shown that the most significant area of work is prevention. This exercise will greatly aid Interventions/Projects Current: Weekly 1:1's with each homeless prev		
Correct Increase numbers of cases where Housing Advice prevents homelessness (BVP1213)	79 (2005/6 430 cases)	370	450	490		245 cases - 2.5%							Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Comment on Performance: The combining of the two roles of Homeless assessment & Prevention Officers has helped to reduce homeless acceptances and increase preventions. The Bond Scheme has grown in to one of the most effective prevention measures and all other agencies have contributed to the increase in preventions for Qtr 1. Nightstop for young people is now up and running and many prevention roles have been extended for the foreseeable future. Risk Analysis: Interventions Recommended: Interventions/Projects Current:		
2008/9 target incorrect - amended from 50 to 200 Reduce numbers of households placed in B&B (LAA26)	165 (2004/5)	90	60	200	50	47	100			150	200		Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Louise Howard (FCHO) Comment on Performance: FCHO - Of the 47 Households placed in B&B so far this year, 26 were placed in April, 17 were placed in May and 5 were placed in June. Households have been placed directly into Swift, as flats have been made ready on the day they are vacated Risk Analysis: FCHO - An increased number of presentations could lead to an increased use of B&B. Silting up of Swift Court could also increase use of B&B. Households that are unable to be accommodated on Sholwer may also be accommodated at B&B. Interventions Recommended: FCHO - There are 2 vacant dispersed properties. One of these can be kept available whilst occupancy at Swift is low, allowing a household who cannot come to Swift to be accommodated there. Interventions/Projects Current: FCHO - Flats at Swift Court are cleaned on the day they are vacated. This also includes evenings and weekends.		
Correct Reduce the use of temporary accommodation by 50% by 2010 (LAA27)	39 (2004/5)	30	25	22	Monitored Annually at Qtr 3								Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Correct To increase the number of families supported to address their anti-social behaviour and therefore prevent loss of their home (LAA104)	18	20	25	30		6							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Anne Marie McGinn (OMBC) Comment on Performance: The service continues to provide support to a number of families who have complex support needs. The families in the dispersed properties continue to engage and are addressing some of their support needs. Intensive floating support is also being provided to a number of families. In providing the different levels of service this project has been able to work with families who have a range of support needs. The service can be tailored more appropriately to their individual needs and prevent homelessness. The service continues to receive referrals from a range of agencies. Interventions Recommended: Interventions/Projects Current:		
Correct Increase the overall provision and effectiveness of Local Authority services to help those who have experienced Domestic Violence and prevent further DV. (LAA28/ BVP1225)	7/11 (Actual 2005/6 8/11)	9/11	10/11	11/11		9/11							Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Anne Simmonite (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Comment on Performance: Oldham MBC are still striving to improve on this indicator. An educational pack is still being finalised and once this is completed we will be able to report 10/11. The 11th requirement is based on bedspaces per 1000 population. We will not be able to achieve this due to the size of the current refuge. Risk Analysis: Interventions Recommended: Interventions/Projects Current:		
Outcome C - To empower local people to have a greater voice and influence over local decision making and the delivery of services Mandatory Outcome in the SSC Block)																		

Correct	Tenant Satisfaction with Decision Making: Satisfaction of all tenants of council housing with the opportunities for participation in management and decision making in relation to services provided by their landlord (BVP175a)	57.69% (05/06)**	62%	66%	70%	Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Monitored Annually at Qtr 3	Responsibility: Melanie Sackfield (OMBC) / Abdul Malik Ahad (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Melanie Sackfield (OMBC) / Abdul Malik Ahad (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Melanie Sackfield (OMBC) / Abdul Malik Ahad (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Melanie Sackfield (OMBC) / Abdul Malik Ahad (FCHO) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Correct	Tenant Satisfaction with Decision Making: Satisfaction of all Registered Social Landlords tenants (LAA28b)	70%	73%	76%	80%	Monitored annually at Quarter 4						Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Shabir Pandor (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	
Outcome D - A balanced housing market offering quality and choice to all																
Deleted for 2008/09	Proportion of affordable homes provided to rent on mixed tenure developments in: HMR areas (LAA105)	20%	25%	25%	25%	Monitored annually at Qtr 4						Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	
Deleted for 2008/09	Proportion of affordable homes provided to rent on mixed tenure developments in: Non HMR areas (LAA106)	0%	5%	6%	7%	Monitored annually at Qtr 4						Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	
Deleted for 2008/09	Proportion of affordable homes provided to buy on mixed tenure developments in: HMR Areas (LAA107)	23%	5%	5%	5%	Monitored annually at Qtr 4						Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	

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		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)	Current Position (As at quarter 3)	Current Position (As at quarter 2)	Current Position (As at quarter 1)
Deleted for 2008/09 Proportion of affordable homes provided to buy on mixed tenure developments in: Non HMR Areas (LAA108)	New piece of work to be developed over the next 12 months	-	-	-		Information not available							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Percentage of dwellings that are in Council Tax bands C and above (LAA109)	28.01%	28.5%	29.0%	29.5%	Monitored Annually at Qtr 4								Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Hectares of Brownfield council owned land made available for mixed tenure developments (LAA110)	0.2 hectares	2.0	5.3	3.5	Monitored Annually at Qtr 4								Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Correct Percentage of properties added to the stock which have 3+ bedrooms in the HMR area (LAA111)	54% as at Dec 06	70%	70%	70%		20 (80%)							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Elizabeth Dryden-Stuart (OMBC) Comment on Performance: Q1 figure is an estimate based on 2 months data. Quarterly completion figures have proven to be poor predictors of year end position in the past Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Percentage Gap between the levels of worklessness inside and outside the pathfinder area (LAA112)	10.7%	To be set Jan 07	To be set Jan 07	To be set Jan 07									Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Percentage of new homes to meet Eco-homes Very Good or Excellent in: HMR areas (LAA113)	100%	100%	100%	100%	Monitored Annually at Qtr 4								Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Percentage of new homes to meet Eco-homes Very Good or Excellent in: Non HMR areas (LAA114)	New piece of work to be developed over the next 12 months	-	-	-									Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Percentage of new homes meeting Lifetime Homes standards in HMR areas (LAA115)	30%	30%	30%	30%	Monitored Annually at Qtr 4								Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09 Percentage of new home meeting Lifetime Homes standards in Non HMR areas (LAA116)	New piece of work to be developed over the next 12 months												Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:

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Outcome E - A more cohesive and integrated community																
Deleted for 2008/09	ACCESS TO HOUSING Reduce the percentage disparity between the proportion of council tenants and minority groups within the Borough (LAA117)	To be set March 07	To be set March 07	To be set March 07									Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Correct	ACCESS TO HOUSING Percentage of New RSL tenants from BME communities (LAA118)	20%	To be set March 07	21%		22.44%							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Out of the 8 providers, 1 did not submit information, and 1 provider (Hanover) said this information was unavailable. Villages reported no new clients from BME communities in Qtr 1. Figures from other providers ranged from 64% to 11% Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Correct	ACCESS TO HOUSING Percentage of council tenants that are under 25 (LAA119)	7.5% (2005/06)	8.6%	To be set March 07		7.59%							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Adult and Community Services Responsibility: Melanie Sackfield (OMBC) Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09	ACCESS TO HOUSING Percentage of new of RSL tenants that are under 25 (LAA120)	16.5%	To be set March 07	17.5%		10.3%							Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09	ACCESS TO HOUSING Number of Council properties that are adapted (LAA121)	To be set March 07	To be set March 07	To be set March 07									Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09	HOUSEHOLD MOBILITY Percentage of supported households still remaining in the tenancy after six months through the Tenancy Support scheme (LAA122)	To be set March 07	To be set March 07	To be set March 07									Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:
Deleted for 2008/09	ENGAGEMENT Representation of tenants and residents associations (both FCHO and RSL) are reflective of the community that they serve (LAA123)	To be agreed in 2007/8	To be agreed in 2007/8	To be agreed in 2007/8									Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility: Comment on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current: