

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Changes identified - further work required to meet target
Green	Very Good Performance - direction of travel positive

Safe & Strong Communities Block

Block Lead:

2009/10 Performance Commentary

**Tier 1: Place Shaping Priorities**

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)		
NI 1 % of people who believe people from different backgrounds get on well together in their local area *	SSC	Bruce Penhale	Naila Arshad (Interim)	50.4% 2008 Place Survey	50.6% - TO BE REVISED	50.4%	52.6%	54.4% (TBC)	High							52.6%	Biennial Survey next due 2010.	Oldham Lead - Bruce Penhale <b>Supporting information:</b> This indicator is measured by the Place Survey which is only collected biennially (every 2 years). The next Place Survey will take place in Autumn 2010. However a local "You & Your Community Survey" is currently being undertaken which will provide a performance update in June. The figure for 2008/09 was 50.4%. There have been some challenges during the last quarter resulting from a series of hate incidents in Chadderton/Westwood and the demonstration by the English Defence League in Bolton. <b>Interventions Recommended:</b> Strengthened communications is being planned to promote work to build good race and community relations, and encouraged greater participation in this. <b>Current Activities:</b> Current activity is focused on supporting delivery of the Building Schools for the Future programme, particularly in East Oldham, and also managing the risks of far right activity damaging good race and community relations - particularly in the period preceding the local and general elections in May.		
NI 5 Overall / general satisfaction with local area *	SSC	Colette Kelly	Paul McAlistair	66.7% 2008 Place Survey	66.6% - TO BE REVISED	66.7%	68.6%	70.7% (TBC)	High							68.6%		Oldham Lead - Colette Kelly <b>Direction of travel (improving/static/declining):</b> <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>		
NI 15 Serious violent crime rate *	SSC	Catherine Hankinson	Julie Luckman	Low																Oldham Lead - Mark Lee <b>Direction of travel: Improving</b> <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>The Violent Crime Strategy has ensured effective intervention and figures were below target at the year end. Work will continue to monitor hotspots and problematic premises through the monthly Safer Tasking Meeting and local Area Action Teams.</b>
Homicides (including attempt murder)					9				0	4	0	6		7	8					
Acts endangering life					213				0	60	0	110		157	207					
GBH without intent					91					18		32		50	63					
Totals					321 (08/09)	313		12% reduction from baseline (283)	74	82	148	148	222	214	295	278				
Serious violent crime rate (per 1,000 population)			1.4		1.29	0.30	0.37	0.60	0.68	1.00	0.97	1.30	1.27							
NI 16 Serious acquisitive crime rate *	SSC	Catherine Hankinson	Julie Luckman	Low																Oldham Lead - Mark Lee <b>Direction of travel: Improving</b> <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects: Serious acquisitive crime will continue to be monitored through the monthly Safer Tasking Meeting, fortnightly Priority Tasking Meeting and Area Action Teams.</b>
Domestic Burglary (includes aggravated)				2101	1951	1978	1925	1900	481	451	962	811	1443	1200	1925	1569				
Robbery of business property				69	60	89	55	50	14	19	28	29	42	44	55	73				
Robbery of personal property				437	410	479	400	395	100	96	200	178	300	258	400	333				
Vehicle taking (includes aggravated)				999	975	949	940	900	235	215	470	406	705	551	940	711				
Theft from a vehicle				2331	2160	2415	2070	1980	518	466	1035	842	1553	1334	2070	1860				
Totals				5937	5556	5910	5390	5225 (12% cumulative reduction)	1348	1247	2695	2266	4043	3387	5390	4546				
Serious acquisitive crime rate (per 1,000 population)				27.2	25.3	26.9	24.5	23.8	6.1	5.68	12.3	10.34	18.4	15.47	24.5	20.75				
																		Oldham Lead - Chris Sykes		

NI 17 Perceptions of anti-social behaviour *	SSC	Chris Sykes	Louise Currie	30.4% 2008 Place Survey	30.9% - TO BE REVISED	30.4%	29.20%	27.40%	High	Annual	Annual	Annual	Annual	Annual	Annual	29.20%	Annual	Supporting information: The Acting ASB Team Leader post has now been filled. This new role is leading on ASB for the partnership and is in the process of developing our ASB Strategy. As part of a Government initiative, Oldham recently completed an ASB reality check and from that an improvement plan is in place. A grant has been awarded to support the improvement plan. Interventions Recommended: Direction of travel: NA Current Activities: Development of ASB Strategy
						Green				Annual		Annual		Annual		Annual		Oldham Lead - Paul Argyle Direction of travel: Improving RAG Rating: GREEN Interventions Recommended: Improved publicity campaign related to cooking related accidental dwelling fires, Community Engagement programme in Spindles, Fitting of CO detectors, Chip Pan Exchange Current Activities/Projects: Working to develop HFRA Referrals in partnership with Registered Social Landlords, Oldham Tobacco Alliance contact made to provide Fire awareness training to service users.
NI 49 Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks *	SSC	Paul Argyle	Kev Talbot	1021	790	676	731	694	Low	183	191	365	349	548	527	731	672	
No of Primary Fires/Population * 100																		
NI 192 Household waste recycled and composted *	SSC	Carol Brown	Naila Arshad	15.54% Based upon DEFRA instruction to use 06/07 baseline)	25%	27.74% (Hub Data)	30%	35%	High	Annual	Annual	Annual	Annual	Annual	Annual	30.00%	Annual	Oldham Lead - Carol Brown Supporting information: The predicted performance for NI 192 is a recycling rate of over 35%. This has been achieved through the completion of activities (expansion of MWC, schools recycling and flats recycling). Final figures to be made available May/June 2010. Interventions Recommended: Direction of travel: NA Current Activities:
						Green										Annual		Oldham Lead - Carol Brown Supporting information: Please note actual grade given is only an indication at this time. The survey has not yet been externally verified by Keep Britain Tidy, due to take place in May/June 2010. We have had a significant increase in tonnage on street cleaning waste in 2009 which has lead to improved street cleanliness. This is good for the NI195 scores overall, but we are looking at on street recycling bins so waste can go into recycling streams rather than landfill. Interventions Recommended: Carry out pilot North West Liveability Foundation (NWLF) in the Clarksfield area and the households have moved to a managed weekly collection. Local Environmental Quality surveys and perceptions surveys carried out in October 2009. Direction of travel: Declining Current Activities: Borough wide sweeping schedule in place. DLEQS Action Plans carried out with all managers. Tidy Oldham website. Grounds maintenance for each area scheduled. Borough wide weed control completed for 2009. Working with colleagues on the Beatsweep projects for 2009. Pilot with Keep Britain Tidy for 'Litter from cars'
NI 195i Improved street and environmental cleanliness - litter	SSC	Carol Brown	Naila Arshad	10%	10%	5%	10%	10% (LAA locked target)	Low	No survey	No survey	10.00%	6.00%	10.00%	4.50%	10.00%	6.00%	
						Green					NA		Green		Green		Green	
NI 195ii Improved street and environmental cleanliness - detritus	SSC	Carol Brown	Naila Arshad	20%	15%	11%	12%	8% (LAA locked target)	Low	No survey	No survey	12.00%	11.00%	12.00%	8.00%	12.00%	10.00%	
																		Oldham Lead - Carol Brown Supporting information: We have had a significant increase in tonnage on street cleaning waste in 2009 which has lead to improved street cleanliness. This is good for the NI195 scores overall, but we are looking at on street recycling bins so waste can go into recycling streams rather than landfill. Interventions Recommended: Carry out pilot North West Liveability Foundation (NWLF) in the Clarksfield area and the households have moved to a managed weekly collection. Local Environmental Quality surveys and perceptions surveys carried out in October 2009. Direction of travel: Declining

						Green					NA		Green	Green	Green			Current Activities: Borough wide sweeping schedule in place. DLEQS Action Plans carried out with all managers. Tidy Oldham website. Grounds maintenance for each area scheduled. Borough wide weed control completed for 2009. Working with colleagues on the Beatsweep projects for 2009. Pilot with Keep Britain Tidy for 'Litter from cars'
NI 195iii Improved street and environmental cleanliness - Graffiti	SSC	Carol Brown	Naila Arshad	3%	3%	3%	3%	3%	Low	No survey	No survey	3.00%	2.00%	3.00%	1.50%	3.00%	3.00%	Oldham Lead - Carol Brown Supporting information: We have the first Strategy in Greater Manchester Police for reporting graffiti, either by phone or online at tidyoldham.co.uk, which user's pictures and mapping for locations. We have an SLA with Virgin to paint the on street communication boxes. Interventions Recommended: Further use of the tidyoldham.co.uk to simplify job flows, which would also provide target hotspots. Enforcement action needed, and work with private land owners to clean up their own buildings. Direction of travel: Declining Current Activities: Working with residents to sign up to the Community Pledge, which asks residents to take an involvement in their local area, by reporting issues, getting involved with community clean ups and managing their local environment.
NI 195iv Improved street and environmental cleanliness - Fly posting	SSC	Carol Brown	Naila Arshad	0%	0%	0%	0%	0%	Low	No survey	No survey	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	Oldham Lead - Carol Brown Supporting information: Please note actual grade given is only an indication at this time. The survey has not yet been externally verified by Keep Britain Tidy, due to take place in May/June 2010. We have had a significant increase in tonnage on street cleaning waste in 2009 which has led to improved street cleanliness. This is good for the NI195 scores overall, but we are looking at on street recycling bins so waste can go into recycling streams rather than landfill. Interventions Recommended: Carry out pilot North West Liveability Foundation (NWLFF) in the Clarksfield area and the households have moved to a managed weekly collection. Local Environmental Quality surveys and perceptions surveys carried out in October 2009. Direction of travel: Peak performance Current Activities: Borough wide sweeping schedule in place. DLEQS Action Plans carried out with all managers. Tidy Oldham website. Grounds maintenance for each area scheduled. Borough wide weed control completed for 2009. Working with colleagues on the Beatsweep projects for 2009. Pilot with Keep Britain Tidy for 'Litter from cars'
						Green					NA		Green	Green	Green			

## Tier 2: Improvement Priorities

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
NI 2 % of people who feel that they belong to their neighbourhood	SSC	Colette Kelly	Paul McAlistair	59.1% 2008 Place Survey	58.4% - TO BE REVISED	59.1%	59.4%	61.1% (TBC)	High							59.4%		Oldham Lead - Colette Kelly Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> Interventions Recommended: Development of Ward PACTS will assist with this. Current Activities/Projects: Community grants scheme will encourage local activity by community groups. Development of community run facilities
NI 4 % of people who feel they can influence decisions in their locality	SSC	Colette Kelly	Paul McAlistair	24.9% 2008 Place Survey	25% - TO BE REVISED	24.9%	26.5%	27.9% (TBC)	High							26.5%		Oldham Lead - Colette Kelly Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> Interventions Recommended: Current Activities/Projects:
NI 6 Participation in regular volunteering	SSC	Colette Kelly	Paul McAlistair	25.2% 2008 Place Survey	25.4% - TO BE REVISED	25.2%	26.4%	27.2% (TBC)	High							26%		Oldham Lead - Colette Kelly Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> Interventions Recommended: Current Activities/Projects:

NI 7 Environment for a thriving third sector	SSC	Colette Kelly	Paul McAlister	21.6%	21.6%	21.6%		27.90%	High									Oldham Lead - Colette Kelly Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 11 Engagement in the arts	SSC	Sheena MacFarlane	Sheena MacFarlane	36.30% Active People 3 Survey (Oct 08 to Oct 09)	36.60%	Interim Results (Apr 08 to Apr 09) - 38.10%		42.80%	46.00%	High	N/A	Annual Survey	N/A	Annual Survey	42.80%	Active People 3 Survey Oct 08 to Oct 09 36.30% - released Dec 09	N/A	Annual Survey Oldham Lead - Sheena MacFarlane Direction of travel (improving/static/declining): Declining RAG Rating: RED Interventions Recommended: Current Activities/Projects: The mapping report on Arts Engagement Patterns in Oldham has now been received from All About Audiences, Manchester and the recommendations will be incorporated into the delivery plan of the Arts Engagement Strategy. The draft Arts Engagement Strategy has now been completed and will be circulated at the Cultural Partnership meeting on 29/04/10. Those working in the arts sector in Oldham were consulted on their interest in attending a Cultural Forum. The response was positive and the first forum event will be held in autumn 2010. Planning has started for a solicited bid to the Arts Council 'Grant for the Arts' fund
NI 23 Perceptions that people in the area treat one another with respect and dignity	SSC	Bruce Penhale	Naila Arshad (Interim)	40.4% 2008 Place Survey	40.5% - TO BE REVISED	40.4%		39.50%	38.4% (TBC)	Low							39.50%	Biennial Survey next due 2010. Oldham Lead - Bruce Penhale Supporting information: This indicator is measured by the Place Survey which is only collected biennially (every 2 years). The next Place Survey will take place in Autumn 2010. However a local "You & Your Community Survey" is currently being undertaken which will provide a performance update in June. The figure for 2008/09 was 40.4%. There have been some challenges during the last quarter resulting from a series of hate incidents in Chadderton/Westwood and the demonstration by the English Defence League in Bolton. Interventions Recommended: Strengthened communications is being planned to promote work to build good race and community relations, and encouraged greater participation in this. Current Activities: Current activity is focused on supporting delivery of the Building Schools for the Future programme, particularly in East Oldham, and also managing the risks of far right activity damaging good race and community relations - particularly in the period preceding the local and general elections in May.
NI 26 Specialist support to victims of a serious sexual offence	SSC	Catherine Hankinson	Julie Luckman	Deferred until 2010						High								Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police	SSC	Chris Sykes	Louise Currie	23.3% 2008 Place Survey	23.3% - TO BE REVISED	23.4%		26.10%	28.90%	High	Annual	Annual	Annual	Annual	Annual	Annual	26.10%	Annual Oldham Lead - Chris Sykes Supporting information: The Acting ASB Team Leader post has now been filled. This new role is leading on ASB for the partnership and is in the process of developing our ASB Strategy. As part of a Government initiative, Oldham recently completed an ASB reality check and from that an improvement plan is in place. A grant has been awarded to support the improvement plan. Interventions Recommended: Direction of travel: NA Current Activities: Through the Neighbourhood and Justice Coordinator Project, a Victims Champion has been appointed by Victims Support Services to improve our victims focus. The new ASB Strategy has been produced and is in circulation. ASB Training workshops have taken place.
						Green					Annual		Annual		Annual		Annual	

NI 35 Building resilience to violent extremism	SSC	Bruce Penhale	Naila Arshad (Interim)	2	2	2	3	4	High							3	3.3	<p><b>Oldham Lead - Bruce Penhale</b>  <b>Supporting information:</b> Additional funding was secured from the Government's Challenge and Innovation Fund for a programme of work on engaging communities in fighting extremism. These projects are now either complete or nearing completion and the work will be evaluated in early 2010/11. Progress has been made in raising awareness of the issue within schools.  <b>Interventions Recommended:</b> Priority for 2010/11 is mainstreaming Prevent work, so that there will be a focus on awareness raising and training, and linking preventing extremism into existing systems for safeguarding and managing threats to cohesion.  <b>Current Activities:</b> Capacity building work is taking place with Oldham Mosques Council to develop them as a partner in preventing violent extremism as well as responding to other social issues. Activity also being developed in partnership with other Greater Manchester districts to improve understanding of drivers of extremism and share experience and good practice</p>
NI 138 Satisfaction of people over 65 with both home and neighbourhood	SSC	Mark Reynolds & Paul Davies	Paul McAlistair	74.7% 2008 Place Survey	74.7%	74.7%	75.70%	76.70%	High									<p><b>Oldham Lead - Mark Reynolds &amp; Paul Davies</b>  <b>Direction of travel (improving/static/declining):</b>  <b>RAG Rating: GREEN</b>  <b>Interventions Recommended:</b>  <b>Current Activities/Projects:</b></p>
NI 140 Fair treatment by local services	SSC	Ben Spinks	Naila Arshad (Interim) (Fakrul Choudhury?)	57.4% 2008 Place Survey	56.8% - TO BE REVISED	57.4%	57.80%	58.8% (TBC)	High							57.80%	Biennial Survey next due 2010.	<p><b>Oldham Lead - Ben Spinks</b>  <b>Supporting information:</b> This indicator is measured by the Place Survey which is only collected biennially (every 2 years). The next Place Survey will take place in Autumn 2010. The last one was completed in 2008 where we obtained the figure of 57.4% for 2008/09. This NI has now been deleted for 2010/11, so it is not something we will need to report on in the future. Nevertheless, the actions which relate to equality are a high priority for the Council and will be taken forward as the Council re-focuses its equalities work.  <b>Interventions Recommended:</b>  <b>Current Activities:</b> Development of new equality scheme, development of new EIA toolkit, relaunch of corporate group, independent consultant completing stock-take of Council position against EFLG, extensive pan-partnership work with Talawa.</p>
NI 191 Residual household waste per head	SSC	Carol Brown	Naila Arshad	700kg (07/08 estimate as new Indicator)	690kg	609kg (Hub Data)	680kg	670kg	Low	Annual	Annual	Annual	Annual	Annual	Annual	680kg	Annual	<p><b>Oldham Lead - Carol Brown</b>  <b>Supporting information:</b> The predicted performance for NI 191 is around 520kg of waste per household. This has been achieved through the completion of activities (expansion of MWC, schools recycling and flats recycling). Final figures to be made available May/June 2010.  <b>Interventions Recommended:</b>  <b>Direction of travel: NA</b>  <b>Current Activities:</b></p>
						Green					Annual		Annual		Annual		Annual	
NI 196 Improved street and environmental cleanliness - fly-tipping	SSC	Carol Brown	Naila Arshad	2.00 (05/06)	Effective	Effective (2 - Hub Data)	effective (2)	effective (2)		Annual	NA	Annual	NA	Annual	NA	2 (Effective)	Published June 2010	<p><b>Oldham Lead - Carol Brown</b>  <b>Supporting information:</b> Monthly figures are reported to Flycapture, final year results published in June 2010. Fly tipping continues to be an issue in Oldham, for residents and landowners. We have targeted the key corridors and gateways to Oldham which has tackled some areas that have been persistently fly tipped on.  <b>Interventions Recommended:</b> Back alley clearance work in Clarksfield in January 2010  Community Pledge – resident involvement  <b>Direction of travel: NA</b>  <b>Current Activities:</b> Back alleys continue to be a hot spot for fly tipping, even with gates, alley way continue to be fly tipped on. We are working on agreements between the Council and residents to take a proactive role in reporting the issues and be more active in there neighbourhood, this is under the Community Pledge agreements.</p>
						Green					Annual		Annual		Annual		Annual	

**Tier 3: Performance Monitoring**

Indicator	LAA Theme	Lead Officer	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2010/11 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
NI 3 Civic participation in the local area	SSC	Colette Kelly	Paul McAlistair	16.5% 2008 Place Survey	16.7% - TO BE REVISED	16.5%	16.70%	16.70%	High							16.70%		Oldham Lead - Colette Kelly Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 9 Use of public libraries	SSC	Andrea Ellison	Amanda Carpenter	50% Active People 3 Survey (Oct 08 to Oct 09)	16.1%	Interim Results (Apr 08 to Apr 09) - 50.8%	51.3%	56.0%	High	N/A	Annual Survey	N/A	Annual Survey	51.3%	Active People 3 Survey Oct 08 to Oct 09) 50% - released Dec 09	N/A	Annual Survey	Oldham Lead - Andrea Ellison Direction of travel (improving/static/declining): Slightly declining RAG Rating: AMBER Interventions Recommended: Current Activities/Projects: We have recently developed a new approach to the planning and marketing of events and activities to attract new library users – this has included for example a pop concert with artist Daisy Dares You which attracted an audience of 200+ young people aged 11 – 20 at Oldham Library.  As part of the 2009 2010 Service Improvement Plan, we identified the need to develop a new performance monitoring framework for the library service which evidences the impact of the events programme in terms of knowledge, skills, and behaviours; the new framework is currently being piloted and early results indicate that feedback from the evaluations will not only help the service evidence impact and VFM of the extensive activity programme that we currently host, but will also help inform future planning  The community library has provided evidence of the needs of each library community, which will further support the planning of future activities and the delivery of a needs based service – rather than activities being shared across all libraries, those activities which support particular needs will be targeted at the most relevant libraries (eg library communities where children achieve less well in terms of the Foundation Stage Profile would benefit from more activities to support early language and literacy development such as Bookstart Rhymetimes)  As part of the 2010 2011 Service Planning work we are using the OBA (Outcomes Based Accountability) framework to inform the approach to increasing use of libraries. The framework uses four key headings: Outcome / Indicators/ Actions/ Measures. This work will also provide the basis for the NI 9 Action Plan 2010 2011
NI 10 Visits to museums or galleries	SSC	Stephen Whittle	Amanda Carpenter	47.60% Active People 3 Survey (Oct 08 to Oct 09)	30.0%	Interim Results (Apr 08 to Apr 09) - 46.9%	40.0%	45.8%	high	N/A	Annual Survey	N/A	Annual Survey	40.0%	Active People 3 Survey Oct 08 to Oct 09) 47.6% - released Dec 09	N/A	Annual Survey	Oldham Lead - Stephen Whittle Direction of travel (improving/static/declining): Improving RAG Rating: GREEN Interventions Recommended: Current Activities/Projects: Overall performance of the gallery has improved significantly since January 2010 due to the opening of the new café, Sunday opening and the popularity of the Great British Watercolours and Oldham Treasures exhibitions. School visits declined briefly due to the bad weather but bookings for the forthcoming year are very high.
NI 14 Avoidable contact: The average number, of customer contacts per received customer request	SSC	Suzanne Heywood	Naila Arshad (Interim)	Work in progress to validate baseline figures		38.8%			Low							No Target	25.75%	Oldham Lead - Suzanne Heywood Supporting information: The results for 2009/10 show a decrease of over 10% of avoidable contacts compared to 2008/09. Results for 2009/10 were 25.8% against 38.8% for 2008/09. Even with more services undertaking the monitoring period this time round this shows a good reduction of avoidable contact. Interventions Recommended: Current Activities: This National indicator has now been withdrawn from April 2010.
NI 18 Adult re-offending rates for those under probation supervision	SSC	Penny Barker	Christine Araya	Work in progress to validate baseline figures		Adult re-offending rate of 8.87% July 08-June 09,	10%		Low							10%	14.06% (Oct 08 to Sept 09)	Oldham Lead - Paul Cavanah Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Comments:
NI 20 Assault with injury crime rate									Low									Oldham Lead - Mark Lee Direction of travel: Improving RAG Rating: GREEN Interventions Recommended:
Actual bodily harm and other injury				1643	1568		1489	1412										

Racially or religiously aggravated	SSC	Catherine Hankinson	Julie Luckman	29	26		26	26										Current Activities/Projects: A dedicated Co-ordinator has been recruited to manage the alcohol related violent crime agenda. Two Independent Domestic Abuse Advisors have been recruited to support the DV Co-ordinator. Assault less serious injury is monitored through the monthly Safer Tasking Meeting and Area Action Team Meetings.
Totals				1672	1594	1587	1515	1438 (14% cumulative reduction)		379	359	757	658	1136	919	1515	1187	
No of assaults with less serious injury / total population x 1000				7.6	7.3	7.23	6.9	6.5		1.70	1.63	3.40	3.00	5.10	4.20	6.90	5.42	
NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and police	SSC	Chris Sykes	Louise Currie	20.9% 2008 Place Survey	20.9% - TO BE REVISED	20.5%	23.40%	25.90%	High	Annual	Annual	Annual	Annual	Annual	Annual	23.40%	Annual	Oldham Lead - Chris Sykes Supporting information: The Acting ASB Team Leader post has now been filled. This new role is leading on ASB for the partnership and is in the process of developing our ASB Strategy. As part of a Government initiative, Oldham recently completed an ASB reality check and from that an improvement plan is in place. A grant has been awarded to support the improvement plan. Interventions Recommended: Direction of travel: NA Current Activities: Through the Neighbourhood and Justice Coordinator Project, a Victims Champion has been appointed by Victims Support Services to improve our victims focus. The new ASB Strategy has been produced and is in circulation. ASB Training workshops have taken place.
						Green					Annual		Annual		Annual		Annual	
NI 22 Perceptions of parents taking responsibility for the behaviour of their children in the area	SSC	Angela Newman	Angela Newman	20.7% 2008 Place Survey	20.7%	20.7%	20.7%	20.7%	High									Oldham Lead - Angela Newman Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 28 Serious knife crime rate	SSC	Catherine Hankinson	Julie Luckman	Work in progress to validate baseline figures					Low									Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects: Further discussion with GONW before introduction of this NI
NI 29 Gun crime rate	SSC	Catherine Hankinson	Julie Luckman	Work in progress to validate baseline figures					Low									Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects: After discussions with GONW agreement to monitor only - no targets to be set
NI 30 Re-offending rate of prolific and priority offenders	SSC	Penny Barker	Christine Araya	Work in progress to validate baseline figures					Low									Oldham Lead - Paul Cavanagh Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Comments: Probation HQ do not currently measure performance on this indicator. Arrangements are in train to measure this indicator locally by the partnership.
NI 32 Repeat incidents of domestic violence	SSC	Lindsey Wheelhouse	Louise Currie	33% (N.B. Data provided by Lindsey Wheelhouse)		Not yet published for 08/09	30.00%	27.00%	High	Annual	Annual	Annual	Annual	Annual	Annual	30.00%	7.60%	Oldham Lead - Lindsey Wheelhouse Supporting information: Although this is well below our target it is not a success story as this means we are not getting the right referrals through and there are identified gaps in the system. The national average rate of MARAC's is 28-34%. Interventions Recommended: Direction of travel: NA Current Activities:
						NA						Annual		Annual		Annual		
NI 33 Arson incidents	SSC	Paul Argyle	Kev Talbot	1856	1500	1543	1400	1300	Low	350	494	700	808	1050	1164	1400	1515	Oldham Lead - Paul Argyle Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:

NI 34 Domestic violence - murder	SSC	Catherine Hankinson	Louise Currie	Work in progress to validate baseline figures	0	Not yet published for 08/09	0	0									0	Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
						NA					Annual		Annual		Annual		Green	
NI 36 Protection against terrorist attacks	SSC	Tony Allen	Louise Currie	Work still being undertaken with the Home Office with regard to this target														Oldham Lead - Tony Allen Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:
NI 37 Awareness of civil protection arrangements in the local area	SSC	Gary May (Interim) Tony Allen	Naila Arshad (Interim)	9.9% 2008 Place Survey	9.8% - TO BE REVISED	9.9%	9.80%	9.9% (TBC)	High							9.80%	Biennial Survey next due 2010.	Oldham Lead - Gary May (Interim) Tony Allen Supporting information: This indicator is measured by the Place Survey which is only collected biennially (every 2 years). The next Place Survey will take place in Autumn 2010. The last one was completed in 2008 where we obtained the figure of 9.9% for 2008/09. Interventions Recommended: Current Activities: This National Indicator has now been withdrawn from April 2010.
NI 38 Drug related (Class A) offending rate	SSC	Janet Sewart	Julian Guerriero	2008/2009 0.86	0.88	0.63	0.86	0.85	Low	0.86	0.69	0.86	0.64					Oldham Lead - Janet Sewart Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 41 Perceptions of drunk and rowdy behaviour as a problem	SSC	Janet Sewart	Richard Kubilius	36.3% 2008 Place Survey	34% - TO BE REVISED	36.3%	33%	34.3% (TBC)	Low									Oldham Lead - Janet Sewart Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 42 Perceptions of drug use or drug dealing as a problem	SSC	Janet Sewart	Julian Guerriero	43.1% 2008 Place Survey	45% - TO BE REVISED	43.1%	44.0%	41.1% (TBC)	Low									Oldham Lead - Janet Sewart Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 47 People killed or seriously injured in road traffic accidents	SSC	Chris Tunstall	David Nixon	Now a three year rolling average. Baseline based on 07/08, 06/07, 05/06 is 77	65.6	12.2% (2006-2008 3 yr avge)	59.80%	54.00%	Low	Annual	Annual	Annual	Annual	Annual	Annual	59.80%		Oldham Lead - David Benning Supporting information: Progress against this indicator was not received in time for the deadline Interventions Recommended: Direction of travel: Current Activities:
						NA					NA		NA		NA			
NI 48 Children killed or seriously injured in road traffic accidents	SSC	Chris Tunstall	Louise Currie	Now a three year rolling average. Baseline based on 07/08, 06/07, 05/06 is 20	65.6	12.9% (2006-2008 3 yr avge)	59.80%	54.00%	Low	Annual	Annual	Annual	Annual	Annual	Annual	59.80%	09/10 available from Data Hub in July 2010	Oldham Lead - David Benning Supporting information: Progress against this indicator was not received in time for the deadline Interventions Recommended: Direction of travel: NA Current Activities:
						Green					Annual		Annual		Annual		Annual	
NI 115 Substance misuse by young people	H&WB	Tim Mitchell	Clare Atkinson / David Nixon	15 2008 Tell Us Survey	N/A	15%	13%	10.80%	Low	N/A	N/A	N/A	N/A	N/A	N/A			Oldham Lead - Tim Mitchell Direction of travel (improving/static/declining): RAG Rating: RED- 2008/09 was the first time this indicator has been collected so no targets were set. Oldham is much worse than both national and statistical neighbour averages and ranked 137th of 150 authorities. Interventions Recommended: Current Activities/Projects:
NI 143 Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	SSC	Penny Barker	Christine Araya	80.00% (06/07)	70%		75%		High	75%	82%	75%	90%	75%	85%	75%	85.2%	Oldham Lead - Paul Cavanah Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
NI 144 Offenders under probation supervision in employment at the end of their order or licence	SSC	Penny Barker	Christine Araya	31.00% (06/07)	40%		40%		High	40%	32%	40%	44%	40%	38%	40%	39.2%	Oldham Lead - Paul Cavanah Direction of travel (improving/static/declining): RAG Rating: AMBER Interventions Recommended: Current Activities/Projects:
				Unable to														Oldham Lead - Carol Brown

NI 193 Municipal waste land filled	SSC	Carol Brown	Naila Arshad	provide accurate baseline data as this is a new indicator. Targets have been set from available data - need to review end of first 12 months	82%	Not yet published for 08/09	80%	78%	Low	Annual	Annual	Annual	Annual	Annual	Annual	80.00%	Annual	Supporting information: The predicted performance for NI 193 is around 70% of municipal waste sent to landfill. This has been achieved through the completion of activities (expansion of MWC, schools recycling and flats recycling). Final figures to be made available May/June 2010. Phase 2 of CORA now complete. All Council offices have recycling facilities. Interventions Recommended: Direction of travel: NA Current Activities:
					NA				Annual		Annual		Annual		Annual			

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**\* Improvement Targets**

**(L) Local Indicators**

**Stretch Targets carried forward**

Indicator	LAA Theme	Target Lead	Reporting Officer (officer reporting data to LSP)	Baseline Performance	2006/07 Target	2006/07 Actual	2007/08 Target	2008/09 Target	Good Is (High/Low)	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4 08-09)
Number of adults (aged 16 and above) who participate in performing and visual arts activity across Oldham (LAA21)		Kevin Shaw	Kevin Shaw	8,460 (0-20,473) 8,970 KKP Survey May/June 2006	Additional 204 (Additional 244)	Total Participants: 19,462	Additional 209 (Additional 2,813)	Additional 213 (Additional 10,379)		359 (cum LAA total 12,289)	Total Participants: 21,840		Target Achieved but unable to provide audited data at this time		Target Achieved but unable to provide audited data at this time. Work in train to obtain data.			Responsibility - Kevin Shaw Direction of travel: Static RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
				Stretch Target: 3a)	Increase the total number of adults (aged 16 and above) participating in performing and visual arts activity from an additional 626 people to 14,062 (an increase of 13,436 additional people over the three years of the LAA)													
The total number of adults (aged 16 and above) from BME groups who participate in performing and visual arts activity across Oldham (LAA22)		Kevin Shaw	Kevin Shaw	1074 (KKP Survey May/June 2006)	Additional 28 (Additional 33 new participants)	Total Participants: 3,547	Additional 29 (Additional 397 new participants)	Additional 31 (Additional 1,505 new participants)		40 (cum LAA total 2974)	Total Participants: 3,725		Target Achieved but unable to provide audited data at this time		Target Achieved but unable to provide audited data at this time. Work in train to obtain data.			Responsibility - Kevin Shaw Direction of travel: Static RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
				Stretch Target: 3b)	Increase the total number of adults aged 16 and above) from Black & Minority Ethnic Groups participating in performing and visual arts activity from an additional 88 people to 2023 (an increase of 1,935 additional people over the three years of the LAA)													
Number of Comparator Crime offences (excluding domestic burglaries) (LAA2)		Stuart Goodwin	Colin Cooper	16,441 (2003/4)	13,955 (13,659)	15,048	13,259 (12,963)	10,804 (11,159 60%)		2701 (100%) 2790 (60%)	3251	5402 (100%) 5580 (60%)	6447	8103 (100%) 8370 (60%)	9,547	10,804 (100%) 11,159 (60%)	12,559	Responsibility - Colin Cooper Direction of travel: Declining RAG Rating: RED Interventions Recommended: Current Activities/Projects:
				Stretch Target: 1a)	Reduce the total number of Comparator Crime offences (excluding domestic burglaries) from 39,422 to 38,534 (a reduction of 888 offences over the three years of the LAA)													
Number of domestic burglaries (LAA2b)		Stuart Goodwin	Colin Cooper	3,157 (2003/4)	2,115 (2,013)	2,329	1,831 (1,729)	228 (100%) 259 (60%)		228 (100%) 259 (60%)	405	456 (100%) 518 (60%)	934	686 (100%) 777 (60%)	1,463	915 (100%) 1036 (60%)	1978	Responsibility - Colin Cooper Direction of travel: Declining RAG Rating: RED Interventions Recommended: Current Activities/Projects: A Burglary Project finished at the end of September. This project target
				Stretch Target: 1b)	Reduce the total number of domestic burglaries from 5,653 to 5,345 (a reduction of 308 burglaries over the three years of the LAA)													
Reduce the percentage of streetscapes falling below Grade B standard of cleanliness (BVPI199a)		Carol Brown	Colin Cooper	22% (2004/5)	21% (20%)	17%	20% (17%)	15% (13%)		13.0%	5.0%						13.0%	Responsibility - Peter Rafferty (Karen Newton) Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
				Stretch Target: 1c)	Reduce the percentage of streetscapes falling below Grade B standard of cleanliness from 15% in 2008/9 to 13% in 2008/9 (an improvement of 2% in the third year of the Local Area Agreement)													
Number of accidental domestic dwelling fires (LAA20)		Geoff Harris	Colin Cooper	321 (Average of 2002/3, 2003/4, 2004/5 totals)	321 (310)	236	321 (310)	321 (310)		77	49 (final audited figure)	77	63 (final audited figure)	77	44 (final audited figure)	79	42 (final audited figure)	Oldham Lead - Geoff Harris Direction of travel: Static RAG Rating: GREEN Interventions Recommended: Improved publicity campaign related to cooking related accidental dwelling fires. Community Engagement programme in Spindles, Fitting of CO detectors, Chip Pan
				Stretch Target: 2)	Reduce the total number of accidental domestic dwelling fires from 963 to 930 ( a reduction of 33 fewer accidental domestic fires over the three years of the LAA)													