

Red	Critical - Way off target. Needs urgent attention
Amber	Changes identified - further work required to meet target
Green	Very Good Performance - direction of travel positive

2008/09 Performance Commentary

**Tier 1: Place Shaping Priorities**

Indicator	LAA Theme	Lead Officer	Lead Organisation	Reporting Officer (officer reporting data to LSP)	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)									
NI 1 % of people who believe people from different backgrounds get on well together in their local area *	SSC	Bruce Penhale		Reyhana Khan	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09	Borough	50.4% 2008 Place Survey	50.6% - TO BE REVISED	50.4%	52.6%		54.6%			6%									Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>									
NI 5 Overall / general satisfaction with local area *	SSC	Bruce Penhale		Reyhana Khan	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09	Borough	66.7% 2008 Place Survey	62% - TO BE REVISED	66.7%	68.6%		70.6%			6%									Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>									
NI 15 Serious violent crime rate *	SSC	Stuart Goodwin		Colin Cooper	Colin Cooper	Colin Cooper	Home Office iQuanta	Quarterly	Borough	165	164		153		144												Oldham Lead - Stuart Goodwin Direction of travel: Declining <b>RAG Rating: RED</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b> A dedicated Co-ordinator has been recruited to manage the alcohol related violent crime agenda. Two independent Domestic Abuse Advisors have been recruited to support the DV Co-ordinator. A violent crime profile was commissioned which assisted in targeting resources.									
Serious Wounding										2	0		0		0																					
Murder										5	0		0		0		0																			
Attempt murder										2	0		0		0		0																			
Manslaughter										1	0		0		0		0																			
Possess firearm with intent										175	164	222	153		144 (18% cumulative reduction)		41	53	82	114	123	168	164	222			0.19	0.24	0.38	0.52	0.57	0.77	0.75	1.01		
Totals	0.8	0.75	1.01	0.7		0.66																														
Serious violent crime rate (per 1,000 population)																																				
NI 16 Serious acquisitive crime rate *	SSC	Stuart Goodwin		Colin Cooper	Colin Cooper	Colin Cooper	Home Office iQuanta	Quarterly	Borough	2101	1951	1978	1925		1900					488	405	976	934	1463	1463	1951	1978	Oldham Lead - Stuart Goodwin Direction of travel: Declining <b>RAG Rating: RED</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b> A Burglary Project which finished at the end of September targeted offenders and provided security upgrades to victims of burglary. A project tackling all SAC issues started in October. The project addressed enforcement, disruption and prevention activities. A number of smaller commissioned projects also assisted in trying to achieve our targets.								
Domestic Burglary (includes aggravated)										69	60	89	55		50		15	11	30	20	45	47	60	89												
Robbery of business property										437	410	479	400		395		102	93	205	229	307	346	410	479												
Robbery of personal property										999	975	949	940		900		244	227	488	490	732	714	975	949												
Vehicle taking (includes aggravated)										2331	2160	2415	2070		1980		540	601	1080	1194	1620	1817	1975	2415												
Theft from a vehicle										5937	5556	5910	5390		5225 (12% cumulative reduction)		1389	1337	2778	2867	4167	4387	5556	5910												
Totals	27.2	25.3	26.9	24.5		23.8		6.3	6.09	12.6	13.06	18.9	19.98	25.3	26.9																					
Serious acquisitive crime rate (per 1,000 population)																																				
NI 17 Perceptions of anti-social behaviour *	SSC	Martin O'Connell		Karen Jones	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09	Borough	30.4% 2008 Place Survey	30.9% - TO BE REVISED	30.4%	29.2%		27.4%			6%									Oldham Lead - Martin O'Connell Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b> A project tackling alcohol related ASB by young people has been launched. The Challenge and Support project includes officers from the police, Council ASB Unit and youth workers, working together to tackle the issues in communities.									
NI 49 Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks *	SSC	Geoff Harris		Colin Cooper	Geoff Harris	Geoff Harris		Quarterly		1021	790	162	731		694					197	170	197	176	197	182	199	162	Oldham Lead - Geoff Harris Direction of travel: Improving <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> Improved publicity campaign related to cooking related accidental dwelling fires. Community Engagement programme in Spindles. Fitting of CO detectors, Chip Pan Exchange <b>Current Activities/Projects:</b> Introduction of firefly and cadet scheme from April 2009								
No of Primary Fires/Population * 100																																				

NI 192 Household waste recycled and composted *	SSC	Su Jones		Karen Jones	Su Jones	Su Jones	Waste Data Flow	Annual	Borough	15.54% Based upon DEFRA instruction to use 06/07 baseline)	25%	28.0% NOT VALIDATED	30%	35%			Annual target	25.10%	Annual target	26.50%	Annual target	27.20%	Annual Target	28.0% NOT VALIDATED	Oldham Lead - Su Jones Direction of travel (improving/static/declining): Recycling figures over a financial year will vary from quarter to quarter as we experience seasonal variations in the recycling tonnages which get collected. For example garden waste is high in summer months and very low in the winter months. <b>RAG Rating: Green</b> <b>Interventions Recommended:</b> Comments: Actual figures for 2008/09 will be available in November 2009. They will first have to be reported to ES who pass them on <b>Current Activities/Projects:</b> To assist us hit our targets for this year we will be rolling out 3 phases of our new Managed Weekly Collections (20,000 properties on each phase) in August, October and February. By the end of this financial year we will have 70,000 props on our new system.
NI 195 Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly-posting) *																									Oldham Lead - Mark Odell Direction of travel: Improving <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> Carry out the second North West Liveability Foundation (NWLFF) in the Clarksfield area, which has recently had extensive alley gating and the households have moved to a managed weekly collection. Local Environmental Quality surveys and perceptions surveys carried out in December 2008 <b>Current Activities/Projects:</b> Borough wide sweeping schedule in place. DLEQS Action Plans carried out with all managers. Tidy Oldham web site has helped GMP with the arresting of 5 people for criminal damage, graffiti. 20 Ward Challenge started in November and will run till end March 2009, been a real success till now. Oldham Eco-Schools network is fourth in the country, development this year will target schools going for green flag status. Grounds maintenance for each area scheduled. Borough wide weed control completed for 2008. Working with colleagues on the Beatsweep projects for 2009.
Litter										10%	10%	5%	10%				n/a			5%				5%	
Detritus										20%	15%	11%	12%				n/a			12%				11%	
Grffiti										3%	3%	3%	3%				n/a			4%				3%	
Fly-posting	SSC	Mark Odell		Karen Jones	Su Jones	Su Jones				0%	0%	0%	0%				n/a			0%				0%	

**Tier 2: Improvement Priorities**

Indicator	LAA Theme	Lead Officer	Lead Organisation	Reporting Officer (officer reporting data to LSP)	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
NI 2 % of people who feel that they belong to their neighbourhood	SSC	Bruce Penhale		Reyhana Khan	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09		59.1% 2008 Place Survey	58.4% - TO BE REVISED	59.1%	59%	60%													Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>
NI 4 % of people who feel they can influence decisions in their locality	SSC	Bruce Penhale		Reyhana Khan	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09		24.9% 2008 Place Survey	25% - TO BE REVISED	24.9%	27%	28%													Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>
NI 6 Participation in regular volunteering	SSC	Bruce Penhale		Reyhana Khan	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09		25.2% 2008 Place Survey	25.4% - TO BE REVISED	25.2%	26%	27%													Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>
NI 7 Environment for a thriving third sector	SSC	Bruce Penhale		Reyhana Khan						21.60%	21.60%	21.60%		27.90%													Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>
NI 11 Engagement in the arts	SSC	Sheena MacFarlane		Colin Cooper	Andrea Bushell	Amanda Carpenter	Active People Survey 2	Oct 07 to Oct 08		37.4% 2008 Active People Survey	36.60%	37.40%	42.80%	48.80%			High		n/a	Annual Survey	n/a	Annual Survey	n/a	37.40%	n/a	Annual Survey	Oldham Lead - Sheena MacFarlane Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b> Funding and approval in place to appoint Arts Engagement Officer to develop engagement strategy and identify opportunities to increase participation in the arts across all sectors
NI 23 Perceptions that people in the area treat one another with respect and dignity	SSC	Bruce Penhale		Reyhana Khan	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09		40.4% 2008 Place Survey	40.5% - TO BE REVISED	40.4%	39.50%	38.50%													Oldham Lead - Bruce Penhale Direction of travel (improving/static/declining): <b>RAG Rating: GREEN</b> <b>Interventions Recommended:</b> <b>Current Activities/Projects:</b>



NI 10 Visits to museums or galleries	SSC	Sheena MacFarlane		Tracey Mellor	Stephen Whittle	Amanda Carpenter	Active People Survey 2	Mid Oct 07 to mid Oct 08		45.2% Active People Survey 2008	30.0%	45.2%	40.0%		45.8%	high	n/a	Annual Survey	n/a	Annual Survey	n/a	45.20%	n/a	Annual Survey	Oldham Lead - Sheena MacFarlane Direction of travel (improving/static/declining): Static RAG Rating: GREEN Interventions Recommended: It is important to maintain a high level of good quality, well-targeted marketing to maintain the high level of visits in person to local museums and galleries. Risk Analysis: The worsening economic situation could mean that people will travel less to visit museums and galleries outside the borough, particularly people who are already hard-pressed financially.									
NI 14 Avoidable contact: The average number of customer contacts per received customer request	SSC	Suzanne Heywood		Reyhana Khan	Suzanne Heywood	Suzanne Heywood		Next due 01/04/10		Work in progress to validate baseline figures															Oldham Lead - Suzanne Heywood Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:									
NI 18 Adult re-offending rates for those under probation supervision	SSC	Paul Cavanagh		Colin Cooper	Christine Araya	Christine Araya		Quarterly (next due 27/05/09)		Work in progress to validate baseline figures															Oldham Lead - Paul Cavanagh Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Comments: Probation HQ do not currently measure performance on this indicator.									
NI 20 Assault with injury crime rate	SSC	Stuart Goodwin		Colin Cooper	Colin Cooper	Colin Cooper	Home Office iQuanta	Quarterly	Borough		1643	1568		1489		1412										Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects: A dedicated Co-ordinator has been recruited to manage the alcohol related violent crime agenda. Two Independent Domestic Abuse Advisors have been recruited to support the DV Co-ordinator. A violent crime profile was commissioned which assisted in targeting resources.								
Actual bodily harm and other injury											29	26		26																				
Racially or religiously aggravated											1672	1594	1587	1515	1438 (14% cumulative reduction)		398	419	797	855	1195	1234	1594	1587										
Totals											7.6	7.3	7.23	6.9	6.5		1.8	1.91	3.6	3.89	5.4	5.62	7.3	7.23										
No of assaults with less serious injury / total population x 1000																																		
NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and police	SSC	Bruce Penhale		Karen Jones	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09		20.5% 2008 Place Survey	20.9% - TO BE REVISED	20.50%	23.40%		25.90%										Oldham Lead - Martin O Connell Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:									
NI 22 Perceptions of parents taking responsibility for the behaviour of their children in the area	SSC	Jill Beaumont		Colin Cooper	Adele Small	Adele Small	Place Survey	Next data available mid Jan 09		20.7% 2008 Place Survey	20.7%	20.7%	20.7%		20.7%										Oldham Lead - Jill Beaumont Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:									
NI 28 Serious knife crime rate	SSC	Stuart Goodwin		Colin Cooper						Work in progress to validate baseline figures															Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:									
NI 29 Gun crime rate	SSC	Stuart Goodwin		Colin Cooper						Work in progress to validate baseline figures															Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:									
NI 30 Re-offending rate of prolific and priority offenders	SSC	Paul Cavanagh		Colin Cooper	Christine Araya			Annual (next due 07/01/10)		Work in progress to validate baseline figures															Oldham Lead - Paul Cavanagh Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Comments: Probation HQ do not currently measure performance on this indicator. Arrangements are in train to measure this indicator locally by the partnership.									
NI 32 Repeat incidents of domestic violence	SSC	Stuart Goodwin		Karen Jones	Lindsey Wheelhouse					Deferred until 2009/2010															Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:									
NI 33 Arson incidents	SSC	Geoff Harris		Colin Cooper	Geoff Harris			Annual (next due 29/11/09)		Work in progress to validate baseline figures															Oldham Lead - Geoff Harris Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:									
NI 34 Domestic violence - murder	SSC	Stuart Goodwin		Colin Cooper	Lindsey Wheelhouse			Monthly (next due 07/01/10)		Work in progress to validate baseline figures															Oldham Lead - Stuart Goodwin Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:									



## Stretch Targets carried forward

Indicator	LAA Theme	Target Lead	Lead Organisation	Reporting Officer (officer reporting data to LSP)	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2006/07 Target	2006/07 Actual	2007/08 Target	2007/08 Actual	2008/09 Target	2008/09 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 4)
Number of adults (aged 16 and above) who participate in performing and visual arts activity across Oldham (LAA21)		Kevin Shaw		Colin Cooper	Kevin Shaw	Kevin Shaw		Quarterly	Borough	8,460 (0-20,473) 8,970 KKP Survey May/June 2006	Additional 204 (Additional 2,44)	Total Participants: 19,462	Additional 205 (Additional 2,813)	Total Participants: 21,940	Additional 213 (Additional 10,379)				359 (cum LAA total 12,289)	Total Participants: 21,840		Target Achieved but unable to provide audited data at this time		Target Achieved but unable to provide audited data at this time. Work in train to obtain data.			Responsibility - Kevin Shaw Direction of travel: Static RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
										Stretch Target: 3a) Increase the total number of adults (aged 16 and above) participating in performing and visual arts activity from an additional 626 people to 14,062 (an increase of 13,436 additional people over the three years of the LAA)																	
The total number of adults (aged 16 and above) from BME groups who participate in performing and visual arts activity across Oldham (LAA22)		Kevin Shaw		Colin Cooper	Kevin Shaw	Kevin Shaw		Quarterly	Borough	1074 773 KKP Survey May/June 2006	Additional 28 (Additional 33 new participants)	Total Participants: 3,547	Additional 29 (Additional 397 new participants)	Total Participants: 3,725	Additional 31 (Additional 1,305 new participants)				40 (cum LAA total 2974)	Total Participants: 3,725		Target Achieved but unable to provide audited data at this time		Target Achieved but unable to provide audited data at this time. Work in train to obtain data.		Responsibility - Kevin Shaw Direction of travel: Static RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:	
										Stretch Target: 3b) Increase the total number of adults aged 16 and above) from Black & Minority Ethnic Groups participating in performing and visual arts activity from an additional 88 people to 2023 (an increase of 1,935 additional people over the three years of the LAA)																	
Number of Comparator Crime offences (excluding domestic burglaries) (LAA2)	Stuart Goodwin			Colin Cooper	Colin Cooper	Colin Cooper	Home Office iQuanta	Quarterly	Borough	16,441 (2003/4)	13,955 (13,659)	15,048	13,259 (12,963)	12,781	10,804 (100% 11,159 60%)				2701 (100%) 2790 (60%)	3251	5402 (100%) 5580 (60%)	6447	8103 (100%) 8370 (60%)	9,547	10804 (100%) 11,159 (60%)	12,559	Responsibility - Colin Cooper Direction of travel: Declining RAG Rating: RED Interventions Recommended: Current Activities/Projects:
										Stretch Target: 1a) Reduce the total number of Comparator Crime offences (excluding domestic burglaries) from 39,422 to 38,534 (a reduction of 888 offences over the three years of the LAA)																	
Number of domestic burglaries (LAA2b)	Stuart Goodwin			Colin Cooper	Colin Cooper	Colin Cooper	Home Office iQuanta	Quarterly	Borough	3,157 (2003/4)	2,115 (2,013)	2,329	1,831 (1,729)	2,109	228 (100%) 259 (60%)				228 (100%) 259 (60%)	405	456 (100%) 518 (60%)	934	686 (100%) 777 (60%)	1,463	915 (100%) 1036 (60%)	1978	Responsibility - Colin Cooper Direction of travel: Declining RAG Rating: RED Interventions Recommended: Current Activities/Projects: A Burglary Project finished at the end of September. This project target offenders an provided security upgrades to victims of burglary. A project taking all SAC issues starts in October. The project will address enforcement, disruption and prevention activity.
										Stretch Target: 1b) Reduce the total number of domestic burglaries from 5,653 to 5,345 (a reduction of 308 burglaries over the three years of the LAA)																	
Reduce the percentage of streetscapes falling below Grade B standard of cleanliness (BVPI199a)	Carol Brown			Colin Cooper	Peter Rafferty			Quarterly	Borough	22% (2004/5)	21% (20%)	17%	20% (17%)	Awaiting verification of data (18% Q3)	15% (13%)				13.0%	5.0%							Responsibility - Peter Rafferty (Karen Newton) Direction of travel (improving/static/declining): RAG Rating: GREEN Interventions Recommended: Current Activities/Projects:
										Stretch Target: 1c) Reduce the percentage of streetscapes falling below Grade B standard of cleanliness from 15% in 2008/9 to 13% in 2008/9 (an improvement of 2% in the third year of the Local Area Agreement)																	
Number of accidental domestic dwelling fires (LAA20)	Geoff Harris			Colin Cooper	Geoff Harris	Geoff Harris	Fire and Rescue Service Statistics	Quarterly	Borough	321 (Average of 2002/3, 2003/4, 2004/5 totals)	321 (310)	236	321 (310)	187	321 (310)				77	49	77	60	77	43	79	45	Oldham Lead - Geoff Harris Direction of travel: Static RAG Rating: GREEN Interventions Recommended: Improved publicity campaign related to cooking related accidental dwelling fires. Community Engagement programme in Spindles, Fitting of CO detectors, Chip Pan Exchange Current Activities/Projects: Primary Fires Reduction Project
										Stretch Target: 2) Reduce the total number of accidental domestic dwelling fires from 963 to 930 ( a reduction of 33 fewer accidental domestic fires over the three years of the LAA)																	