

LAA Target Monitoring Report

Red	Critical - Way off target. Needs urgent attention
Amber	Changes identified - further work required to meet target
Green	Very Good Performance - direction of travel positive

Safer & Stronger Communities Block

Block Lead: Caroline Ball supported by John Hurst

Indicator	Baseline Performance	LAA Targets			2006/07 Performance								2006/07 Performance Commentary	
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 2)	Current Position (As at quarter 1)
Outcome A - To have cleaner, greener and safer public spaces														
Percentage of residents reporting an increase in satisfaction with their neighbourhoods (LAA1) and in disadvantages areas showing a narrowing of the gap between these areas and the rest (LAA1b)	68% respondents "very or fairly satisfied" (2005)	68.5%	69.0%	69.5%	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Responsibility - Bruce Penhale (Adele Small) Comments on Performance: Work is currently in progress looking at survey results by HMR / non-HMR areas in terms of neighbourhood satisfaction. Key driver analysis is also being done to allow identification of the factors that contribute to variance Risk Analysis: Interventions Recommended: Repeat of the survey to monitor change on an annual basis. Interventions/Projects Current:	Responsibility - Bruce Penhale Comments on Performance: Risk Analysis: Interventions Recommended:
	54% respondents "very or fairly satisfied" in lowest ward	55.0%	56.0%	57.0%	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08		
Outcome B - To build respect in communities, to reduce crime and the harm caused by illegal drugs and to reassure the public, reducing the fear of crime and anti-social behaviour														
Number of Comparator Crime offences (excluding domestic burglaries) (LAA2)	16,441 (2003/4)	13,955 (13,659)	13,259 (12,963)	12,208 (11,912)	3415 max	3074 (May 2006)	6830 YTD max	7449 (Sept 2006)	10,245 YTD max		13,659 max year	Responsibility - Colin Cooper Comments on Performance: Whilst there has been a significant decrease in the number of comparator crime offences in Quarter Two, compared to Quarter One, the number of offences per month is still above the target. Analysis of the the data suggests that a high percentage of offences are those involving criminal damage offences, especially to vehicles, assaults and theft from motor vehicles. GMP have adopted the National Crime Recording Standards. It is unknown at this time whether this has significantly contributed to the increase in comparator crime. Although it is suspected that this has indeed effected the number of assault offences contained within the figures. Risk Analysis: Even though there has been a significant reduction in the number of comparator crimes in Quarter Two, the current performance would suggest that it is highly unlikely that we will achieve our target for the year. Interventions Recommended: To commission a number of thematic profiles around criminal damage and violence against the person offences to compliment those profiles currently being produced around vehicle crime and burglary. This work will concentrate in the priority areas through the work of the Area Action Teams. Evaluation of these interventions will assist when the thematic and geographic profiles are produced. Current projects involved the fitting of Alley Gates, the erection of CCTV systems linked to crime problems and target hardening of properties.	Responsibility - Colin Cooper Comments on Performance: Majority of crimes occur in a small number of wards, these are prioritised under the LAA and will reduce overall comparator crime across the Borough, thereby achieving our LAA target. Increases also observed in comparator crime levels in the GM and similar CDRP area, increase across NW as compared to same time last year Risk Analysis: A review of compliance with National Crime Recording Standard highlighted need for staff training, this increased awareness has resulted in a rise in recorded crimes. Work is underway to determine if the rise in crime patterns are a result of training. Interventions Recommended: A Strategic Assessment due in July will provide an update in relation to BCS Comparator Crimes and a strategic overview of local crime and disorder issues for the last 12 months. The assessment will provide an accurate long-term picture of problems and emerging issues, and how that picture is changing over time, followed by an Opportunity Strategy, which will detail the partnerships response to achieving its LAA targets over the next twelve months. - Sustainable Neighbourhoods Board established and responsible for governance and delivery of targets, with delivery managed via Steering Group. Proposed 6 area action teams with CSU deliver a reduction in volume crimes, by working on neighbourhood basis, using problem solving methodology. - Also increase number of PCSO's & specific initiatives that tackle volume crime (alleygating, target hardening). - Other projects Street Safe - to tackle alcohol related crime in Town Centre, Step by Step - reduce domestic violence	
	Stretch Target: 1a)	Reduce the total number of Comparator Crime offences (excluding domestic burglaries) from 39,422 to 38,534 (a reduction of 888 offences over the three years of the LAA)												
Number of domestic burglaries (LAA2b)	3,157 (2003/4)	2,115 (2,013)	1,831 (1,729)	1,707 (1,603)	503 max	512 (June 2006)	1006 YTD max	1040 (Sept 2006)	1510 YTD max		2013 max year	Responsibility - Colin Cooper Comments on Performance: Whilst there has been a slight increase in the number of incidences of domestic burglary during the quarter and the current performance is below that required to achieve the target, the end of year projection would indicated that the situation in the remaining six months can still be retrieved. Analysis of the problem shows a high percentage of offences occurring in one of the priority areas. These offences are being committed by a relatively few juveniles, who are known to the police and are currently being dealt with through the criminal justice system. Risk Analysis: The current performance, whilst slightly off track is retrievable. We have an understanding of why performance is currently off track and are addressing the issues. Interventions Recommended: A burglary profile is currently being undertaken based in the main around the priority areas. This will enable a domestic burglary action plan to be developed based on an existing tactical menu of options. Interventions/Projects Current: A number of burglary project are currently ongoing, especially within the priority areas. These involved the fitting of alley gates, the target hardening of vulnerable properties, especially repeat victims and the targeting of prolific juvenile offenders.	Responsibility - Colin Cooper Comments on Performance: The current trend shows an increase in domestic burglary, with performance worse than Oldham's 'most similar CDRP' family and that of other Greater Manchester areas. (iQuanta). Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers. Interventions Recommended: A number of partnership initiatives to tackle this rise in domestic burglary are currently being developed, with particular emphasis of the geographic location, the offender and importantly the victim.	
	Stretch Target: 1b)	Reduce the total number of domestic burglaries from 5,653 to 5,345 (a reduction of 308 burglaries over the three years of the LAA)												
Number of vehicle crimes (LAA2c)	3,326 (2004/5)	2,993	2,827	2,661	748 max	1200 (June 2006)	1496 YTD max	2140 (Sept 2006)	2245 YTD max		2993 max year	Responsibility - Colin Cooper Comments on Performance: There has been a significant reduction in vehicle crime in Quarter Two compared to Quarter One. With the number of incidences of theft of the vehicle being well below the quarterly target. Theft from a vehicle continues to be a source of concern even though the number of crimes this quarter is some 200 down on Quarter 1. A vehicle crime profile is currently being undertaken. Risk Analysis: Even though we have significantly reduced vehicle crime in Quarter 2, given our current performance it is unlikely that we shall meet our target for the year. Current end of year projections suggesting vehicle crime offences will exceed 4000 crimes. Interventions Recommended: A vehicle crime profile linked to geographic priority areas has been commissioned. This will enable resources to be targeted in the remaining six months of the year. Interventions/Projects Current: A vehicle crime intervention plan has been written. During the last Quarter a number of crime preventative initiatives took place involving awareness raising at a number of retail outlets and the targeting of hotspot locations.	Responsibility - Colin Cooper Comments on Performance: Analysis shows an increase in vehicle crime, especially theft from vehicle. Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers. Interventions Recommended: A dedicated vehicle crime task force has been set up to tackle the problem, an action plan is currently being written.	

Indicator	Baseline Performance	LAA Targets			2006/07 Performance								2006/07 Performance Commentary
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	
Number of incidences of violence against the person (LAA3)	2,239 (2004/5)	1,970	1,881	1,791	492 max	839 (June 2006)	985 YTD max	1517 (Sept 2006)	1477 YTD max		1970 max year		<p>Current Position (As at quarter 2)</p> <p>Responsibility - Colin Cooper Comments on Performance: GMP have changed the way that Violence Against the Person offences are calculated. Prior to April 2006, and when the baseline and targets were set, the classification of offences contained within the VAP did not include common assault figures. These have now been included and account for a significant number of crimes. More important is that GMP have adopted the National Crime Recording Standards. It is suspected that this has affected the overall crime figures, but further analysis is required to confirm this. A recent MORI survey suggests that violent crime has decreased in the town centre and the perception is that Oldham is a safer place than twelve months ago. Another factor is the percentage of Domestic Violence offences contained within the figures. This is linked to a more positive approach to dealing with incidences of DV. Risk Analysis: Given the current way that VAP figures are calculated it is unlikely we will achieve our target. Interventions Recommended: A Violent Crime Profile is currently being undertaken. As part of this process it is intended that the VAP figures will be interrogated and analysed using the same classifications as when the baseline was set. This will give a more accurate position in relation to this target. Interventions/Projects Current: The Streetsafe Project is the major intention which seeks to reduce violent crime in Oldham, especially in the town centre. The interventions linked to this project will feature as part of the violent crime profile.</p> <p>Current Position (As at quarter 1)</p> <p>Responsibility - Colin Cooper Comments on Performance: Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers . Interventions Recommended:</p>
Number of incidences of criminal damage (LAA4)	6,925 (2003/4)	5,624	5,379	5,135	1331 max	1062 (May 2006)	2662 YTD max	3028 (Sept 2006)	3993 YTD max		5624 max year		<p>Responsibility - Colin Cooper Comments on Performance: There has been a reduction in the number of criminal damage offences in quarter two compared to quarter one. Analysing the performance shows that over 37% of offences relates to damage to vehicles. Further analysis is required to see whether this is in fact related to attempt theft of or from the vehicle rather than mere damage. Also again this could be linked to the change in crime reporting practices by GMP. Risk Analysis: The current projection is that we will not achieve our target . Interventions Recommended: A Criminal Damage profile is to be undertaken to give the partnership a better understanding of the issues surrounding criminal damage. An action plan will then be drawn up following analysis of the problem. Interventions/Projects Current: Ad hoc projects via Area Action Teams. One Borough wide project involves the siting of covert CCTV in bus shelters through an initiative with GMPTE.</p> <p>Responsibility - Colin Cooper Comments on Performance: Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers. Interventions Recommended:</p>
The percentage of domestic violence offences contained within the VAP figures (LAA5)	17% (379 (DV offences) / 2239 (total offences))	16%	15%	14%	16%	Data unavailable	16%	19% (August 2006)	16%		16%		<p>Responsibility - Colin Cooper Comments on Performance: GMP have changed the way that Violence Against the Person offences are calculated. Prior to April 2006, and when the baseline and targets were set, the classification of offences contained within the VAP did not include common assault figures. These have now been included and account for a significant number of crimes. More important is that GMP have adopted the National Crime Recording Standards. It is suspected that this has affected the overall crime figures, but further analysis is required to confirm this. A recent MORI survey suggests that violent crime has decreased in the town centre and the perception is that Oldham is a safer place than twelve months ago. Currently 19% of VAP offences is linked to DV. Due to the reform of police powers earlier this year, common assault is now an arrestable offence. Training sessions took place with all front line officers regarding dealing with domestic incidents over the summer months. It is now presumed that this action has contributed to the high percentage of DV figures within the VAP. Risk Analysis: The change in police powers and the positive attitude in relation to dealing with domestic violence incidents suggests that reducing the percentage of DV offences with the VAP figures will be unlikely. Interventions Recommended: A profile of VAP offences is currently being undertaken and this will assist the partnership in understanding the relationship between violent crime and domestic violence and help to determine the next course of action. Interventions/Projects Current: Training sessions for front line police officers. An increase in the number of officers within the police Domestic Violence Unit. A MORI survey is currently being undertaken to identify the gaps in provision and support for domestic violence victims. A dedicated domestic abuse co-ordinator attached to the Community Safety Unit.</p> <p>Responsibility - Colin Cooper Comments on Performance: Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers. Interventions Recommended: Step by Step to reduce domestic violence</p>
The percentage of repeat victims within the overall domestic violence incidents (LAA6)	50% (2004/5)	48%	47%	46%	48%	45%	48%	46% (Sept 2006)	48%		48%		<p>Responsibility - Colin Cooper Comments on Performance: Due to the reform of police powers earlier this year, common assault is now an arrestable offence. Training sessions took place with all front line officers regarding dealing with domestic incidents over the summer months. It is now presumed that this action has contributed to the high percentage of DV figures within the VAP and the decrease in the number of repeat domestic violence incidents due to positive police action and greater confidence in services by victims when reporting incidents. Risk Analysis: The change in police powers and the positive attitude in relation to dealing with domestic violence incidents suggests that the number of repeat victims will continue to reduce. Interventions Recommended: A profile of VAP offences is currently being undertaken and this will assist the partnership in understanding the relationship between violent crime and domestic violence and help to determine the next course of action. Interventions/Projects Current: Training sessions for front line police officers. An increase in the number of officers within the police Domestic Violence Unit. A MORI survey is currently being undertaken to identify the gaps in provision and support for domestic violence victims. A dedicated domestic abuse co-ordinator attached to the Community Safety Unit.</p> <p>Responsibility - Colin Cooper Comments on Performance: Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers. Interventions Recommended:</p>

Indicator	Baseline Performance	LAA Targets			2006/07 Performance								2006/07 Performance Commentary		
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual			
Percentage of Problem Drug Users in treatment (LAA7)	57% (898) (2004/5)	69% (1,095)	76% (1,193)	78% (1,225)	46% (734)	57% (902)	55% (875)	62% (976)	64% (1,016)			78% (1,164)	Current Position (As at quarter 2)	Current Position (As at quarter 1)	
Percentage of Problem Drug Users discharged, who had been retained in treatment for 12 weeks or more (LAA8)	58% (2004/5)	59%	60%	61%	58.25%	58%	58.50%	78%	58.75%			59%	Responsibility - Kay French (Perry Gunn) Comments on Performance: The way that this percentage is calculated has changed at national and local government levels, therefore the target is now 80%. Due to the changes, the performance is also higher. Therefore Qtrs 2 3 and four shall reflect this. Figures each quarter will be as per latest available data, but actuals will be added at each subsequent quarter. Risk Analysis: No risk recognised. Interventions Recommended: Analysis of data collection by agencies to ensure that data quality is high, therefore ensuring that reporting is accurate. Interventions/Projects Current: Continue to monitor progress on a monthly basis.	Responsibility - Kay French Comments on Performance: Changed criteria on how this is measured. Work on targets needs to be done Risk Analysis: Interventions Recommended:	
Outcome C - To empower local people to have a greater voice and influence over local decision making and the delivery of services (cross-cutting outcome across all LAA Block)															
Number of people who feel that they can influence decisions affecting their local area (LAA9)	45% of respondents "tend to disagree or definitely disagree" (2005)	44%	43%	42%	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Currently exploring the You & Your Community Survey (which provided information on the baseline position) to identify both gaps and factors that affect attitudes and perceptions, to enable us to address gaps. Risk Analysis: Interventions Recommended: Repeat of the survey to monitor change on an annual basis. Interventions/Projects Current:	Responsibility - Bruce Penhale Comments on Performance: Risk Analysis: Interventions Recommended:
Number of people engaging in (defined) volunteering activity (LAA10)	54% of respondents volunteered (2005)	55%	56%	57%	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale Comments on Performance: Risk Analysis: Interventions Recommended:
Number of contractual opportunities offered to the voluntary and community sector (LAA11)	Baseline to be established (2006/7) (Methods for monitoring indicator to be determined June 2006)	Targets to be set in Dec 2006	Targets to be set in Dec 2006	Targets to be set in Dec 2006	Work in progress will form part of review	Work in progress will form part of review	Work in progress will form part of review	Work in progress will form part of review						Responsibility - Michele Carr Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Comments on Performance: Risk Analysis: Interventions Recommended:
Total value of contractual opportunities awarded to the voluntary and community sector (LAA12)	(Methods for monitoring indicator to be determined June 2006)	Targets to be set in Dec 2006	Targets to be set in Dec 2006	Targets to be set in Dec 2006	Work in progress will form part of review	Work in progress will form part of review	Work in progress will form part of review	Work in progress will form part of review						Responsibility - Michele Carr Comments on Performance: Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Comments on Performance: Risk Analysis: Interventions Recommended:
Proportion of adults who say that people from different backgrounds get on well in their area: a) Ethnic background (LAA13) b) Social background (LAA14)	Ethnic Background: 18% "tend to disagree or definitely disagree" (2005)	16.5%	15%	13.5%	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Analysis is being done around factors that help explain responses so we can develop work to address issues contributing to perceptions and attitudes Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale Comments on Performance: Risk Analysis: Interventions Recommended:
	Social Background: 13% "tend to disagree or definitely disagree" (2005)	12%	11%	10%	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Monitored Annually Data next available in 2007/08	Responsibility - Bruce Penhale (Adele Smail) Comments on Performance: Analysis is being done around factors that help explain responses so we can develop work to address issues contributing to perceptions and attitudes Risk Analysis: Interventions Recommended: Interventions/Projects Current:	Responsibility - Bruce Penhale Comments on Performance: Risk Analysis: Interventions Recommended:

Indicator	Baseline Performance	LAA Targets			2006/07 Performance								2006/07 Performance Commentary	Current Position (As at quarter 1)
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual		
Outcome D - Reduce overall crime and narrow the gap														
Reduce overall crime in line with local Crime and Disorder Reduction Partnership targets and narrow the gap between the worst performing wards/ neighbourhoods and other areas across the district: Coldhurst (LAA15) St. Marys (LAA15b) Medlock Vale (LAA15c) Alexandra (LAA15d)	Coldhurst: 125.71	Coldhurst: 113.16	Coldhurst: 100.52	Coldhurst: 87.96	28.29 max	24.4	56.58 YTD max	64.45 (Aug 2006)	84.87 YTD max		113.16 max year		Responsibility - Colin Cooper Comments on Performance: Whilst there has been a significant decrease in the number of comparator crime offences in Quarter Two, compared to Quarter One, (as there were some concerns around data quality Qtr 1, now feel qtr 2 is more accurate) data the number of offences per month is still above the target. Analysis of the the data suggests that a high percentage of offences in all four priority areas are those involving criminal damage offences, especially to vehicles, assaults, theft from motor vehicles and burglary. GMP have adopted the National Crime Recording Standards. It is unknown at this time whether this has significantly contributed to the increase in comparator crime. Although it is suspected that this has indeed effected the number of assault offences contained within the figures. As can be seen Medlock Vale is showing in relation to performance whilst Alexandria is off track. Risk Analysis: Even though there has been a significant reduction in the number of comparator crimes in Quarter Two, the current performance would suggest that, except for Medlock Vale, it is highly unlikely that we will achieve our target for the year. Interventions Recommended: To commission a number of thematic profiles around criminal damage and violence against the person offences to compliment those profiles currently being produced around vehicle crime and burglary. This work will concentrate in the main on the priority areas where 30% of all crime occurs. Following the analysis, action plans will be prepared to target resources in these areas. Interventions/Projects Current: A number of interventions are currently taking in the priority areas through the work of the Area Action Teams. Evaluation of these interventions will assist when the thematic and geographic profiles are produced. Current projects involved the fitting of Alley Gates, the erection of CCTV systems linked to crime problems and target hardening of properties.	Responsibility - Colin Cooper Comments on Performance: Risk Analysis: As above staff training on compliance with National Crime Recording Standard may have impacted on reporting leading to increased crime numbers. Interventions Recommended: Sustainable Neighbourhoods Board established and responsible for governance and delivery of targets, with delivery managed via Steering Group. Proposed 6 area action teams with CSU deliver a reduction in volume crimes, by working on neighbourhood basis, using problem solving methodology
	St.Mary's: 110.00	St.Mary's: 98.94	St.Mary's: 87.97	St.Mary's: 76.99	24.73 max	23.3	49.47 YTD max	67.17 (Aug 2006)	74.2 YTD max		98.94 max year			
	Medlock Vale: 91.19	Medlock Vale: 83.85	Medlock Vale: 76.51	Medlock Vale: 69.26	20.96 max	13.3	41.92 YTD max	39.05 (Aug 2006)	62.88 YTD max		83.85 max year			
	Alexandra: 72.54	Alexandra: 66.22	Alexandra: 63.81	Alexandra: 59.49	17.05 max	15.3	34.11 YTD max	50.13 (Aug 2006)	51.16 YTD max		68.22 max year			
Outcome E - Improve the quality of the local environment by reducing the gap in aspects of liveability between the worst wards/ neighbourhoods and the district as a whole														
Reduce the percentage of streetscapes falling below Grade B standard of cleanliness (BVPI199a)	22% (2004/5)	21% (20%)	20% (17%)	15% (13%)	Data available in Qtr 2	Data available in Qtr 2	21.0%	21.0%	20.5%		20.0%		Responsibility - Peter Rafferty Comments on Performance: July Survey carried out on schedule, result 21%. Street cleansing and grounds maintenance operations merged during summer period with promising feedback from First Choice Homes on improved environmental maintenance. NEAT (Neighborhood Environmental Action Teams set up in Hathershaw & Fitton Hill, Werneth and Derker areas to continue with deep cleansing, detritus removal and rapid removal of fly tipping. Increasing support for Unpaid Work Unit of Probation Service and deployment of groundwork team to carry out work on overgrown & grot spot sites. Risk Analysis: Continuing high levels of fly tipping reported to Fly capture database. Resources diverted away from routine sweeping and cleansing to address fly tipping. Interventions Recommended: Hot spotting locations and overlaying with crime data through CSU to advise Partners and to seek joint actions. Increase information sharing with CSU and Partners. Interventions/Projects Current: Currently developing District LEQ survey with Encams. Baseline report expected in early December. Report will inform development of strategies in education and awareness raising; street scape design and waste handling, storage and disposal. Currently carrying out marketing and awareness raising project with local radio (96.2 Revolution) to raise awareness and satisfaction. Been accepted as a Livability Foundation pilot by Encams for the North West. Data capture boards obtained for November survey to speed up recording of surveys.	Responsibility - Peter Rafferty Comments on Performance: 3 surveys are undertaken each year. Next survey not due until end of July, the outcome will be available late August. Key initiatives in the quarter are: Food on the Go initiative introduced in Failsforth & Hollinwood, revision of Street Scene Graffiti charter, rapid response deployment of back-lining team, enforcement task force working with clean up teams to prosecute offenders, start to the extension of eco schools Risk Analysis: Potential loss of funding from 31.3.07. Oldhams topography has impact on score of this indicator. Interventions Recommended: Develop virtual streetcare networks, set up multi-agency cross borough project team to remove graffiti and abandoned cars, develop consistent methods to methods to monitor street cleanliness, consider borough wide approach to vesting powers to make fixed penalty notices by police in respect of LA offences (noise, graffiti etc), proposals & consultations around 4 day shifts to give a 7 day a week cover.
	Stretch Target: 1c)	Reduce the percentage of streetscapes falling below Grade B standard of cleanliness from 15% in 2008/9 to 13% in 2008/9 (an improvement of 2% in the third year of the Local Area Agreement)												
Percentage of the total tonnage of household waste arising which have been recycled / composted (LAA16)	6% (2003/4)	21%	24%	27%	21%	15.79%	21%	16.36%	21%		21%		Responsibility - Rupert Casey Comments on Performance: To September: Recycled 8.78 Composted 7.58 - TOTAL: 16.36%. Communications Campaign to start in November 2006 targeting hard to reach areas, plus other campaigns focusing on paper in high capture areas Risk Analysis: Public reluctance to participate in recycling initiatives. Interventions Recommended: The Municipal Waste Management Plan has been approved at Cabinet. Approval has now been gained to investigate further and bring for subsequent consideration to Elected Members the recommended option of introducing, on a pilot basis, Weekly Managed Collections and separate collections of kitchen waste from 2007/8 in order to meet stringent landfill diversion targets. All work will be supported by a full Communications Strategy. Interventions/Projects Current:	Responsibility - Rupert Casey Comments on Performance: To May 06: Recycled 8.49 Composted 7.30 (Seasonal Fluctuation a possibility) TOTAL 15.79. Entered into contract with Bulky Bobs for collection of bulky household waste, will increase % items reused or recycled. 20 new local recycling facilities in high occupancy areas in place and awareness raising to public scheduled for summer months. Risk Analysis: Public reluctance to participate in recycling initiatives. Funding through partnership is limited to 2 years Interventions Recommended: Options for deliverability will be assessed in 06/07 in accordance with Councils Waste Management Plan (in draft) and implementation timetable decided upon following members approval.
Percentage of residents reporting an increase in satisfaction with the cleanliness of their streets (BVPI189)	39% (2004)	45%	50%	55%	Monitored Annually will be reported in Qtr 3	Monitored Annually will be reported in Qtr 3	Monitored Annually will be reported in Qtr 3	Monitored Annually will be reported in Qtr 3	45%		Monitored Annually will be reported in Qtr 3	Monitored Annually will be reported in Qtr 3	Responsibility - Peter Rafferty Comments on Performance: Mori Survey currently being carried out. Currently carrying out marketing and awareness raising project with local radio (96.2 Revolution) to raise awareness and satisfaction. Accepted as a Livability Foundation pilot by Encams for the North West. Checklist assessment being developed to enable Litter watchers, partners and public to carry out assessment of cleanliness in their area, which will be linked to service performance framework. Scheduled cleansing routes introduced. Risk Analysis: Loss of funding to continue development of District LEQ and Local service development. High expectation of scheduled cleansing operations whilst high demand for reactive interventions. Interventions Recommended: Develop Street scene strategy to identify neighborhood service developments, monitoring arrangements and resourcing issues. Develop long term neighborhood strategies aimed at reducing incidence of fly tipping and graffiti in particular Interventions/Projects Current: Street scene project in NDC using anti graffiti coatings on private property show good results with low recurrence. Camera phone project to improve access to services to go live end of October.	Responsibility - Peter Rafferty Comments on Performance: Mori Survey due late 2006. Chief Executive Survey December 05 indicated 43% satisfaction. Risk Analysis: Interventions Recommended: Interventions highlighted under streetscapes falling below grade B will contribute to resident satisfaction.

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		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual		
Number of Green Flag parks/ cemeteries (LAA17)	5 2004/5	7 (2007) (Chadderton Hall Park)	8 (2008) (Foxdenton Park)	9 (2009) (Hollinwood Cemetery)	—	5	6	6	—		7		Current Position (As at quarter 2)	Current Position (As at quarter 1)
Outcome F - To increase domestic fire safety and to reduce arson														
To achieve a 10% reduction in deliberate / malicious fires by 2010 (LAA18)	2,849 (Mgt. Info System 2001/2)	2,691	2,660	2,628	672 max	477	1345 YTD max	898	2018 YTD max		2691 max year		Responsibility - Paul Argyle Comments on Performance: There was a peak of activity in this area over June/July exacerbated by the warm weather. Overall, there has been a reduction in secondary fires. Risk Analysis: Current direction of travel is good. Increased intervention and prevention activities by partners and the Fire Service can cause further improvements. Interventions Recommended: Data analysis of Fire Statistics in relation to car fires and deliberate/malicious fires could assist in targeting effective activities to reduce incidents related to this target. Interventions/Projects current: Established liaison and reporting lines between the Fire Service and relevant agencies is having good effect in relation to fly tipping, void properties, dangerous buildings and fast track removal of vehicles. Car fires continue to be a problem in the borough and the issue is being raised through the Sustainable Neighbourhoods forums to initiate actions. Again, deliberate/malicious fires are also still a major issue. All Primary schools are being visited over a two-year schedule with key stage 1 and 2 groups being targeted with Community Fire safety education. Firefly courses are planned and run targeting young people in Oldham who are referred through Youth Offending Teams, Connexions and Schools.	Responsibility - Paul Argyle Comments on Performance: Reduction in secondary fires-improved liaison between fire service and partner agencies in relation to fly tipping, void properties, dangerous buildings and fast track removal of vehicles. Risk Analysis: Interventions Recommended:
Number of deliberate primary fires (Fire Damage Report 1), excluding vehicles (LAA19)	290 (2004/5)	278	272	266	69.6 max	67	139 YTD max	112	209 YTD max		278 max year		Responsibility - Paul Argyle Comments on Performance: Initially, a relatively poor start on or around the target level. Initial reporting is not 100% accurate as it takes time for statistics to be cleansed. The direction of travel in performance is in the right direction with interventions starting to have an effect. Risk Analysis: Current direction of travel is good, however margins are small and close attention will be paid to this target. Interventions Recommended: Current interventions are deemed sufficient at present Interventions/Projects current: The Regulatory Reform Order came into effect on October 1st. The Fire safety team are dealing with the transition across the Borough and monitoring the impact. Established liaison and reporting lines between the Fire Service and relevant agencies is having good effect in relation to fly tipping, void properties, dangerous buildings and fast track removal of vehicles. Car fires continue to be a problem in the borough and the issue is being raised through the Sustainable Neighbourhoods forums to initiate actions. Again, deliberate/malicious fires are also still a major issue. All Primary schools are being visited over a two-year schedule with key stage 1 and 2 groups being targeted with Community Fire safety education. Firefly courses are planned and run targeting young people in Oldham who are referred through Youth Offending Teams, Connexions and Schools.	Responsibility - Paul Argyle Comments on Performance: Good liaison with non-domestic premises and work through area action teams. Delivery of messages in all primary schools over a 2 year period and liaison with housing agencies and council depts to minimise primary fires. Risk Analysis: Interventions Recommended:
Number of accidental domestic dwelling fires (LAA20)	321 (Average of 2002/3, 2003/4, 2004/5 totals)	321 (310)	321 (310)	321 (310)	77.5 max	68	155 YTD max	110	232.5 YTD max		310 year max		Responsibility - Paul Argyle Comments on Performance: Current performance is good, although caution needs to be taken to be aware of changes in trends. Risk Analysis: Current direction of travel is good, but the margins on this target are small and so close attention needs to be paid to any fluctuations. Interventions Recommended: It would be beneficial if other Housing Associations could enter into a similar partnership to ensure all housing stock has fire detection and has a Home Fire Risk Assessment conducted. The greater area of difficulty is accessing private landlords to carry out similar processes. Interventions/Projects current: 3 staff funded by pump-priming money now in place and working on target activity. New Partnership with Housing 21 has been initiated to train their Wardens which will result in all their Sheltered accommodation being risk assessed and having smoke detection provided. Other mainstream Fire Service resources are also being targeted to achieve success against this target.	Responsibility - Paul Argyle Comments on Performance: Working with housing associations to gather HFRA referrals, funding in place for 3 staff to work on HFRA strategy over 30 month period Risk Analysis: Greater assistance from partners can achieve more success eg Alt Fair Share Scheme Interventions Recommended:
Outcome G - To promote culture and cohesion														
Number of adults (aged 16 and above) who participate in performing and visual arts activity across Oldham (LAA21)	8,460 (0-20,473)	Additional 204 (Additional 244)	Additional 209 (Additional 2,813)	Additional 213 (Additional 10,379)	112 min	Data unavailable	224 YTD min	Exact data unavailable	336 YTD min		448 YTD min		Responsibility - Claire Thompson Comments on Performance: Over 19,000 people took part in this year's Festival of Diversity - a sample survey of 365 people showed that 75% of these were over 16. Unfortunately a benchmark data report is still pending from KKP consultants employed to determine participation levels in the Borough in the Arts and to statistically calculate participation numbers following the Festival of Diversity. Hence exact figures cannot be provided at this interval. However, participation has increased dramatically, not least thanks to the Festival of Diversity programme, and we are confident that the target for this quarter (and indeed possibly the year) has been exceeded. Many more events are currently ongoing. Risk Analysis: Interventions Recommended: Urgent talks are underway with KKP to ensure swift delivery of the benchmark data, so that we can provide an update on participation numbers. A performance management framework can then be implemented. Interventions/Projects Current:	Responsibility - Claire Thompson Comments on Performance: Knight, Kavanagh and Page have been commissioned to conduct research that establishes a robust basis on which to audit the stretch target whilst also offering a balanced perspective on numbers and an understanding of the key factors influencing participation. MRUK (specialists data capture) have conducted a survey of 1000 adults the data is being processed and analysed a report is being developed by KKP. A range of participatory projects are underway including: Gallery 37 - Training disenfranchised 16-24 years olds in leading participatory arts activity; Oldham Family Festival; Festival of Diversity; Gallery Oldham Banner Project; Wordsmith - playwrighting festival; Coliseum Adult acting classes and Playwrighting classes Risk Analysis: Interventions Recommended: The development of the performance management system must provide methods to capture cross cutting data.

Indicator	Baseline Performance	LAA Targets			2006/07 Performance								2006/07 Performance Commentary	
		2006/07	2007/08	2008/09	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 2)	Current Position (As at quarter 1)
The total number of adults (aged 16 and above) from BME groups who participate in performing and visual arts activity across Oldham (LAA22)	1,074	Additional 28 <i>(Additional 33 new participants)</i>	Additional 29 <i>(Additional 397 new participants)</i>	Additional 31 <i>(Additional 1,505 new participants)</i>	15 min	Data unavailable	31 YTD min	Exact data unavailable	46 YTD min		61 YTD min		Responsibility - Claire Thompson Comments on Performance: As above. Initial evaluation of the Festival of Diversity shows that out of a random sample of 356 people, 44% were of a 'white' ethnic background, with the remaining 54% from BME or 'other' communities. Exact figures still to be determined following report from KKP consultants. Risk Analysis: Interventions Recommended: Urgent talks are underway with KKP to ensure swift delivery of the benchmark data, so that we can provide an update on participation numbers. A performance management framework can then be implemented. Interventions/Projects Current:	Responsibility - Claire Thompson Comments on Performance: Risk Analysis: Interventions Recommended: The development of the performance management system must provide methods to capture cross cutting data.
	Stretch Target: 3b)	Increase the total number of adults aged 16 and above) from Black & Minority Ethnic Groups participating in performing and visual arts activity from an additional 88 people to 2023 (an increase of 1.935 additional people over the three years of the LAA)												