

LAA Target Monitoring Report

Health & Well Being Block (currently HCOP)

Block Lead: Alan Higgins, Clare Fish

Red	Critical - Way off target. Needs urgent attention
Amber	Issues identified - further work required to meet target
Green	Good Performance - direction of travel positive

2008/09 Performance (Blue data to be agreed with GONW as part of 2008/09 Performance Commentary)																								2008/09 Performance Commentary					
Tier 1: Place Shaping Priorities																													
Indicator	Supporting Indicators	Supporting Blocks	LAA Theme	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Indicator Lead	Current Position (As at quarter 3)	Current Position (As at quarter 3)	
NI 39 Alcohol harm related hospital admission rates *		SSC	H&WB	PAHT	BIU, OPCT	HES	Annually	Borough	2006/07 - 1705	1904		1984		2047		Low		Awaiting publication of final Hospital Episode Statistics for 2007/08 - February 2009				expected	1904			Debra Malone	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:	
NI 120 All-age all cause mortality rate *	NI 119 / NI 121 / NI 122 / NI 123 / NI 124 / NI 127		H&WB	ONS	BIU, OPCT	ONS	Annually	Borough	Males - 859 Females - 644	Males - 810 Females - 555		Males - 780 Females - 537		Males - 752 Females - 520		Low		Q3 - Data published for 2005-2007 Males - 858.24 Females - 635.28				Males - 810 Females - 555			Alan Higgins	Oldham Lead - Alan Higgins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:		
NI 121 Mortality rate from all circulatory diseases at ages under 75 *			H&WB	ONS	BIU, OPCT	ONS	Annually	Borough	128.39	109.05		103.57		98.37		Low		Q3 - Data published for 2005-2007 124.25				109.05			Lisa Wilkins	Oldham Lead - Lisa Wilkins Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:		
NI 122 Mortality from all cancers at ages under 75 *			H&WB	ONS	BIU, OPCT	ONS	Annually	Borough	132.86	129.19		124.84		120.64		Low		Q3 - Data published for 2005-2007 135.09				129.19			Evelyn Desai	Oldham Lead - Evelyn Desai Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:		
NI 136 People supported to live independently through social services (all ages) *	NI 49		H&WB	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 2,803	3,311		3,598		3,885		High		3,100	3,035	3,150	3,312	3,200	3,420	3,311		Tom Wolstencroft Paul Davies	Oldham Lead - Tom Wolstencroft/ Paul Davies Direction of travel (improving/static/declining): Improving - Considerable increase in the numbers receiving care managed services, especially Older People. Backloading of Home Care and In Control provisions has contributed to this improvement in performance. RAG Rating: Green - Currently meeting 2008/09 Target (3,311) Risk Rating: Low Interventions Recommended: Systems to be enhanced and developed to ensure that Grant Funded Services information is captured and fed into this indicator. Current Activities/Projects: Ongoing development and updating of financial and contractual information on Grant Funded Services.	LAA Commissioning Unit Current Activities/Projects:	
NI 123 Stopping Smoking: rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over *			H&WB	Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	04/05-06/07 - 1057	3,505		2,090		2,132		High		876	205	1752	Not available until December	2628	Data currently under review	3505		Debra Malone	Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Awaiting Q2 data. RAG Rating: Awaiting Q2 data. Interventions Recommended: The trajectories for this indicator were set prior to changes in the DoH reporting criteria. These changes have meant that some people who would previously have been counted within the figures may now be lost. This issue is to be raised centrally. Quarter 1 figures also coincide with a frequently observed seasonal dip at this time of the year. Current Activities/Projects: In June 2008, a new system was introduced whereby quitters may present to pharmacies for carbon monoxide monitoring in order to increase quit verification. Smoking cessation/tobacco control has been incorporated into the Strategic Commissioning Plan as a key priority. A site is being secured within Oldham's Indoor Market to bring the Stop Smoking Service closer to the heart of the community.	LAA Commissioning Unit Current Activities/Projects:	
NI 128 User reported measure of respect and dignity in their treatment *			H&WB	ACS - Social Care	PMc	Social Services Annual User Survey	Annual	Borough										Annual PI										Oldham Lead - Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:
NI 130 Social care clients receiving Self Directed Support (Direct Payments and Individual Budgets) *			H&WB	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 106	1,288		1,840		2,761		High		775	704	1000	1044	1150	1172	1288		Bev Maybury	Oldham Lead - Bev Maybury Direction of travel (improving/static/declining): Improving - 1,887 clients receiving Self Directed Support. RAG Rating: Green - Currently meeting Quarter 3 target. A further 176 clients receiving Self Directed Support required to be recorded by 31 March 2009 to meet the year end target of 1,288 per 100,000. Risk Rating: High risk of detrimental impact of budget savings on performance. Interventions Recommended: Backlog of Swift recording to be cleared before year end (March 09). Documents to be generated automatically via SWIFT rather than manually to speed up the recording and delivery process. Current Activities/Projects: Recording procedure for 'In Control' now in place and backloading of provisions continuing.	LAA Commissioning Unit Current Activities/Projects:	
NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information *			H&WB	ACS - Social Care	PMc	SWIFT - Social Care Database	Quarterly	Borough	2006/07 - 9.4% 2007/08 - 10.6%	15.0%		20.0%		25.0%		High		11.0%	10.4%	12.0%	8.8%	13.5%	10.5%	15.0%		Tom Wolstencroft	Oldham Lead - Tom Wolstencroft Direction of travel (improving/static/declining): Improving - 707 Carers receiving services or offered information & advice, an increase of 32 compared to the previous month. RAG Rating: Red - More than 10% below target. A further 299 carers receiving services or information and advice required to meet the annual target (15.0%). Risk Rating: High risk that annual target of 15% will not be met. Risk of detrimental impact of budget savings on performance. Interventions Recommended: Care managers to continue to ensure that carers assessments are offered, undertaken and recorded on Swift in all cases, where appropriate. Ongoing identification and closing of gaps to ensure quality of data. Current Activities/Projects: 1) Client assessment forms in development and being piloted to improve identification and recording of carers at contact stage. 2) Contract information on carers receiving services being reconciled with the information.	LAA Commissioning Unit Current Activities/Projects:	
Patient reported measure of quality of overall experience during treatment. (LI)			H&WB			To be identified												Data source to be identified.									Shauna Dixon	Oldham Lead - Shauna Dixon Direction of travel (improving/static/declining): RAG Rating: Interventions Recommended: Current Activities/Projects:	LAA Commissioning Unit Current Activities/Projects:
Tier 2: Significant Improvement Areas																													
Indicator	Supporting Indicators	Supporting Blocks	LAA Theme	Data Owner (Person/organisation where data derived/held)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward, SOA level)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Indicator Lead	Current Position (As at quarter 3)	Current Position (As at quarter 3)	

Statutory Department for Children, Schools and Families (DCSF) Targets																												
Indicator	Supporting Indicators	Supporting Blocks	LAA Theme	Data Owner (Person/organisation where)	Updater	Data Source	Reporting period	Level of reporting (e.g. to Borough, Ward)	Baseline Performance	2008/09 Target	2008/09 Actual	2009/10 Target	2009/10 Actual	2010/11 Target	2010/11 Actual	Good Is (High/Low)	Intervention Level	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual	Quarter 3 Target	Quarter 3 Actual	Quarter 4 Target	Quarter 4 Actual	Current Position (As at quarter 3)	Current Position (As at quarter 3)	
SMOKING Engagement with Stop Smoking Service by subgroup: Number of Clients quitting at 4 weeks from BME population (LAA47)	NI 123 (Improvement Target)			Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	2004/5 Numbers of BME quitting, 30	LDP Quit 39 (103)						High		26 YTD	24	52 YTD	Not available until December	77 YTD	Data currently under review	103		Debra Malone	<p>Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Achieved beyond targets set for previous year. Slight dip in Quarter 1 may be due to a seasonal fluctuation, and/or changes in DoH reporting criteria. Awaiting Q2 data. RAG Rating: Awaiting Q2 data. Interventions Recommended: To broaden the pilot project described below. Current Activities/Projects: A new, one-stop pilot project has been carried out which has proved successful in targeting people from Black & Minority Ethnic communities wishing to stop or cut down smoking ahead of Ramadan, this approach may be adopted for other hard to reach groups, such as this.</p>	LAA Commissioning Unit Current Activities/Projects:
									Stretch Target: 7a)	Increase the total number of individuals from the BME population accessing the service and quitting from 116 to 241 (an increase of 125 people over the three years of the LAA)																		
SMOKING Engagement with Stop Smoking Service by subgroup: Number of clients quitting at 4 weeks who are male and aged between 16-34 (not including BME) (LAA48)	NI 123 (Improvement Target)			Stop Smoking Service, OCHS (part of OPCT)	BIU, OPCT	Stop Smoking Service, OCHS (part of OPCT)	Quarterly (Time-lag)	Borough	102	LDP Quit 135 (356)						High		89 YTD	45	178 YTD	Not available until December	267 YTD	Data currently under review	356		Debra Malone	<p>Oldham Lead - Debra Malone Direction of travel (improving/static/declining): Target not achieved for previous year (230 against 284) and from Quarter 1 figures, appears to have declined further. However, this may be due to a seasonal fluctuation, and/or changes in DoH reporting criteria. Awaiting Q2 data. RAG Rating: Awaiting Q2 data. Interventions Recommended: This group continue to remain hard to reach, need to look at innovative methods of engagement. Following the success of the pilot one-stop project used to target people from Black & Minority Ethnic communities wishing to stop or cut down smoking ahead of Ramadan, this approach may be adopted for other hard to reach groups, such as this. Current Activities/Projects: A site is being secured within Oldham's Indoor Market to bring the Stop Smoking Service closer to the heart of the community.</p>	LAA Commissioning Unit Current Activities/Projects:
									Stretch Target: 7b)	Increase the total number of males aged 16-34 (not including BME) accessing the service and quitting from 404 to 834 (an increase of 430 people over the three years of the LAA)																		
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and nursing care	NI 125 (Tier 2) / 136 (Improvement Target) / 139 (Tier 3) / 141 (Tier 2)								1,100 good 2004/5	1,100 good (1,000)	972	1,100 good (1,000)	916	1,100 good (900)				912	908	883	883	904	890	900		Dorothy Phillips	<p>Responsibility - Dorothy Phillips Direction of travel (improving/static/declining): Declining - A slight increase in the number of people in permanent residential and nursing care. RAG Rating: Green - Currently meeting stretch target. Risk Rating - Medium: Significant reductions are reliant on developing quality community based alternatives. Interventions Recommended: The prevention Strategy, PFI Extra Care and Neighbourhood Care Networks will be key in developing community based services. Interventions/Projects Current: Resource allocation Panels in place to monitor and agree institutional placements. In control system of Individualised Budgets being extended to enable more older people to live at home.</p>	LAA Commissioning Unit Current Activities/Projects:
									Stretch Target: 8b)	Reduce the number of supported admissions of older people aged 65 or over to permanent residential and nursing care from 1,100 people to 900 in 2008/9 (a reduction of 200 people in the third year of																		
3b) Older people living at home: Number of admissions of older people aged 65 or over to permanent residential and nursing care	NI 125 (Tier 2) / 136 (Improvement Target) / 139 (Tier 3) / 141 (Tier 2)								1,100 good 2004/5	1,100 good (1,000)	972	1,100 good (1,000)	916	1,100 good (900)				912	908	883	883	904		900		Dorothy Phillips	<p>Responsibility - Dorothy Phillips Direction of travel (improving/static/declining): Improving - On target with a further reduction this quarter of 25 older people in permanent residential and nursing care. Risk Analysis: Significant reductions are reliant on developing quality community based alternatives. Interventions Recommended: The prevention Strategy, PFI Extra Care and Neighbourhood Care Networks will be key in developing community based services. Interventions/Projects Current: Resource allocation Panels in place to monitor and agree institutional placements. In control system of Individualised Budgets being extended to enable more older people to live at home.</p>	LAA Commissioning Unit Current Activities/Projects:
									Stretch Target: 8b)	Reduce the number of supported admissions of older people aged 65 or over to permanent residential and nursing care from 1,100 people to 900 in 2008/9 (a reduction of 200 people in the third year of																		