

Legend	
Red	Below Target and Intervention Level
Amber	Below Target but above Intervention Level
Green	Meeting Target - Good Performance

## LAA Performance Monitoring Report 2010/11

Ref	Indicator	Perf officer	Targets 2010/11	Previous Performance		2010/11 Performance				Current RAG	Current Trend	Port Lead	Accountable Lead	Current activities/Interventions recommended and Local Analysis
				2008/09	2009/10	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target	Quarter 2 Actual					

### Housing

#### Tier 1

NI 155	NI 155 Number of affordable homes delivered (gross)	Louise Currie	157	60	207	0	13	14	21	Green	↑	Cllr John McCann	John Rooney	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> <b>Local Analysis / Challenge recommended:</b>
LPI 189	LPI 189 Numbers of homelessness acceptances (LAA 24)	Louise Currie	120	104	72	30	25	60	42	Green	↑	Cllr John McCann	Bryonie Shaw	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> Due to the focus on homeless prevention the number of households accepted as Homeless remains low. <b>Local Analysis / Challenge recommended:</b> September actual is cumulative from April - September
LPI 299	LPI 299 Bringing new homes in use: The number of dwellings that are returned into occupation () (This incorporates LA and private dwellings) (LAA 25d (LI 1))	Louise Currie	100	212	155	25	44	50	74	Green	↑	Cllr John McCann	Neil Crabtree	<b>Supporting Information:</b> Ahead of target due to success of Bond Scheme and Enforcement activity. Awaiting expressions of interest for managing agent to support enforcement activity. <b>Interventions Recommended:</b> Recruit managing agent that will allow officers to use other enforcement tools such as EDMOs. <b>Current Activities / Projects:</b> Recruiting managing agent to allow officers to use other enforcement tools such as EDMOs. Other work ongoing to authorise officers to use powers contained within the Town and Country Planning Act legislation and enforced sale. <b>Local Analysis / Challenge recommended:</b>

#### Tier 2

NI 154	NI 154 Net additional homes provided	Louise Currie	254	401	-80	254	128	254	91	Amber	↔	Cllr John McCann	Mark Reynolds	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> <b>Local Analysis / Challenge recommended:</b>
NI 159	NI 159 Supply of ready to develop housing sites	Louise Currie	100.00%	151.00%	118.00%	100.00%	118.00%	100.00%	140.00%	Green	↗	Cllr John McCann	Mark Reynolds	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> <b>Local Analysis / Challenge recommended:</b>
BV213	BV213 Housing Advice	Louise Currie	1,260	1,089	1,176	280	341	560	646	Green	↑	Cllr John	Bryonie Shaw	<b>Supporting Information:</b>

Ref	Indicator	Perf officer	Targets	Previous Performance		2010/11 Performance				Current RAG	Current Trend	Port Lead	Accountable Lead	Current activities/interventions recommended and Local Analysis
				2010/11	2008/09	2009/10	Quarter 1 Target	Quarter 1 Actual	Quarter 2 Target					
	Service: Preventing Homelessness											McCann		<b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> Homeless prevention remains a focus for a wide range of services in both the statutory and voluntary sectors. <b>Local Analysis / Challenge recommended:</b>
LPI 188	LPI 188 Reduce numbers of households placed in B&B (LAA 26)	Louise Currie	5	42	0	2	0	3	0	Green	↑	Cllr John McCann	Bryonie Shaw	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> Although placements into temporary accommodation increased in the quarter, the Council is working closely with First Choice Homes to ensure there is no use of Bed and Breakfast accommodation to house homeless households. <b>Local Analysis / Challenge recommended:</b>
LPI 300	LPI 300 External refurbishments to pre-determined standards e.g. facelifts (LAA101 (LI 6))	Louise Currie	198	536	187	48	64	148	64	Red	↔	Cllr John McCann	Neil Crabtree	<b>Supporting Information:</b> All contracts are on site that will ensure the target is delivered. <b>Interventions Recommended:</b> Ensure practical completion is achieved on all sites so that the target is delivered. <b>Current Activities / Projects:</b> Contractors are on site on schemes that will ensure delivery of the target. <b>Local Analysis / Challenge recommended:</b>
LPI 301	LPI 301 Number of properties added to the stock which have 3+ bedrooms in the HMR	Louise Currie	70.00%	63.00%	78.00%	70.00%	23.00%	70.00%	23.00%	Red	↔	Cllr John McCann	Mark Reynolds	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> <b>Local Analysis / Challenge recommended:</b>

### Tier 3

NI 156	NI 156 Number of households living in Temporary Accommodation	Louise Currie	12	14	6	12	6	12	8	Green	↑	Cllr John McCann	Bryonie Shaw	<b>Supporting Information:</b> <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> Staff from the Council and First Choice Homes continue to meet regularly to ensure households accommodated within temporary accommodation are moved into settle accommodation as quickly as possible <b>Local Analysis / Challenge recommended:</b>
NI 160	NI 160 Local Authority tenants satisfaction with landlord services	Louise Currie	80.00%	74.00%	74.00%	80.00%	74.00%	80.00%	74.00%	Amber	↔	Cllr John McCann	Mark Reynolds	<b>Supporting Information:</b> Kwest Research is currently carrying out the STATUS survey for FCHO. The third mailing of the survey will be posted next week. Results will be available from the beginning of November. <b>Interventions Recommended:</b> <b>Current Activities / Projects:</b> <b>Local Analysis / Challenge recommended:</b>