

Commissioned programmes

LAA Block	Health and Well being
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Activity title	Neighbourhood Network co-ordinator
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Activity/current impact
<p>The activity provides one full time Neighbourhood Care Network Co-ordinator to co-ordinate the development of the neighbourhood care network within given localities of Oldham to ensure the participation and involvement of older people, health and social care public sector bodies and third sector organisations.</p> <p>To employ one part time living choices worker to support older people and assist access to a range of health and social care services and promote take up of existing preventative services.</p> <p>Provide older people and their carers with access to an extended range of services which offer choice and promote independence, supporting older people to remain at home for as long as possible.</p> <p>To provide a single point of access for older people and carers.</p>

Activity title	Physical Activity and Nutrition
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Activity/current impact
<p>The objective of the service is to promote an increase in physical activity amongst residents residing in the seven most deprived wards in Oldham by utilising a community development approach and working in conjunction with the PCT community nutrition team and extended school programme to contribute to weight programme management programmes. To provide a range of evidence based community based interventions to increase physical activity promote health diets and weight management. Raising awareness of health issues encouraging participation and empowering the local community to take action to improve their own health. As well as promoting improvements in diets and levels of physical activity, these activities will enhance mental health, improve community cohesions and by providing volunteering experience and training, will enhance local residents self esteem and employability. Brief intervention advice on other lifestyle issues such as smoking and alcohol will be given and clients sign posted to NHS and other services where relevant.</p>

Activity title	Capacity Delivery Officers
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Activity/current impact
<p>The activity continues to provide a central co-ordination and strategic lead for all social care activity within the Borough. The overriding aim is to ensure that Oldham has a social care provision with a health focus that protects the vulnerable enables and supports independence and is responsive to the needs of the community.</p> <p>Model future provisions aligned to views form the older people's forum. Develop the modernisation agenda with the social care sector. Build capacity to deliver social care sectors responses to the promotion of good health and well-being. To influence service and policy development within the social care sector.</p>

Activity title	Where can I find?
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Activity/current impact
<p>The objective of the activity is to deliver a vital preventative service for older people their carers relatives and Social Care and health professionals in the form of a hard copy paper version of the directory, a website and a free phone line.</p> <p>WCIF contains a very broad range of information about voluntary, community and social care sector services and provision. It includes information about services unique to Oldham and regional and national provision. The information is validated with each organisation on an annual basis and there is provision on the web site to submit amendments and additions.</p> <p>A project officer is also available for older people making enquiries who require further assistance or advice on making a choice.</p>

Activity title	Choosing The Right Care Home
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Activity/current impact
<p>This activity provides older people with good quality independent support, information and advice. It is available to older people their relatives and carers who are considering a move to a care home.</p> <p>Provides support and guidance with the decision making process Enables informed choice and helps prevent incorrect or rushed decisions by providing independent, impartial information and support with regard to the fullest possible range of care services.</p>

Provides a comprehensive service that ranges from in depth fact sheets, guidance on what to consider when choosing a care home and information on a local authority charging procedure.

Compiles and updates comprehensive information on all the care homes in Oldham
Collates a weekly list of care home vacancies which is available to the public

Assists individuals to find care home accommodation that is suitable for their needs

Offers a follow up service for people following placement

Activity title	Safe at Home and Home Shopping
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Activity/current impact

The activity provides older people with the opportunity to access a regular shopping service that they would perhaps not have access to in any other way. Delivering unpacking and appropriately storing fresh food and other provisions on a regular basis provides a unique service which is crucial to promoting the health and well being of older people

The continued regular link with the client through delivery of the service allows Age concern to monitor, identify and possibly prevent deterioration / crisis occurring to older people who are at risk.

Activity title	Reduction in Smoking
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Activity/current impact

This activity is intended to reduce smoking particularly amongst the BME community Oldham Theatre workshop have been commissioned by the PCT to administer write and perform a drama to 19 schools throughout the Borough. In addition one-stop shops will be set up in preparation for Ramadam. 10,000 leaflets will be distributed to schools and workplaces to encourage attendance at the stop smoking shops.

Activity title	Community Transport Oldham
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Activity/current impact

This activity contributes to the staffing costs of the Promobility service to people over 65 who have mobility difficulties enabling these people to maintain their independence. This is done by hiring out wheel chairs and scooters

Activity title	Local Involvement Networks
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Activity/current impact

A stronger local voice, published in July 2006, set out government policy on the future development of the patient, user and public involvement system, including proposals to establish Local Involvement Networks (LINKs). These networks will enable communities to engage flexibly with health and social care organisations, in ways that best suit the communities and the people in them. They will build on the best work of Patient Forums and will promote public accountability in health and social care through open and transparent communication with commissioners and providers.

Oldham MBC, as a local authority with social services responsibilities has a statutory duty to make contractual arrangements with a Host organisation, which will be responsible for the establishment, maintenance and support of a LINK in the Borough of Oldham to carry out the following activities;

Promote and support the involvement of people in the commissioning, provision and scrutiny of local health and social care services;

Obtain the views of people about their needs for, and their experiences of, local health and social care services;

Enable people to monitor and review the commissioning and provision of care services; and

Make their views known to the people responsible for commissioning, providing, managing and scrutinising those services

Activity title	Supporting People
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Activity/current impact
<p>The Supporting People team delivers the supporting People (SP) programme: a government programme that is administered by the local authority. This established a strategic, integrated policy and funding framework, delivered locally in response to identified local needs. It's main aim is to commission good quality housing related support services to vulnerable people to enable them to establish independence, or to remain living at home independently for as long as they wish, or are able to do so. The programme is located within the government's wider prevention agenda.</p> <p>The SP team ensures administration of the programme, and that the responsibilities and functions of the Administering Authority are met –</p> <p>Service and facilitate the SP Commissioning Body (CB)</p> <p>Ensure delivery of the programme in line with the strategic objectives set by the Commissioning Body and consistently with Best Value requirements.</p> <p>Manage the overall programme in line with propriety and financial probity rules</p> <p>Manage the SP budget</p> <p>Manage the initial service reviews, and procurement and contract management process</p> <p>Manage the individual Supporting People contracts and the relationships with service providers and provide support and encouragement of the provider base.</p> <p>Ensure opportunities for consultation with providers, service users and stakeholders</p>

Activity title	Learning and Disability Development Fund
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Activity/current impact
<p>Four key principles of Rights, Independence, Choice, and Inclusion.</p> <p>The fund is targeted on the key proprieties of the Valuing People White Paper, including modernising day centres enabling people to move from long stay hospitals to more appropriate accommodation in the community, developing supported living approaches for people living with older carers, developing specialist local services for people with severe challenging behaviour and developing integrated facilities for children with severe disabilities and complex needs. Resources may only be used where they are deployed as pooled funds under the Health Act flexibilities.</p> <p>To ensure that disabled children gain maximum life chance benefits from educational opportunities, health and social care while living with their families or in other appropriate settings. Transition from childhood to adulthood can be particularly difficult for both disabled children and their parents/carers. To ensure continuity of care and support and equality of opportunity for young people and their families so that as many learning disabled young people as possible take part in education, training or employment.</p> <p>To enable people with learning disabilities to have as much choice and control as possible over their lives and the services and support that they receive.</p> <p>A person centred approach is essential to deliver real change in the lives of people with learning disabilities</p>

Activity title	Preserved Rights
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Activity/current impact
<p>The grant was introduced in 2002/2003 with the purpose of assisting local councils in discharging their responsibilities for meeting the costs of residential care for people with preserved rights. By section 50(1) of the Health and Social Care Act 2001, local authorities are responsible for providing residential accommodation to persons ordinarily resident in their area who were previously in relevant accommodation with Preserved Rights to higher rates of Income support.</p>

Activity title	Adult Social Care Workforce
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Activity/current impact
<p>Adult Social Care Workforce Grant and Children's Social Workforce grant are both administered by John Fraine within the Adult and Community Services Directorate.</p> <p>These funding streams replace the resources provided through the National Training Strategy and Human Resources Development Strategy grants and are designed as in previous years, to support workforce development in the social care workforce in the statutory, private and voluntary sectors.</p> <p>These grants are made for a specific purpose. Local councils have to ensure that services they directly provide and those they contract for are both required to meet the staff training and</p>

qualifications standards within the relevant National Minimum Standards. A skilled and competent workforce is vital to providing high quality social care services. Must ensure that resources are available to develop their own staff and those in private and voluntary organisations providing social care services on their behalf.

Training for the Voluntary and Private Sectors

Up to three quarters of the social care workforce are employed in the voluntary and private sectors. The need to raise qualification levels in social care covers staff working in both adult and children's services in all sectors. All care staff should have the correct knowledge and skills for work that they undertake and meet, or be working towards, the training and qualifications standards within the relevant National Minimum Standards. Local council must work with providers through contract and service level agreements to ensure that adequate provision for training is made.

Adults and Children's Services

The grants were set up to develop social care staff working in both adults and children's services. The proportion of the grants to be spent in adults and children's services should be in line with the proportion of the social care workforce employed in providing services in each.

The purpose of the grant is to contribute to local authority employers costs to ensure appropriate levels of training and qualification in the whole of the social care workforce.

To ensure that all local council areas have a Trainee Social Work Scheme. Many areas are experiencing acute shortages of social workers. Offering traineeships to new staff is one way of addressing the shortages and of enhancing the careers of the people concerned.

To provide a greater degree of support to post qualification training of professional social workers and other key professional groups in the social care workforce. Employers to ensure that qualified staff update their practice and undertake further training.

Meet the priorities identified in the White Paper 'Our Health, Our Care, Our Say' including support to the self employed and social care enterprises, service user employers, careers in employment and training, occupational health of social care workers, improved skill mix and career pathways for workers in care homes, supported accommodation and support at home services.

Employers should develop a children's workforce, which contributes to improved life chances for all children, young people and families, and particularly those from deprived families paying particular attention to:

Supporting the development of local workforce strategies

Strengthening safeguarding and improving outcomes for LAC

Tackling issues to address recruitment and retention and develop the quality of practice

Strengthening leadership, management and supervision

The service offers learning, development and qualification opportunities at induction, foundation, vocational, qualifying and post qualifying levels in line with national requirements and targets.

Activity is described in the Workforce Development Strategy and the bi-annual training calendar itemises individual courses and programmes.

Activity title	Mental health and Mental Capacity Advocacy
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<p data-bbox="236 302 563 336">Activity/current impact</p> <p data-bbox="236 392 1361 728">The Mental Capacity Act 2005 became law on 1st April 2007 and resources have been made available to engage Advocacy organisations to provide the Statutory Independent Mental Capacity Advocate Service, advising and reporting to decision makers, particularly around Serious Medical Intervention, moves to Hospital, Residential and Nursing Care and also on Safeguarding issues. Funding has also been made available to provide for the training of staff from Health and Social Care agencies and also the voluntary and private sectors. A general interests fund is also available to support a co-ordinator to raise awareness generally and to provide for information and publicity materials.</p> <p data-bbox="236 739 1361 851">The feedback received to date regarding implementation is that the Act still requires a large cultural shift in working with people who may lack capacity, which has hardly begun.</p> <p data-bbox="236 862 938 907">There are three key areas, which must be addressed.</p> <p data-bbox="236 918 821 952"><i>The Duty to Instruct Independent Advocates</i></p> <p data-bbox="236 974 1361 1265">The Mental Capacity Act created a new statutory service, the Independent Mental Capacity Advocate (IMCA) service. Its purpose is to help vulnerable people who lack capacity who are facing important decisions made by the NHS and Local Authorities about serious medical treatment and changes of accommodation, for example, moving to a hospital or a care home. NHS bodies and Local Authorities have a duty, under the Act, to instruct and consult the IMCA in such decisions where the person lacking the capacity to consent has no family or friends supporting them.</p> <p data-bbox="236 1272 1348 1305"><i>The Duty to Carry out Assessments of Capacity by using the Test outlined in the Act</i></p> <p data-bbox="236 1321 1361 1467">The Act introduced clear requirements for the assessment of capacity in the circumstances outlined above. Where staff have 'reason to believe' that someone lacks capacity in relation to a particular decision, then a formal assessment must be undertaken, and the outcome of that assessment formally recorded.</p> <p data-bbox="236 1489 1361 1556">In this respect procedures have been and continue to be developed, and records and outcomes of I.M.C.A. activity are recorded by D.H. and made available to the L.A.</p> <p data-bbox="236 1579 1021 1612"><i>The duty to carry out and to record Best Interests Decisions</i></p> <p data-bbox="236 1630 1361 1960">The Act made Best Interests Decisions statutory. There is a duty to do whatever is possible to permit and encourage people to take part in decision-making. It includes the requirement to try and find out what the views of the person who lacks capacity are, for example, finding out about their past wishes and feelings, their beliefs and values. The decisions should be recorded, also the process of working out what is in someone's best interests, and how the decision was reached and the factors considered in reaching that decision. Procedures have been and continue to be developed for engaging particularly with people with dementia and learning difficulties in decision making. Audits of how frequently and how comprehensively these decisions have been made will have to be recorded</p>
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Activity/current impact

The government's objective is to build on the expertise achieved in commissioning carer support and encourage councils to continue developing personalised, innovative and high quality carers services in response to local needs. This should be done in partnership with carers, relevant voluntary organisations, and the local NHS and other statutory agencies.

Policy Intentions:

Set up systems to ensure carers can have immediate access to alternative support in an emergency or crisis situation.

Provide planned breaks for carers who provide substantial and regular care to a 'relevant adult' who lives at home.

Provide planned breaks for disabled children and their families under part 3 of the children Act 1989.

Provide support such that young carers do not take on an inappropriate level of care

Support children and young people (under18) who are carers in having a break from caring

Fund voluntary organisations to provide breaks directly on the basis of their own assessments.

Facilitate carer's networks and support groups

The over arching purpose of the service is to support carers within the borough by developing and implementing the National and local Carers Strategies, and to manage the Carers Special Grant allocation.